

# 管理BroadWorks的工具：NFM与CSA

## 目录

有多种工具可帮助维护/分析BroadWorks软件级别和日志文件。

以下是NFM(网络功能管理器)和CSA(协作解决方案分析器)工具之间的主要区别：

Key Differentiators	NFM	CSA
XSLog – Call Flow Analysis		✓
Tech-Support – Patch Level Analysis	✓	✓
Diagnostic Signatures		✓
Software Download Support	✓	
Patch Bundle (PB) Creation	✓	
Scope	Part of the Cisco BroadWorks product	Part of the Collaboration Cisco TAC tools
Data Source(s) for the analysis	Real time data from all BW nodes through the swmanager	Manual TS or XSLog files upload
Level of support	Fully Supported (Part of M&S Support Contract)	Best Effort Support
Support Channel	SCM	Email