# cisco.



# **CUWN release 8.2 APIC EM Wireless AP PNP Deployment Guide**

#### **Introduction 2**

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# Introduction

The Cisco Network Plug and Play solution provides a simple, secure, unified, and integrated offering for enterprise network customers to ease new branch or campus rollouts, or for provisioning updates to an existing network. The solution provides a unified approach to provision enterprise networks comprised of Cisco routers, switches, and wireless devices with a near zero touch deployment experience.

This deployment guide introduces the Cisco Network Plug and Play application for wireless access points. This application allows you to pre-provision the remote site or claim unplanned access points. When you provision a large site, you can use the Cisco Network Plug and Play application to pre-provision the site and add access points to the site. This includes entering access point information and setting up a bootstrap configuration. The bootstrap configuration enables the Plug and Play Agent to configure the access point primary/secondary/tertiary WLC, hostname, AP group and AP mode.

When you create small sites where pre-provisioning is not required, access points can be deployed without prior set up on the Cisco Network Plug and Play application and then claimed. When an installer installs and powers up the access point, it auto-discovers the Cisco APIC-EM controller by using the DHCP or DNS. After the auto-discovery process is complete, the AP is listed as an unplanned device in the Cisco Network Plug and Play application. You can use the Cisco Network Plug and Play application to claim the unplanned device and configure it with a new configuration.

# **Components Used**

- APIC-EM minimum release of 1.0.1.30 with Cisco Network Plug and Play, virtually hosted in a Cisco UCS or equivalent server.
- VMWare ESXi 5.x Virtual Machine minimum requirement:

| Virtual Machine Options | VMware ESXi Version | 5.1/5.5 |
|-------------------------|---------------------|---------|
|                         | Server Image Format | ISO     |

| Hardware Specifications | Virtual CPU (vCPU) | 6   |
|-------------------------|--------------------|---|
|                         | CPU (speed)        | 2.4 GHz   |
|                         | Memory             | 64 GB<br>Note For a multi-host deployment (2<br>or 3 hosts) only 32 GB of RAM<br>is required for each host.   |
|                         | Disk Capacity      | 500 GB  |
|                         | Disk I/O Speed     | 200 MBps  |
|                         | Network Adapter    | 1   |
|                         |                    | <b>Note</b> A single network adapter or<br>network interface controller<br>(NIC) is the minimum<br>requirement. For security, we<br>recommend that you use and<br>configure two NICs on the<br>server. See Security in the<br>Limitations and Restrictions<br>section of these release notes for<br>additional information. |
| Networking              | Web Access         | Required  |
|                         | Browser            | The following browsers are supported<br>when viewing and working with the<br>Cisco APIC-EM:<br>• Google Chrome–version 46.0 or<br>later   |
|                         |                    | later   |

- Cisco Series Wireless LAN Controller with software release 8.x
- 802.11n Access Points with PnP agent in software release 8.2
  - ° 3700/2700/1700
  - ° 3600/2600/1600
  - $\circ\,700i/700w$
- Cisco Catalyst Switch
- Client computer (for example laptop) that is Windows or Mac, with an available wired Ethernet port.

# **Requirement Overview**

Follow these recommendations when deploying the Cisco Network Plug and Play solution:

- Install APIC EM Controller VM
- Configure a DHCP server with option 43 to allow Cisco network devices to auto-discover the APIC-EM controller.
- Pre-provision the device configuration in the Cisco Network Plug and Play application for all new devices to be deployed. This includes setting up the site and devices in it with the access point info of serial numbers and bootstrap configuration.
- Device bring up order—In general, routing and upstream devices should be brought up first. Once the router and all upstream devices are up and provisioned, switches and downstream devices can be brought up. The Cisco Network Plug and Play Agent attempts to auto-discover the APIC-EM controller only during initial device startup. If at this time, the device cannot contact the controller, device provisioning fails, so upstream devices should be provisioned first.
- Cisco Router Trunk/Access Port Configuration—Typical branch networks include routers and switches. One or more switches are connected to the WAN router and other endpoints like IP phones and access points connect to the switches. When a switch connects to an upstream router, the following deployment models are supported for Cisco Network Plug and Play:
- Downstream switch is connected to the router using a switched port on the router. In this type of connection, the switched port on the router must be configured as an access port. The Cisco Network Plug and Play solution does not work for the switch if the switched port on the router is configured as a trunk port.

# **APIC VM Install**

| Step 1 | Download the APIC ISO image from Cisco website                     |
|--------|--|
| Step 2 | Extract the <b>tar.gz</b> file to obtain the ISO image of APIC-EM. |



**Step 3** Upload the ISO to the ESXi 5.x server.

| Datasto    | re Browser - [datastore1]   | _            | _   |                                      |
|------------|---|--------------|---|--------------------------------------|
| Folders Se | arch [datastore1] /   |              |   |                                      |
| BPI        | NameU.3.0.2035.00V6   | Size         | Туре  | Pat                                  |
|            | Uploading  C:\Share\APIC\FCS\APIC-EM-1.0.1.30\APIC-EM-1.0.1.30-0.3.0.2035.dev 638-g84f8b44.iso  From C:\Share\APIC\FCS\APIC-EM-1.0.1.30\APIC-EM-1.0.1.30-0.3.0.2035.dev6 38-g84f8b44.iso to [datastore1] APIC-EM-1.0.1.30-0.3.0.2035.dev638-g84f8b44.iso  Cancel 2 minute(s) and 36 second(s) remaining | 48,622.00 KB | Folder<br>Folder<br>Folder<br>Folder<br>ISO image | (da)<br>(da)<br>(da)<br>(da)<br>(da) |

- **Step 4** Create a new Virtual Machine with the following custom configuration settings:
  - Guest OS: Ubuntu Linux 64bit
  - CPU Cores: 6
  - RAM: 64 GB
  - NIC: 1
  - Storage: 500 GB
    - **Note** Check release notes for latest support and requirement of APIC EM.

| onfiguration          | Settings for the new virtual mach | nine:                  |                               |
|-----------------------|-----------------------------------|------------------------|-------------------------------|
| corage                | Name:                             | APIC EM                |                               |
| rtual Machine Version | HostyCluster:                     | datactore1             |                               |
| uest Operating System | Guest OS:                         | Ubuotu Lipux (64-bit)  |                               |
| PUS                   | CPUs:                             | 6                      |                               |
| etwork                | Memory:                           | 65536 MB               |                               |
| CSI Controller        | NICs:                             | 1                      |                               |
| elect a Disk          | NIC 1 Network:                    | VM Network             |                               |
| reate a Disk          | NIC 1 Type:                       | E1000                  |                               |
| dvanced Options       | SCSI Controller:                  | LSI Logic Parallel     |                               |
| eady to complete      | Create disk:                      | New virtual disk       |                               |
|                       | Disk capacity:                    | 500 GB                 |                               |
|                       | Disk provisioning:                | Thin Provision         |                               |
|                       | Datastore:                        | datastore1             |                               |
|                       | Virtual Device Node:              | SCSI (0:0)             |                               |
|                       | Disk mode:                        | Persistent             |                               |
|                       | Edit the virtual machine setti    | ings before completion | lation of the quest operating |

**Step 5** Mount the ISO in the CD/DVD; then, power up the VM.



Allow the installation to complete, the VM will reboot as required. Once completed, the APIC-EM License Agreement will prompt to accept and continue (use keyboard to input and navigate).



**Step 6** Select 'Create a new APIC-EM cluster'.

| Welcome to the APIC-EM Configuration Wizard!  |
|---|
| The wizard will walk you through the steps to configure the APIC-Enterprise Module. Choose from the options below to specify how you would like to configure this host: |
| <pre>&lt; Create a new APIC-EM cluster &gt;</pre>   |
| < Add this host to an existing APIC-EM cluster >  |

**Step 7** Enter management IP, network mask and gateway.



**Step 8** Enter the Linux credentials to access SSH/console of APIC-EM.



**Step 9** Enter the admin credentials to access the web application of APIC-EM.

#### STEP #3

Create an administrator user for the APIC Enterprise Module

\* Indicates a mandatory field

Password generation is optional, but recommended.

User is advised to append personal password with generated password for recommended security

Caution: Store generated password for future log ins

#### APIC-EM ADMIN USER SETTINGS

Administrator Usernane: \* admin Administrator Password: \* \*\*\*\*\*\*\*\*\* Re-enter Administrator Password: \*

Password Generation Seed:

< Generate Password >

Auto Generated Password:

< Use Generated Password >

**Step 10** Enter the required or valid NTP server IP address.



**Step 11** Enter the credentials.



**Step 12** Leave all the defaults.



**Step 13** Select Proceed to apply the configuration.

| APIC PnP Server on 172.20.224.36  |
|---|
| File View VM  |
|   |
| The wizard is now ready to apply the configuration on the controller.   |
| Use the [back] button below to verify/modify controller settings.<br>Use the [cancel] button to discard your changes and exit the wizard.<br>Use the [save & exit] button to save your changes and exit the wizard.<br>Use the [proceed] button to save your changes and proceed with applying them on the<br>controller. |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
|   |
| <pre>&lt;&lt; back &lt; cancel &gt; &lt; save &amp; exit &gt; proceed &gt;&gt;</pre>  |
| APIC-EM Configuration Wizard 0.3.0.1054.dev297-g39c7e5a   |
| To release cursor, press CTRL + ALT   |

- **Step 14** APIC-EM proceeds with installation, and it take a time duration of 15-30 minutes. It provides an URL to monitor the progress at HTTPS://MGT-IP-ADDRESS:14141
  - Note Port

14141

| Grew 14 of | 33 services [remote-ras] |  |
|------------|--------------------------|--|
| Grew 14 of | 33 services [remote-ras] |  |

The console will also provide configuration wizard status.

```
Running [19/33]: policy-analysis-service
2015-11-24 00:47:03,820 i
                             Running [20/33]: apic-em-pki-broker-service
2015-11-24 00:47:08,866 |
2015-11-24 00:47:13,903 |
                             Running [21/33]: pnp-service
2015-11-24 00:47:18,949
                             Running [23/33]: nbar-policy-programmer-service pfr-polic
ervice
                             Running [26/33]: file-service policy-manager-service app
2015-11-24 00:47:54,257 |
grammer-service
2015-11-24 00:47:59,304 |
                             Running [27/33]: visibility-service
                             Running [28/33]: topology-service
2015-11-24 00:48:04,355 |
2015-11-24 00:48:14,448 |
                             Running [29/33]: task-service
2015-11-24 00:48:59,821 |
                             Running [30/33]: apic-em-event-service
                             Running [31/33]: apic-em-network-programmer-service
2015-11-24 00:50:15,479 |
2015-11-24 00:52:01,522
                             Running [32/33]: apic-em-jboss-ejbca
                        Running [33/33]: apic-em-inventory-manager-service
2015-11-24 00:52:31,799
                        2015-11-24 00:52:31,817 |
                             Service re-balancing not required
2015-11-24 00:52:31,818 |
                          Validating Update Service settings...
                             Automatic updates not enabled. Skipping validations
2015-11-24 00:52:31,818
                        2015-11-24 00:52:31,818 | Configuring Update Service...
2015-11-24 00:52:34,043 | CONFIGURATION SUCCEEDED
The configuration wizard has completed successfully!
To access the APIC-EM Web UI, please point your browser to one of the following URLs:
   https://172.20.224.206
```

**Step 15** The previous link allows to monitor services being installed or started. Log in using the admin credentials provided in the installation



| cist  |  |
|-------|--|
| admin |  |
| ••••• |  |

In the console dashboard, when deployed services and running clients are **all showing green**, it is then ready to be used for testing.

|                  | Devine<br>Assticity Platform  |
|------------------|---|
| Developer Consol | le 0.3.0.2035.dev638-g84f8b44   Deployed Services: 33 Running Clients: 16 Faulted Clients: 0 Waiting Instances: 0 |
| Overview         | apic-em-event-service v0.9.5.2112   |
|                  | Running: 1  |
| Clients          | apic-em-inventory-manager-service v0.9.5.2112   |
|                  | running, i  |
| Hosts            | apic-em-jboss-ejbca v0.9.5.2117   |
|                  | Running: 1  |
| Waiting<br>Queue | apic-em-network-programmer-service v0.9.5.2112  |

**Step 16** When configuration is successful, log in to the management application (link: HTTPS://MGT-IP-ADDRESS) (no additional port added). Use the same admin credentials that have been created already.



# **DHCP Requirement**

The prerequisites for the DHCP auto-discovery method are as follows:

- New devices can reach the DHCP server.
- The DHCP server is configured with option 43 for Cisco Network Plug and Play.

DHCP option 43 consists of a string value that is configured as follows on a Cisco router CLI that is acting as a DHCP server:

| ip dhcp pool pnp_device_pool                               | Name of DHCP pool   |
|--|---|
| network 192.168.1.0 255.255.255.0                          | Range of IP addresses assigned to clients   |
| default-router 192.168.1.1                                 | Gateway address   |
| option 43 ascii "5A1N;B2;K4;I <ipaddress>;J80"</ipaddress> | **IPv4 address to APIC EM Server, access points will be directed to this pointer. |

\*\* Option 43 string, copy/paste include quotes, insert your APIC management IP address here.



# **DNS Requirement**

If DHCP discovery fails to get the IP address of the APIC-EM controller, for example, because option 43 is not configured, the Cisco Plug and Play IOS Agent falls back on a DNS lookup method. Based on the network domain name returned by the DHCP server, it constructs a Fully Qualified Domain Name (FQDN) for the APIC-EM controller, using the preset hostname **pnpserver**.

For example, if the DHCP server returns the domain name "*customer.com*", the Cisco Plug and Play IOS Agent constructs the FQDN "**pnpserver**.*customer.com*". It then uses the local name server to resolve the IP address for this FQDN.

The prerequisites for the DNS auto-discovery method are as follows:

- · New devices can reach the DHCP server
- The APIC-EM controller is deployed with the hostname "pnpserver"



# **AP PnP Agent Requirement**

Cisco CAPWAP access points with software release 8.2 provides the necessary recovery image to support PnP. An example output from the console of a NEW AP during boot up will show the following:

```
*Mar 1 00:00:13.027: %LWAPP-3-CLIENTERRORLOG: Load nvram:/lwapp_ap.cfg config failed,trying backup...
*Mar 1 00:00:13.027: %LWAPP-3-CLIENTERRORLOG: Load nvram:/lwapp_ap.cfg.bak config failed...
*Mar 1 00:00:15.035: %LINK-6-UPDOWN: Interface GigabitEthernet0, changed state to up
*Mar 1 00:00:15.107: %SYS-5-RESTART: System restarted --
Cisco IOS Software, C3700 Software (AP3G2-RCVK9W8-M), Experimental Version 15.3(20150923:181842)[pkpanda 173]
Copyright (c) 1986-2015 by Cisco Systems, Inc.
Compiled Wed 23-Sep-15 11:21 by pkpanda
*Mar 1 00:00:15.107: %SNMP-5-COLDSTART: SNMP agent on host APfc5b.395a.b56c is undergoing a cold start
```

\*Mar 1 00:00:15.191: %LWAPP-3-CLIENTERRORLOG: NumOfSlots Mismatch Reinit all Radios config rcb:0 Cfg:2 \*Mar 1 00:00:15.359: %SSH-5-ENABLED: SSH 2.0 has been enabledlwapp crypto init: MIC Present and Parsed Successfully \*Mar 1 00:00:16.151: %LINEPROTO-5-UPDOWN: Line protocol on Interface BVI1, changed state to up \*Mar 1 00:00:20.003: DPAA Initialization Complete \*Mar 1 00:00:20.003: %SYS-3-HARIKARI: Process DPAA INIT top-level routine exited \*Mar 1 00:00:21.003: %LINEPROTO-5-UPDOWN: Line protocol on Interface GigabitEthernet0, changed state to up \*Mar 1 00:00:23.003: %LINK-6-UPDOWN: Interface BVI1, changed state to down \*Mar 1 00:00:24.003: %LINEPROTO-5-UPDOWN: Line protocol on Interface BVI1, changed state to down \*Mar 1 00:00:27.151: %LINK-6-UPDOWN: Interface BVI1, changed state to up \*Mar 1 00:00:28.151: %LINEPROTO-5-UPDOWN: Line protocol on Interface BVI1, changed state to up \*Mar 1 00:00:28.223: %PNPA-DHCP Op-43 Msg: Process state = READY \*Mar 1 00:00:28.223: %PNPA-DHCP Op-43 Msg: OK to process message \*Mar 1 00:00:28.223: XML-UPDOWN: PNPA DHCP OP43 XML Interface(102) UP. PID=47 \*Mar 1 00:00:28.223: %PNPA-DHCP Op-43 Msg: pdoon.1.ntf.don=47 \*Mar 1 00:00:28.223: %DHCP-6-ADDRESS\_ASSIGN: Interface BVI1 assigned DHCP address 10.10.50.248, mask 255.255.255.0, hostname APfc5b.395a.b56c \*Mar 1 00:00:28.223: %PNFA-DHCP Op-43 Msg: \_pdop.l.org=[AlD;B2;K4;I192.168.1.123;J80;] \*Mar 1 00:00:28.223: %PNFA-DHCP Op-43 Msg: \_pdgfa.1.inp=[B2;K4;I192.168.1.123;J80;] \*Mar 1 00:00:28.223: %PNFA-DHCP Op-43 Msg: \_pdgfa.1.B2.s12=[ ipv4 ] \*Mar 1 00:00:28.223: %PNPA-DHCP Op-43 Msg: \_pdgfa.1.K4.htp=[ transport http ] \*Mar 1 00:00:28.223: %PNPA-DHCP Op-43 Msg: \_pdgfa.1.Ix.srv.ip.rm=[ 192.168.1.123 ] \*Mar 1 00:00:28.223: %PNPA-DHCP Op-43 Msg: pdgfa.1.Jx.srv.rt.rm=[ port 80 ] \*Mar 1 00:00:28.223: %PNPA-DHCP Op-43 Msg: pdoop.1.ztp=[pnp-zero-touch] host=[] ipad=[192.168.1.123] port=80 \*Mar 1 00:00:28.223: %PNPA-DHCP Op-43 Msg: \_pors.done=1 \*Mar 1 00:00:28.223: %PNPA-DHCP Op-43 Msg: \_\_\_\_\_pdokp.1.kil=[PNPA DHCP OP43] pid=47 idn=[BVI1] 1 00:00:28.223: XML-UPDOWN: BVI1 XML Interface (102) SHUTDOWN (101). PID=47 \*Mar \*Mar 1 00:00:29.155: %PNPA-DHCP Op-43 Msg: \_pdoon.2.ina=[BVI1] \*Mar 1 00:00:29.155: %PNPA-DHCP Op-43 Msg: \_papdo.2.cot=[5A1D;B2;K4;I192.168.1.123;J80;] lot=[5A1D;B2;K4;I192.168.1.123;J80;] \*Mar 1 00:00:29.155: %PNPA-DHCP Op-43 Msg: Process state = READY 1 00:00:29.155: %PNPA-DHCP Op-43 Msg: OK to process message \*Mar 1 00:00:29.155: XML-UPDOWN: PNPA DHCP OP43 XML Interface(102) UP. PID=34 \*Mar \*Mar 1 00:00:29.155: %PNPA-DHCP Op-43 Msg: pdoon.2.ntf.don=34

\*Mar 1 00:00:34.039: No Config Present. PNP required <--- This indicates PNP process will initiate since no configuration is present.

Example that AP config is present (PNP will not start):

\*Mar 1 00:00:34.043: Config Present. PNP Not required

To check if AP has configuration perform the following command on the AP console:

AP#show capwap client rcb AdminState :ADMIN\_ENABLED SwVer :8.2.4.4 NumFilledSlots :2 Name :APfc5b.395a.b56c Location :default location MwarName :<- There is no WLC name MwarMacAddr :ff01.0000.0000 MwarHwVer :0.0.0.0<- There is no WLC IP Address ApMode :Local ApSubMode :Not Configured OperationState :DISCOVERY

# Feature Configuration Step-by-Step

### Site Pre-Provisioning Workflow

Cisco Network Plug and Play allows you to pre-provision and plan for new sites. When you create a new site, Cisco Network Plug and Play enables you to pre-provision the access point(s) configuration file, product serial # and product ID for the selected platform. This simplifies and accelerates the time that it takes to get a site fully functional.



To pre-provision a site on your network, perform these steps:

#### Procedure

| Step 1 | Create a new site.          |
|--------|-----------------------------|
| Step 2 | Add the device to the site. |

# **Creating a Site or Project**

To create a site, perform these steps:

- **Step 2** Enter the name for the new site.
- **Step 3** Click Create to create the new site.
- **Step 4** After creating the site, select the configuration file device table.

|                       | Dashboard            | Projects             | Unplanned Devices Images Conf | figurations Bulk Import |
|-----------------------|----------------------|----------------------|-------------------------------|-------------------------|
| home Home             |                      |                      |                               |                         |
| Discovery             |                      |                      | Parlant M. Cha                |                         |
| Device Inventory      |                      |                      | Project: My Site              | Create                  |
| Host Inventory        |                      |                      |                               |                         |
| Topology              |                      |                      |                               |                         |
| 🖬 IWAN                |                      |                      |                               | My Site                 |
| Path Trace            | Deploy configuration | /image files from ex | ternal TFTP sever             |                         |
| Network Plug and Play | Notes                |                      |                               |                         |
|                       |                      |                      |                               |                         |

# Adding a Device

To add a device, perform these steps:

| Step 1<br>Step 2 | Choose <b>Network Plug and Play &gt; Sites</b> .<br>Enter the following information: |  |
|------------------|--|--|
|                  | Device Name  | Device name (unique for each site)                                       |
|                  | Product ID   | Select the device product identification number from the drop-down list  |
|                  | Serial Number  | Device serial number, or Mac Address (applicable only for access points) |

| cisco APIC - Ent   | erprise Module              |                   |        | Ť            |
|--|-----------------------------|-------------------|--------|--------------|
| Dashboard  | Projects                    | Unplanned Devices | Images | Confi        |
|  |                             |                   | Proje  | ect: My Site |
| <ul> <li>Deploy configuration/</li> <li>Notes</li> </ul> | image files from external 1 | rFTP sever        |        |              |
| AP1  | AIR-CAP3702i-A-K9           | FTX175173CR       | Add    | Device       |
| © Filter   | et Delete                   |                   |        |              |

- **Step 3** Click Add Device to add the device.
- **Step 4** Apply the new configuration to the device or you can reuse the existing configuration from the list. The configuration file contains the following 8 fields (only primary WLC IP field is mandatory field, all fields are NOT case-sensitive):

| apGroup          | AP Group (optional, when defined APs will be placed in this group, if left blank APs will be placed in the default AP Group) |
|------------------|--|
| primaryWlcIP     | Primary WLC IP address (this is a mandatory field)   |
| primaryWlcName   | Primary WLC Name (optional)  |
| secondaryWlcIP   | Secondary WLC IP address (optional)  |
| secondaryWlcName | Secondary WLC Name (optional)  |
| tertiaryWlcIP    | Tertiary WLC IP address (optional)   |
| tertiaryWlcName  | Tertiary WLC Name (optional)   |
| apMode           | AP Mode (optional, either 'local' or 'flexconnect')  |

#### Example of AP Configuration Text File for Local Mode

```
{"apGroup":"BldgA-local","primaryWlcIP":"10.10.80.5","primaryWlcName":"5508-
1","secondaryWlcIP":"10.10.80.6","secondaryWlcName":"5508-
2","tertiaryWlcIP":"10.10.10.7","tertiaryWlcName":"8500-1","apMode":"local"}
```

#### Example of AP Configuration Text File for FlexConnect Mode

```
{"apGroup":"BldgA-local","primaryWlcIP":"10.10.80.5","primaryWlcName":"5508-
1","secondaryWlcIP":"10.10.80.6","secondaryWlcName":"5508-
2","tertiaryWlcIP":"10.10.10.7","tertiaryWlcName":"8500-1","apMode":" flexconnect"}
```

#### Example of AP Configuration Text File using only MANDATORY field (primary WLC IP)

```
{"primaryWlcIP":"10.10.10.7"}
```

**Note** The configuration file should be in text format with file extension **\*.json**. Edit the configuration file(s) as needed and save it as **\*.json**.

You can also drag and drop the configuration file to this screen.

|              |                  |                     |                             |                                 |                 |        | My Site                                  |
|--------------|------------------|---------------------|-----------------------------|---------------------------------|-----------------|--------|--|
| Deploy co    | nfiguration/imag | ge files from exter | nal TFTP sever              |                                 |                 |        |  |
| * Device Nam | e                | * Product ID        | Set                         | rial Number/MAC Address         | Add Device      |        |  |
| 🖓 Edit       | Reset            | Delete              | 1                           |                                 |                 |        |  |
|              |                  |                     |                             |                                 |                 |        |  |
| Filter       | 2 7 77           |                     |                             |                                 |                 |        | S. S |
| Filter       | Device Name      | 9                   | Product ID                  | Serial Num                      | ber/MAC Address | Config | Start Bootstrap                          |
| Filter       | Device Name      | 9                   | Product ID<br>AIR-CAP3702i- | Serial Numi<br>A-K9 FTX175173CR | ber/MAC Address | Config | eta_Sample_Config_File.json              |

### **Uploading the Configuration File**

This option allows you to upload the configuration file from your local machine and supports only text format in **\*.json** extension. To upload the configuration file, perform these steps:

- **Step 1** Choose Network Plug and Play > Configuration.
- Step 2 Click Upload and browse to the location where you saved the configuration file. Select the configuration file, and click Open to upload the file.

|          |                       | Dashboard                | Projects Unplanned Devices Images | Configurations |
|----------|-----------------------|--------------------------|-----------------------------------|----------------|
| ជា       | Home                  |                          |                                   |                |
| Ф        | Discovery             | 土 Upload                 | Delete                            |                |
| 8        | Device Inventory      | ☉Filter                  |                                   |                |
|          | Host Inventory        |                          |                                   |                |
| $\times$ | Topology              | <ul> <li>Name</li> </ul> |                                   |                |
| 11       | IWAN                  |                          |                                   |                |
| 62       | Path Trace            | SiteA-config.js          | son                               |                |
| *        | Network Plug and Play | 10 🖸                     |                                   | Displayir      |

- **Step 3** To view the content of the uploaded configuration file, click on the configuration file. This displays the content of the selected file.
- **Step 4** You cannot delete the configuration file that is being used in any device. To delete the configuration file from the list, select the configuration file and click Delete.
  - a) To apply the existing configuration to the device, select the configuration file from the list. Configuration files can be uploaded to 'Configurations' in advanced.
  - b) To apply a new configuration to the device, you should upload the configuration file to the server, and then select the configuration file from the list. Or, as shown earlier, you can click-drag a new file to the Config field.

## **Deploying Devices**

After creating the site, you can initiate the provisioning process in the remote site. You should install the device and connect the power cables (or use PoE). Turn on the device, and use the Cisco Plug and Play agent to deploy devices and deliver the bootstrap configuration to the device.



**Note** When DHCP or DNS is configured in the network for automatically discovering the Cisco APIC-EM, devices can automatically discover the Cisco APIC-EM and download full configurations, when the power is turned on.

### **Claiming the Device**

The device is added to the unclaimed device list when the device uses the call-home agent capability to connect to the server, before it is provisioned by Cisco APIC-EM, or when the Cisco APIC-EM is not able to match the device against the existing configuration.

To claim the device, perform these steps:

#### Procedure

#### **Step 1** Choose Network Plug and Play > Unplanned Devices.

- **Step 2** Select the device from the list and associate the configuration files.
- **Step 3** You can either reuse the existing configuration from the list, or apply the new configuration to the device.

| $\odot$  |                       | ··II···II· APIC - Enterprise Module            |              |
|----------|-----------------------|--|--------------|
| ត        | Home                  | Dashboard Projects Unplanned Devices Images Co | nfigurations |
| Ф        | Discovery             | Lupload Delete                                 |              |
| 8        | Device Inventory      | © Filter                                       |              |
|          | Host Inventory        |  |              |
| $\times$ | Topology              | Name   |              |
| ***      | IWAN                  |  |              |
| 62       | Path Trace            | SiteA-contig_son                               |              |
| *        | Network Plug and Play | 10   | Displayir    |

Unsupported for AP:

- Image
- Device Certificate
- **Step 4** Click **Claim** to claim the device.
- **Step 5** Click on the **device** link to view the device information.



### **Bulk Import Sites and Devices**

You can use the bulk import feature to import a CSV file that contains the sites and devices attributes.



To perform a bulk import of sites and provisioned devices, perform these steps:

#### Procedure

| Step 1 | Choose Network Plug and Play>Bulk Import.   |
|--------|---|
| Step 2 | Click <b>sample</b> to download the sample file, and add the sites and provisioned devices information: |

- Site Name
- Serial Number or Mac Address.
- Device Name (AP-NAME)
- Product ID (e.g. AIR-CAP3702I-A-K9)
- Config Name (text file already uploaded to server).

• Note that the import will fail if the config files are not on the server.

| Siscovery  | olinitio APIC - Enter<br>Dishboard | rprise Module<br>Projects | Unplanned Devices  | Images   | Configurations                       | Duik Import  |                     |                  |                                 | NT   | admin<br>C Befresh    | 0            |              |              |                 |               |
|--|------------------------------------|---------------------------|--|--|--------------------------------------|--|---------------------|------------------|---------------------------------|--|-----------------------|--------------|--------------|--------------|-----------------|---------------|
| Device Inventory     Heat Inventory     Topology     INAN     Path Trace | Date User                          | Filename                  | Status Pro   | oject Added  | Project Faled                        | Import Task status<br>Project Skippec<br>Replaying the latest 0 of 0 impor | Device              | Added            | Device Failed Dev               | ice Skipped                                    | Report                |              |              |              |                 |               |
| <ul> <li>Network Plug and Play</li> </ul>                                |                                    |                           |  |  |                                      |  |                     |                  |                                 |  |                       |              |              |              |                 |               |
|  |                                    |                           |  | /  |                                      |  |                     |                  |                                 |  |                       |              |              |              |                 |               |
|  |                                    |                           | /  |  |                                      |  |                     |                  |                                 |  |                       |              |              |              |                 |               |
|  |                                    | /                         | Home Inse  | ີ 🗐 ທຳປັ<br>ert Page Layout  | Formulas D                           | ata Review V   | ow                  |                  |                                 | np-servic                                      | æ-bulk-templa         | te (6)       |              |              |                 |               |
|  |                                    | /                         | Cop  | Calibri (Body)   | • 12 • A•                            | A* = =   | a 🌮 🗄               | 🗘 Wrap Text      | General                         | •  | - No                  | rmal 8       | ad           | Good         | Neutral         | Calculati     |
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|  | /                                  |                           | 1<br>2 # Cisco Systems I<br>3 # 2015-11-05 18:   | Inc - APIC-EM - Plug And Pl<br>:01   | lay - Import/Export                  |  | -                   |                  |                                 |  |                       |              |              |              |                 |               |
|  | -                                  |                           | 5 # Comment start<br>5 # Comment and #<br>6 # If the project al<br>7 # If the device air | s with w.<br>Blank line will be ignored<br>lready exists no update on<br>ready exists no update on | the project<br>the device. Otherwise | e the device will be create  | d.                  |                  |                                 |  |                       |              |              |              |                 |               |
| C. pro-service built tem day   |                                    |                           | 9 # Image Bootstra   | ap and Configuration files r   | must be uploaded in a                | advance  |                     |                  |                                 |  |                       |              |              |              |                 |               |
|  |                                    |                           | 11 Project Name*   |  |                                      |  | Tftp server address | Tftp server Path | Serial Number/Mac Address(AP on | y) Device Name*                                | Product ID*           | Config Nam   | e Bootstrap  | Image Name   | e Device Certif | SUDI Required |
|  |                                    |                           | 13<br>14   |  |                                      |  | 0.0.0               | -                | FOC1849Z2/L<br>AAA1111K3MX      | example_switch<br>example_router               | WS-C2960C<br>C891F-K9 | demo<br>demo | demo<br>demo | demo<br>demo | FALSE           | FALSE         |
|  |                                    |                           | 15 example site 2  |  |                                      |  | 0000                | 1                |                                 |  |                       |              |              |              |                 | FALSE         |
|  |                                    |                           | 16   |  |                                      |  | 0.0.0.0             | 1                | B882222K4DN                     | example_switch_2                               | WS-C3560-12PC         | demo         | demo         | demo         | FALSE           | FALSE         |

- **Step 3** Click **Import** and browse to navigate to the appropriate file.
- **Step 4** Select the file and click **Open** to import the CSV file.

|                  |          |                      |           | MyPNP_Bu   | kimport.csv accepted | Import process started. |              |
|------------------|----------|----------------------|-----------|------------|----------------------|-------------------------|--------------|
| 초 Import         | & Export | å Sample             |           |            |                      |                         | *            |
|                  |          |                      |           |            | Import Task :        | status                  |              |
| Date             | User     | Filename             | Status    | Site Added | Site Failed          | Site Skipped            | Device Added |
| 2015-00-20 16-22 | admin    | MyPNP Bulkimport csv | Completed | 2          | 0                    | 0                       | 1            |

**Step 5** To export the devices information, click **Export**. The devices information is exported in a CVS format. Use this information to analyze the devices status.

| board    | Sib          | is U            | inplanned Devices  | Imag           | pes          | Configuration  | ns         | Bušk Im   | port     |            |             |               |          |            |                |   |
|----------|--------------|-----------------|--------------------|----------------|--------------|----------------|------------|-----------|----------|------------|-------------|---------------|----------|------------|----------------|---|
| -        |              | ( the t         | _                  |                |              |                |            |           |          |            |             |               |          |            |                | ſ |
| ars      | al Export    | a sample        |                    |                |              |                |            |           |          |            |             |               |          |            |                |   |
|          |              |                 |                    |                |              |                | 1          | Import Ta | sk statu | IS         |             |               |          |            |                |   |
|          | User         | Filenan         | ne                 | Status         | S            | lite Added     | Site       | Failed    | Si       | te Skipped | Device      | Added         | Device   | Failed     | Device Skipped | F |
| 29 16:49 | aomin        | MyPhPB          | ulkimport.csv      | Complete       | ed :         | 2              | 0          |           | 0        |            | 1           |               | 0        |            | 1              | Γ |
| 1        |              |                 | Lange and the      |                |              |                | 1000       |           | 1.5%     |            |             |               |          |            |                |   |
|          |              |                 |                    |                |              |                |            |           |          | report_3   | 2015-09-2   | 9 16-49_M     | yPnPBulk | Import.cs  | Y III          |   |
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|          | 1            |                 |                    |                |              |                |            |           |          |            |             |               |          |            |                |   |
|          | 2 # Cisco Sy | stems Inc - AP  | PIC-EM - Plug An   | d Play - Impor | rt/Export    |                |            |           |          |            |             |               |          |            |                |   |
|          | 3 # 2015-09  | -29 23:49       |                    |                |              | -              | -          | -         |          | -          |             |               |          | -          |                |   |
|          | 4 # Comme    | nt starts with  | #.                 |                |              |                | -          |           |          | _          |             |               |          | -          |                |   |
|          | 5 # If the c | nt and Blank II | ine will be ignor  | the cite       |              |                | -          | -         |          |            |             | 0             |          |            |                |   |
|          | 7 #lfthed    | e an eauy exis  | xists no update on | on the device  | Othenwire    | the device wi  | il be crea | tod       |          |            |             |               |          |            | 5              |   |
|          | 8 # Mandat   | ory fields are  | marked with *      | on the derice  | . outer wise | the defice m   | n be crea  | 110.01    |          |            |             |               |          |            |                |   |
|          | 9 # Image E  | ootstrap and    | Configuration fil  | les must be up | loaded in a  | dvance         |            |           |          |            |             |               |          |            |                |   |
|          | 10           |                 |                    |                |              |                |            |           |          |            | 19          |               | _        |            |                |   |
|          | 11 Site Name | * Tftp serve    | r a Tftp server P  | Serial Numbe   | Device Nan   | ne Product ID* | Config     | Name Box  | otstrap  | Image Name | Device Cert | Import Resul  | t        |            |                |   |
|          | 12 Site A    |                 |                    |                |              |                |            |           |          |            |             | Added         |          |            |                |   |
|          | 13           |                 |                    | FTX183674D     | SiteA-AP1    | AIR-CAP370     | 2 siteA_c  | onfig.txt |          |            | FALSE       | Added         |          |            |                |   |
|          | 14 Site B    |                 |                    |                |              |                |            |           |          |            |             | Added         |          |            | - N            |   |
|          | 15           |                 |                    | FTX175173C     | SiteB-AP1    | AIR-CAP370     | 2 siteB-co | onfig.txt |          |            | FALSE       | Already exist | 5        |            |                |   |
|          | 16           |                 |                    |                |              |                |            |           |          |            | 6           | _             | _        |            |                |   |
|          | 17           |                 |                    |                |              |                |            |           |          |            |             |               |          |            |                |   |

### **Troubleshooting the Cisco Network Plug and Play**

Cisco Network Plug and Play provides the following troubleshooting information for monitoring and troubleshooting the device.

### **Checking Cisco Network Plug and Play Status**

APIC polls AP through the configuration process, during and right before AP join to assigned WLC, this can be viewed in the status, perform these steps:

#### Procedure

Step 1 Choose Network Plug and Play select a Project from the drop-down list.

|   | Dashboard                     | Projects               | Unplanned Devices | Images | Configurations       | Bulk Im | port      |
|---|-------------------------------|------------------------|-------------------|--------|----------------------|---------|-----------|
| f Home  |                               |                        |                   |        | 0                    | /       |           |
| Discovery                                     |                               |                        |                   |        |                      | _       | 1         |
| Device Inventory                              |                               |                        |                   | Projec | t: Bldg14-3-mad      |         | Create    |
| Host Inventory                                |                               |                        |                   |        | Bidg14-1<br>Bidg14-2 |         |           |
| <ul> <li>Topology</li> </ul>                  |                               |                        |                   |        | Bldg14-3-mac         |         |           |
| IWAN  |                               |                        |                   |        | Bldg14-4             | 4       | lg14-3-ma |
| Path Trace                                    | Deploy configuration/in       | mage files from extern | al TFTP sever     |        |                      |         |           |
| IWAN     Path Trace     Network Plug and Play | Deploy configuration/in Notes | mage files from extern | al TFTP sever     |        | Bidg14-4             |         | 0-        |

| Image | Device Certificate | SUDI Required | Last Contact Time   | Status      |
|-------|--------------------|---------------|---------------------|-------------|
|       | 0                  | D             |                     | Pending     |
|       | 0                  | 0             |                     | Pending     |
|       | 0                  | Q             |                     | Pending     |
|       | 0                  | 0             |                     | Pending     |
|       |                    |               | 2015-11-24 00:09:46 | Provisioned |
|       |                    |               | 2015-11-24 00:09:26 | PROVISION   |

### **Step 2** Click on **status** Link (example: Provisioned).

**Step 3** You can view this log to analyze the Cisco Network Play and Play events and take appropriate action.

| × | FTX1642R08Y  |
|---|--|
|   | History Info   |
|   | Timestamp Event  |
|   | AP has successfully joined the controller.<br>AP Name : AP3600-131-2019-mac; Software Version : 8.2.1.91; AP Join<br>State : IMAGE; Controller Name : 5508-1; Controller IP : 10.10.80.5   |
|   | AP is in the process of discovering the controller.<br>AP Name : AP3600-131-2019-mac; Software Version : 8.2.1.91; AP Join<br>State : DISCOVERY; Controller Name : ; Controller IP : null  |
|   | 2015-11-24 00:09:46 AP configuration complete: confile file pushed successfully  |
|   | 2015-11-24 00:09:41 Hostname configured successfully   |
|   | 2015-11-24 00:09:40 Matched a pre-provisioned rule in site Bldg14-3-mac  |
|   | History InfoTimestampEvent2015-11-24 00:10:57AP has successfully joined the controller.<br>AP Name : AP3600-131-2019-mac; Software Version : 8.2.1.91; AP Join<br>State : IMAGE; Controller Name : 5508-1; Controller IP : 10.10.80.52015-11-24 00:09:51AP is in the process of discovering the controller.<br>AP Name : AP3600-131-2019-mac; Software Version : 8.2.1.91; AP Join<br>State : DISCOVERY; Controller Name : ; Controller IP : null2015-11-24 00:09:51AP is in the process of discovering the controller.<br>AP Name : AP3600-131-2019-mac; Software Version : 8.2.1.91; AP Join<br>State : DISCOVERY; Controller Name : ; Controller IP : null2015-11-24 00:09:40AP configuration complete: confile file pushed successfully2015-11-24 00:09:41Hostname configured successfully2015-11-24 00:09:40Matched a pre-provisioned rule in site Bldg14-3-mac |

### **Reviewing the Status from the Dashboard**

#### Procedure

#### **Step 1** Choose Network Plug and Play > Dashboard.

- Step 2 Click on any of the Link next to the charts, e.g. Pending, Provisioned, Errors, etc. to view list of APs in relevant Projects.
- **Step 3** Click on any of the AP or Project will take you to the Project view and APs.



#### **Step 4** Click on Status link will show detail of the PnP process.

|   |                                      |                   | Project: Bldg14-1         |              | Create Clone | Delete |                    |               |                   |           |
|---|--------------------------------------|-------------------|---------------------------|--------------|--------------|--------|--------------------|---------------|-------------------|-----------|
|   |                                      |                   |                           |              |              |        |                    |               |                   |           |
|   | Bidg14-1                             |                   |                           |              |              |        |                    |               |                   |           |
| Deploy  | configuration/image files from exter | nal TFTP sever    |                           |              |              |        |                    |               |                   |           |
| Notes     Notes |                                      |                   |                           |              |              |        |                    |               |                   |           |
| * Device Na   | * Product ID                         | Serial Number     | Add Device                |              |              |        |                    |               |                   |           |
| (2' Edi   | t Reset Delete                       |                   |                           |              |              |        |                    |               | -                 |           |
|   |                                      |                   |                           |              |              |        |                    |               |                   | C Refresh |
| ③ Filter  |                                      |                   |                           |              |              |        |                    |               |                   |           |
|   | Device Name                          | Product ID        | Serial Number/MAC Address | Config       | Bootstrap    | Image  | Device Certificate | SUDI Required | Last Contact Time | Status    |
|   | AP2700-110-2028                      | AIR-AP2702E-UXK9  | FCW1903NPTE               | config3.json | 0            |        |                    |               |                   | Pending   |
|   | AP2600-110-2027                      | AIR-CAP2602E-A-K9 | FGL1634Z00C               | config3.json | 0            |        |                    |               |                   | Pending   |
|   | AP3600-131-2022                      | AIR-CAP3602E-A-K9 | FTX1642GJFZ               | config3.json | 0            |        |                    |               |                   | Pending   |
|   | AP3600-131-2018                      | AIR-CAP3602E-A-K9 | FTX1642GJG2               | config3.json | 0            |        |                    |               |                   | Pending   |
|   |                                      |                   |                           |              | •            |        |                    |               |                   |           |

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