

Cisco IP Phone 6800 Series Multiplatform Phones Release Notes for Firmware Release 11.3(7)SR1

Oct 21, 2022

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This is a maintenance release and contains defects and security fixes.

Changes in this release

Webex Onboarding retry timer changes

Multiplatform Phones (MPP) support Webex services starting with MPP 11.3.6 release. This feature is enabled seamlessly for all the MPP phones registered to Webex Calling ([learn more](#)) and also for the Webex for Broadworks service providers that enable it ([learn more](#)). In the prior releases, for the cases when MPP device is unable to onboard to Webex services, it would retry every two minutes. We are changing this retry timer to gradually back off to once every 24 hours. If you are trying to resolve the issues with Webex services connection, you can force the MPP phone to retry immediately by rebooting it.

PRT (Problem Report Tool) file name restrictions

This firmware does not allow the use of “.” character in PRT name either used directly or included as a part of the macro variable.

Build information

The following firmware versions correspond to this release.

- 6841/6851/6861/6871 – sip68xx.11-3-7MPP0101-284
- 6821 – sip6821.11-3-7MPP0101-284

Open bugs

Bug number	Severity	Description
CSCvw72979	S3	Phone will show the call center softkey after answer executive or call forward call
CSCvz35920	S3	SSRC changes for outgoing Re-INVITES
CSCwa70238	S3	MPP should block sending CANCEL when Park button is pressed twice quickly
CSCwb46008	S3	Many PRTs with logs missing for around 5 seconds
CSCvx05369	S3	KEM works slowly after adding directories shortcut key to it

Resolved bugs

Bug number	Severity	Description
CSCwb65913	S3	ICE: Phone crashes when STUN server is not reachable due to port block
CSCwc78400	S3	Command injection during PRT file generation

Bug number	Severity	Description
CSCwc78413	S3	Stored XSS via packet capture filename
CSCwc78427	S2	Secure data partition is world readable and writable
CSCwc78405	S3	Privilege escalation to root user via continually executing script

Bug Search Tool

We report open and resolved customer-found bugs of severity 1 to 3. You can find details about listed bugs and search for other bugs by using the Cisco Bug Search Tool. For more info on using the Bug Search, see [Bug Search Tool Help](#).

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