



# Cisco TelePresence System Documentation Roadmap

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This document roadmap describes how to locate Cisco TelePresence System (CTS) hardware and software installation and configuration documents, including guides to install and operate optional software applications. This guide contains the following sections:

- [Cisco TelePresence System Software Documentation Quick Reference, page 2](#)
- [Cisco TelePresence System Hardware Documentation Quick Reference, page 4](#)
- [Documentation for CTS Administrators, page 5](#)
- [Documentation for CTS End Users, page 7](#)
- [Cisco TelePresence System Hardware Install and Upgrade Documentation, page 8](#)
- [Cisco TelePresence Manager Administration, page 10](#)
- [Cisco TelePresence Multipoint Switch Administration, page 10](#)
- [Cisco TelePresence Recording Server Administration, page 10](#)



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# Cisco TelePresence System Software Documentation Quick Reference

Table 1 lists the current version Cisco TelePresence System documentation and document location information on Cisco.com.



**Tip**

To navigate to these support documents on Cisco.com, go to:

**Support > Products > TelePresence > TelePresence Immersive Endpoints > TelePresence System > Cisco TelePresence Administration Software**

**Table 1** Cisco TelePresence System Software Documentation Quick Reference

Document	Location on Cisco.com
<b>CTS Software Administration</b>	
Cisco TelePresence System Administration Guide	<a href="http://www.cisco.com/en/US/products/ps8332/prod_maintenance_guides_list.html">http://www.cisco.com/en/US/products/ps8332/prod_maintenance_guides_list.html</a>
<b>Cisco Unified Communications Manager Administration</b>	
Cisco Unified Communications Manager Configuration Guide for the Cisco TelePresence System	<a href="http://www.cisco.com/en/US/docs/telepresence/cucm_cts/cucm_cts_admin_book/guide/cucm_cts_admin.html">http://www.cisco.com/en/US/docs/telepresence/cucm_cts/cucm_cts_admin_book/guide/cucm_cts_admin.html</a>
<b>CTS Command-Line Interface (CLI)</b>	
Cisco TelePresence Software Command Reference	<a href="http://www.cisco.com/en/US/products/ps8332/prod_command_reference_list.html">http://www.cisco.com/en/US/products/ps8332/prod_command_reference_list.html</a>
<b>CTS Software Compatibility</b>	
Cisco TelePresence Software Compatibility	<a href="http://www.cisco.com/en/US/products/ps8332/products_device_support_tables_list.html">http://www.cisco.com/en/US/products/ps8332/products_device_support_tables_list.html</a>
<b>CTS Troubleshooting</b>	
Cisco TelePresence System Troubleshooting Guide	<a href="http://www.cisco.com/en/US/products/ps8332/prod_troubleshooting_guides_list.html">http://www.cisco.com/en/US/products/ps8332/prod_troubleshooting_guides_list.html</a>
<b>CTS Software Features</b>	
Cisco TelePresence System Software Feature Guide	<a href="http://www.cisco.com/en/US/products/ps8332/products_feature_guides_list.html">http://www.cisco.com/en/US/products/ps8332/products_feature_guides_list.html</a>
<b>CTS Software Release Notes</b>	
Release Notes for the Cisco TelePresence System	<a href="http://www.cisco.com/en/US/products/ps8332/prod_release_notes_list.html">http://www.cisco.com/en/US/products/ps8332/prod_release_notes_list.html</a>
<b>CTS Software End User</b>	
Cisco TelePresence System Release Meeting Quick Reference	<a href="http://www.cisco.com/en/US/products/ps8332/products_user_guide_list.html">http://www.cisco.com/en/US/products/ps8332/products_user_guide_list.html</a>
Cisco TelePresence System User Guide	
<b>CTS Software Security</b>	
Cisco TelePresence Security Solutions	<a href="http://www.cisco.com/en/US/partner/products/ps8332/products_installation_and_configuration_guides_list.html">http://www.cisco.com/en/US/partner/products/ps8332/products_installation_and_configuration_guides_list.html</a>

**Table 1** Cisco TelePresence System Software Documentation Quick Reference (continued)

<b>Document</b>	<b>Location on Cisco.com</b>
<b>CTS System Messages</b>	
Cisco TelePresence System Message Guide	<a href="http://www.cisco.com/en/US/products/ps8332/products_system_message_guides_list.html">http://www.cisco.com/en/US/products/ps8332/products_system_message_guides_list.html</a>
<b>CTS Software Licensing</b>	
Cisco TelePresence System Release Software End User License Agreement	<a href="http://www.cisco.com/en/US/products/ps8332/products_licensing_information_listing.html">http://www.cisco.com/en/US/products/ps8332/products_licensing_information_listing.html</a>
<b>Cisco TelePresence Manager (CTS-Manager)</b>	
Cisco TelePresence Manager Administration	<a href="http://www.cisco.com/en/US/products/ps7074/prod_maintenance_guides_list.html">http://www.cisco.com/en/US/products/ps7074/prod_maintenance_guides_list.html</a>
<b>Cisco TelePresence Multipoint Switch (CTMS)</b>	
Cisco TelePresence Multipoint Switch Administration	<a href="http://www.cisco.com/en/US/products/ps7315/tsd_products_support_series_home.html">http://www.cisco.com/en/US/products/ps7315/tsd_products_support_series_home.html</a>
<b>Cisco TelePresence Recording Server (CTRS)</b>	
Cisco TelePresence Recording Server Administration	<a href="http://www.cisco.com/en/US/products/ps10341/tsd_products_support_series_home.html">http://www.cisco.com/en/US/products/ps10341/tsd_products_support_series_home.html</a>
<b>Download Software</b>	
Cisco Software Download Support	<a href="http://www.cisco.com/cisco/web/download/index.html">http://www.cisco.com/cisco/web/download/index.html</a>

# Cisco TelePresence System Hardware Documentation Quick Reference

Table 2 lists the current version Cisco TelePresence System hardware documentation and document location information on Cisco.com.



**Tip**

To navigate to these support documents on Cisco.com, go to:

**Support > Product Support > TelePresence > TelePresence Immersive Endpoints**

—Cisco TelePresence System TX9000 Series

—Cisco TelePresence System TX1300 Series

—Cisco TelePresence System 1300 Series

**Support > Products > TelePresence > TelePresence Personal Endpoints > TelePresence Office**

—Cisco TelePresence System 500 Series

**Table 2** Cisco TelePresence System Hardware Documentation Quick Reference

Document	Location on Cisco.com
<b>TX9000 and TX9200 Installation and Upgrade</b>	
<a href="#">Cisco TelePresence System TX9000 and TX9200 Assembly, Use &amp; Care, and Field Replacement Unit Guide</a>	<a href="http://preview.cisco.com/en/US/docs/telepresence/tx9000/assembly_guide/tx9000_9200_assembly_guide.html">http://preview.cisco.com/en/US/docs/telepresence/tx9000/assembly_guide/tx9000_9200_assembly_guide.html</a>
<b>TX1310 65 Installation and Upgrade</b>	
<a href="#">Cisco TelePresence System TX1310 65 Assembly, Use &amp; Care, and Field Replacement Unit Guide</a>	<a href="http://www.cisco.com/en/US/docs/telepresence/cts_1300/cts_1310/assembly/guide/1310_assembly_guide.html">http://www.cisco.com/en/US/docs/telepresence/cts_1300/cts_1310/assembly/guide/1310_assembly_guide.html</a>
<b>TX1300 47 Installation and Upgrade</b>	
<a href="#">Cisco TelePresence System TX1300 47 Assembly, Use &amp; Care, and Field Replacement Unit Guide</a>	<a href="http://www.cisco.com/en/US/docs/telepresence/cts_1300/cts_1300_47/assembly/guide/1300_47_assembly_guide.html">http://www.cisco.com/en/US/docs/telepresence/cts_1300/cts_1300_47/assembly/guide/1300_47_assembly_guide.html</a>
<a href="#">Video: Installing the Cisco TelePresence System TX1300 47</a>	<a href="http://www.cisco.com/en/US/docs/telepresence/cts_1300/cts_1300_47/assembly/guide/video/cts1300_47_install_final_640_x_360.html">http://www.cisco.com/en/US/docs/telepresence/cts_1300/cts_1300_47/assembly/guide/video/cts1300_47_install_final_640_x_360.html</a>
<b>CTS 500-32 Installation and Upgrade</b>	
<a href="#">Cisco TelePresence System 500-32 Assembly, Use &amp; Care, and Field Replaceable Unit Guide</a>	<a href="http://www.cisco.com/en/US/partner/docs/telepresence/cts_500/cts_500_32/assembly/guide/cts_500_32_guide.html">http://www.cisco.com/en/US/partner/docs/telepresence/cts_500/cts_500_32/assembly/guide/cts_500_32_guide.html</a>
<b>CTS Hardware Options</b>	
<a href="#">Cisco TelePresence Hardware Options and Upgrade</a>	<a href="http://www.cisco.com/en/US/docs/telepresence/cts_hardware_options_upgrades/cts_Hdware_O_and_U.html">http://www.cisco.com/en/US/docs/telepresence/cts_hardware_options_upgrades/cts_Hdware_O_and_U.html</a>

# Documentation for CTS Administrators

- [Cisco TelePresence Software Compatibility](#), page 5
- [Cisco TelePresence System Release Software End User License Agreement](#), page 5
- [Release Notes for the Cisco TelePresence System](#), page 5
- [Cisco TelePresence Software Command Reference](#), page 6
- [Cisco Unified Communications Manager Configuration Guide for the Cisco TelePresence System](#), page 6
- [Cisco TelePresence Security Solutions](#), page 6
- [Cisco TelePresence WebEx OneTouch Configuration Guide for the Cisco TelePresence System](#), page 6
- [Cisco TelePresence System Software Feature Guide](#), page 6
- [Cisco TelePresence System Administration Guide](#), page 7
- [Cisco TelePresence System Message Guide](#), page 7
- [Cisco TelePresence System Troubleshooting Guide](#), page 7

## Cisco TelePresence Software Compatibility

The compatibility documents list Cisco TelePresence System releases and upgrade paths and provides detailed information about compatible releases and loads for devices, applications, application programming interfaces, features, and services.

Refer to [Cisco TelePresence System Administration Software Compatibility Information](#) for all releases at the following URL:

[http://www.cisco.com/en/US/products/ps8332/products\\_device\\_support\\_tables\\_list.html](http://www.cisco.com/en/US/products/ps8332/products_device_support_tables_list.html)

## Cisco TelePresence System Release Software End User License Agreement

This document contains important Cisco licensing information for using the Cisco TelePresence System and its peripheral devices.

Refer to the [Cisco TelePresence System Release Software End User License Agreement](#) documents for all releases at the following URL:

[http://www.cisco.com/en/US/products/ps8332/products\\_licensing\\_information\\_listing.html](http://www.cisco.com/en/US/products/ps8332/products_licensing_information_listing.html)

## Release Notes for the Cisco TelePresence System

Release notes list and describe the system requirements, new features, changed information, documentation updates, and open caveats for Cisco TelePresence System Releases.

Refer to [Cisco TelePresence System Administration Software Release Notes](#) for all releases at the following URL:

[http://www.cisco.com/en/US/products/ps8332/prod\\_release\\_notes\\_list.html](http://www.cisco.com/en/US/products/ps8332/prod_release_notes_list.html)

## Cisco TelePresence Software Command Reference

The *Cisco TelePresence System Command-Line Interface Reference Guide* describes how to configure, maintain, and monitor the system using CTS command-line interface (CLI) commands.

Refer to the Cisco TelePresence System CLI information for all releases at the following URL:

[http://www.cisco.com/en/US/products/ps8332/prod\\_command\\_reference\\_list.html](http://www.cisco.com/en/US/products/ps8332/prod_command_reference_list.html)

## Cisco Unified Communications Manager Configuration Guide for the Cisco TelePresence System

This guide contains information for using the Cisco Unified Communications Manager (Cisco Unified CM) Administration application to configure the Cisco TelePresence System (CTS). This guide provides information for network administrators who are responsible for configuring and supporting Cisco Unified IP Phones and the CTS. Network engineers, system administrators, and telecom engineers use this guide to learn about and administer the platform features.

Refer to the *Cisco Unified Communications Manager Configuration Guide for Cisco TelePresence System* for all releases at the following URL:

[http://www.cisco.com/en/US/docs/telepresence/cucm\\_cts/cucm\\_cts\\_admin\\_book/guide/cucm\\_cts\\_admin.html](http://www.cisco.com/en/US/docs/telepresence/cucm_cts/cucm_cts_admin_book/guide/cucm_cts_admin.html)

## Cisco TelePresence Security Solutions

This document describes how to configure and manage security on the Cisco TelePresence System.

Refer to the *Cisco TelePresence Security Solutions* documents for all releases at the following URL:

[http://www.cisco.com/en/US/partner/products/ps8332/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://www.cisco.com/en/US/partner/products/ps8332/products_installation_and_configuration_guides_list.html)

## Cisco TelePresence WebEx OneTouch Configuration Guide for the Cisco TelePresence System

This guide contains information for configuring the Cisco TelePresence WebEx OneTouch feature on Cisco TelePresence Manager, Cisco Unified CM, and the Cisco TelePresence Multipoint Switch.

Refer to the *Cisco TelePresence WebEx OneTouch Configuration Guide* at the following URL:

[http://www.cisco.com/en/US/docs/telepresence/cts\\_admin/webex\\_solutions/guide/cts\\_webex\\_config.html](http://www.cisco.com/en/US/docs/telepresence/cts_admin/webex_solutions/guide/cts_webex_config.html)

## Cisco TelePresence System Software Feature Guide

This guide describes how to locate software features for your Cisco TelePresence System device and supporting peripherals, including CTS-Manager, the CTMS, and the CTRS.

Refer to the [Cisco TelePresence System Software Feature Guide](#) documents for all releases at the following URL:

[http://www.cisco.com/en/US/docs/telepresence/cts\\_admin/cts\\_software\\_features/guide/cts\\_features.html](http://www.cisco.com/en/US/docs/telepresence/cts_admin/cts_software_features/guide/cts_features.html)

## Cisco TelePresence System Administration Guide

This guide describes how to configure, maintain, and monitor the CTS and peripheral devices using CTS Administration software. Refer to the [Cisco TelePresence System Administrator Guides](#) for all releases at the following URL:

[http://www.cisco.com/en/US/products/ps8332/prod\\_maintenance\\_guides\\_list.html](http://www.cisco.com/en/US/products/ps8332/prod_maintenance_guides_list.html)

## Cisco TelePresence System Message Guide

This guide describes system messages for the Cisco TelePresence System. You can find these messages in the system logs or you can also use the Simple Network Management Protocol (SNMP) Management Information Base (MIB) CISCO-SYSLOG-MIB to retrieve the messages.

Refer to the [Cisco TelePresence System Message Guide](#) home page at the following URL:

[http://www.cisco.com/en/US/products/ps8332/products\\_system\\_message\\_guides\\_list.html](http://www.cisco.com/en/US/products/ps8332/products_system_message_guides_list.html)

## Cisco TelePresence System Troubleshooting Guide

The Cisco TelePresence System Troubleshooting Guide contains information about troubleshooting the CTS and the peripheral devices that make up the Cisco TelePresence system.

Refer to the [Cisco TelePresence System Troubleshooting Guide](#) at the following URL:

[http://www.cisco.com/en/US/docs/telepresence/cts\\_admin/cts\\_troubleshooting/CTS\\_Troubleshooting.html](http://www.cisco.com/en/US/docs/telepresence/cts_admin/cts_troubleshooting/CTS_Troubleshooting.html)

## Documentation for CTS End Users

- [Cisco TelePresence System Release Meeting Quick Reference](#), page 7
- [Cisco TelePresence System User Guide](#), page 8

## Cisco TelePresence System Release Meeting Quick Reference

This information card describes the Cisco TelePresence System conference room device functions.

Refer to the [Cisco TelePresence System Meeting Quick Reference Guides](#) for all releases at the following URL:

[http://www.cisco.com/en/US/products/ps8332/products\\_user\\_guide\\_list.html](http://www.cisco.com/en/US/products/ps8332/products_user_guide_list.html)

## Cisco TelePresence System User Guide

This document describes the Cisco TelePresence System telephony and main display screen features, including supported system message icons and animations that may appear on the main display screen.

Refer to the [Cisco TelePresence System User Guides](#) for all releases at the following URL:

[http://www.cisco.com/en/US/products/ps8332/products\\_user\\_guide\\_list.html](http://www.cisco.com/en/US/products/ps8332/products_user_guide_list.html)

## Cisco TelePresence System Hardware Install and Upgrade Documentation

This section lists Cisco TelePresence System hardware installation and upgrade documentation:

- [Cisco TelePresence System TX9000 and TX9200 Assembly, Use & Care, and Field Replacement Unit Guide, page 8](#)
- [Cisco TelePresence System TX1310 65 Assembly, Use & Care, and Field Replacement Unit Guide, page 8](#)
- [Cisco TelePresence System TX1300 47 Assembly, Use & Care, and Field Replacement Unit Guide, page 9](#)
- [Video: Installing the Cisco TelePresence System TX1300 47, page 9](#)
- [Cisco TelePresence System 500-32 Assembly, Use & Care, and Field Replaceable Unit Guide, page 9](#)
- [Cisco TelePresence Hardware Options and Upgrade, page 9](#)

### Cisco TelePresence System TX9000 and TX9200 Assembly, Use & Care, and Field Replacement Unit Guide

This guide outlines the steps and best practices for assembling and installing the Cisco TelePresence TX9000 and TX9200.

Refer to the [Cisco TelePresence System TX9000 and TX9200 Assembly, Use & Care, and Field Replacement Unit Guide](#) at the following URL:

[http://www.cisco.com/en/US/docs/telepresence/tx9000/assembly\\_guide/tx9000\\_9200\\_assembly\\_guide.html](http://www.cisco.com/en/US/docs/telepresence/tx9000/assembly_guide/tx9000_9200_assembly_guide.html)

### Cisco TelePresence System TX1310 65 Assembly, Use & Care, and Field Replacement Unit Guide

This guide outlines the steps and best practices for assembling and installing the Cisco TelePresence TX1310 65.

Refer to the [Cisco TelePresence System TX1310 65 Assembly, Use & Care, and Field Replacement Unit Guide](#) at the following URL:

[http://www.cisco.com/en/US/docs/telepresence/cts\\_1300/cts\\_1310/assembly/guide/1310\\_assembly\\_guide.html](http://www.cisco.com/en/US/docs/telepresence/cts_1300/cts_1310/assembly/guide/1310_assembly_guide.html)



## Cisco TelePresence System TX1300 47 Assembly, Use & Care, and Field Replacement Unit Guide

This guide outlines the steps and best practices for assembling and installing the Cisco TelePresence TX1300 47.

Refer to the *Cisco TelePresence System TX1300 47 Assembly, Use & Care, and Field Replacement Unit Guide* at the following URL:

[http://www.cisco.com/en/US/docs/telepresence/cts\\_1300/cts\\_1300\\_47/assembly/guide/1300\\_47\\_assembly\\_guide.html](http://www.cisco.com/en/US/docs/telepresence/cts_1300/cts_1300_47/assembly/guide/1300_47_assembly_guide.html)

## Video: Installing the Cisco TelePresence System TX1300 47

This video demonstrates how to assemble and install the Cisco TelePresence TX1300 47, and can be accessed at the following URL:

[http://www.cisco.com/en/US/docs/telepresence/cts\\_1300/cts\\_1300\\_47/assembly/guide/video/cts1300\\_47\\_install\\_final\\_640\\_x\\_360.html](http://www.cisco.com/en/US/docs/telepresence/cts_1300/cts_1300_47/assembly/guide/video/cts1300_47_install_final_640_x_360.html)

## Cisco TelePresence System 500-32 Assembly, Use & Care, and Field Replaceable Unit Guide

This guide outlines the steps and best practices for assembling and installing the Cisco TelePresence System 500 (CTS 500). It also includes first-time setup procedures, care instructions for the display screen, and procedures to replace field-replaceable units (FRUs).

Refer to the *Cisco TelePresence System 500-32 Assembly, Use & Care, and Field Replaceable Unit Guide* at the following URL:

[http://www.cisco.com/en/US/partner/docs/telepresence/cts\\_500/cts\\_500\\_32/assembly/guide/cts\\_500\\_32\\_guide.html](http://www.cisco.com/en/US/partner/docs/telepresence/cts_500/cts_500_32/assembly/guide/cts_500_32_guide.html)

## Cisco TelePresence Hardware Options and Upgrade

This guide outlines the steps and best practices to install additional items for the Cisco TelePresence Systems.

This guide is intended primarily for installers of the Cisco TelePresence System. Site planners, network administrators, and facility maintenance personnel may also find this document useful.

Refer to the *Cisco TelePresence Hardware Options and Upgrade Guide* at the following URL:

[http://www.cisco.com/en/US/docs/telepresence/cts\\_hardware\\_options\\_upgrades/cts\\_Hdware\\_O\\_and\\_U.html](http://www.cisco.com/en/US/docs/telepresence/cts_hardware_options_upgrades/cts_Hdware_O_and_U.html)

## Cisco TelePresence Manager Administration

Cisco TelePresence Manager (CTS-Manager) software allows you to schedule and manage Cisco TelePresence System calls. As an integral part of the Cisco TelePresence experience, the CTS-Manager software facilitates call scheduling and setup from common enterprise groupware such as Microsoft Exchange and Lotus Notes.

Refer to the [Cisco TelePresence Manager](#) documentation home page for all releases:

[http://www.cisco.com/en/US/products/ps7074/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps7074/tsd_products_support_series_home.html)



**Tip**

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To navigate to these support documents on Cisco.com, go to:

**Support > Products > TelePresence > TelePresence Infrastructure > TelePresence Management**

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**Note**

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Refer to the [Cisco TelePresence System User Guide, page 8](#) for CTS-Manager end user information.

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## Cisco TelePresence Multipoint Switch Administration

The Cisco TelePresence Multipoint Switch (CTMS) allows you to easily and reliably include three or more locations in a single meeting Cisco TelePresence meeting to enable automatic voice-activated switching either site-by-site, or by individual table segment. With support for up to 48 locations in a single meeting across many endpoints, the switch allows all participants to be seen in life-size, high-definition video and heard in CD-quality, spatial audio with no perceivable latency.

Refer to the [Cisco TelePresence Multipoint Switch](#) documentation home page for all releases:

[http://www.cisco.com/en/US/products/ps7315/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps7315/tsd_products_support_series_home.html)



**Tip**

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To navigate to these support documents on Cisco.com, go to:

**Support > Products > TelePresence > TelePresence Infrastructure > TelePresence Conferencing**

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## Cisco TelePresence Recording Server Administration

The Cisco TelePresence Recording Server (CTRS) enables users to record in Cisco TelePresence Studio Mode. In Studio Mode, users can create team announcements, corporate messages, training modules, video blogs, and other similar recordings. To record, users must have access to a CTS with CTRS functionality; they control recording through the CTS IP phone interface.

Refer to the [Cisco TelePresence Recording Server](#) documentation home page for all releases:

[http://www.cisco.com/en/US/products/ps10341/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10341/tsd_products_support_series_home.html)

**Tip**

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To navigate to these support documents on Cisco.com, go to:

**Support > Products > TelePresence > TelePresence Infrastructure > TelePresence Media Services Products**

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**Note**

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Refer to the [Cisco TelePresence System User Guide, page 8](#) for CTRS end user information.

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