

Download Jabber Profile Photo from Windows LDAP Server.

Contents

[Introduction](#)

[Prerequisites](#)

[Requirements](#)

[Components Used](#)

[Configure](#)

[Configurations](#)

- [1. Install "CodeTwo Active Directory Photos" software.](#)
- [2. Search the LDAP user in "CodeTwo Active Directory Photos".](#)
- [3. Upload the profile picture.](#)
- [4. Verify the profile picture in "CodeTwo Active Directory Photos".](#)
- [5. Verify the user profile picture association in the Active Directory.](#)
- [6. Ensure the LDAP server is added as Directory service in the UC Service Profile of the End User.](#)

[Verify](#)

[Troubleshoot](#)

Introduction

This document describes how to download Jabber profile photo from Windows LDAP (Lightweight Directory Access Protocol) server user.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics.

Cisco Unified Communication Manager (CUCM)

Cisco Jabber

Windows Server

Components Used

The information in this document is based on these software versions.

CUCM version 12.5.1.14900-63

Cisco Jabber version 14.1.5.57909

Windows server version 2016

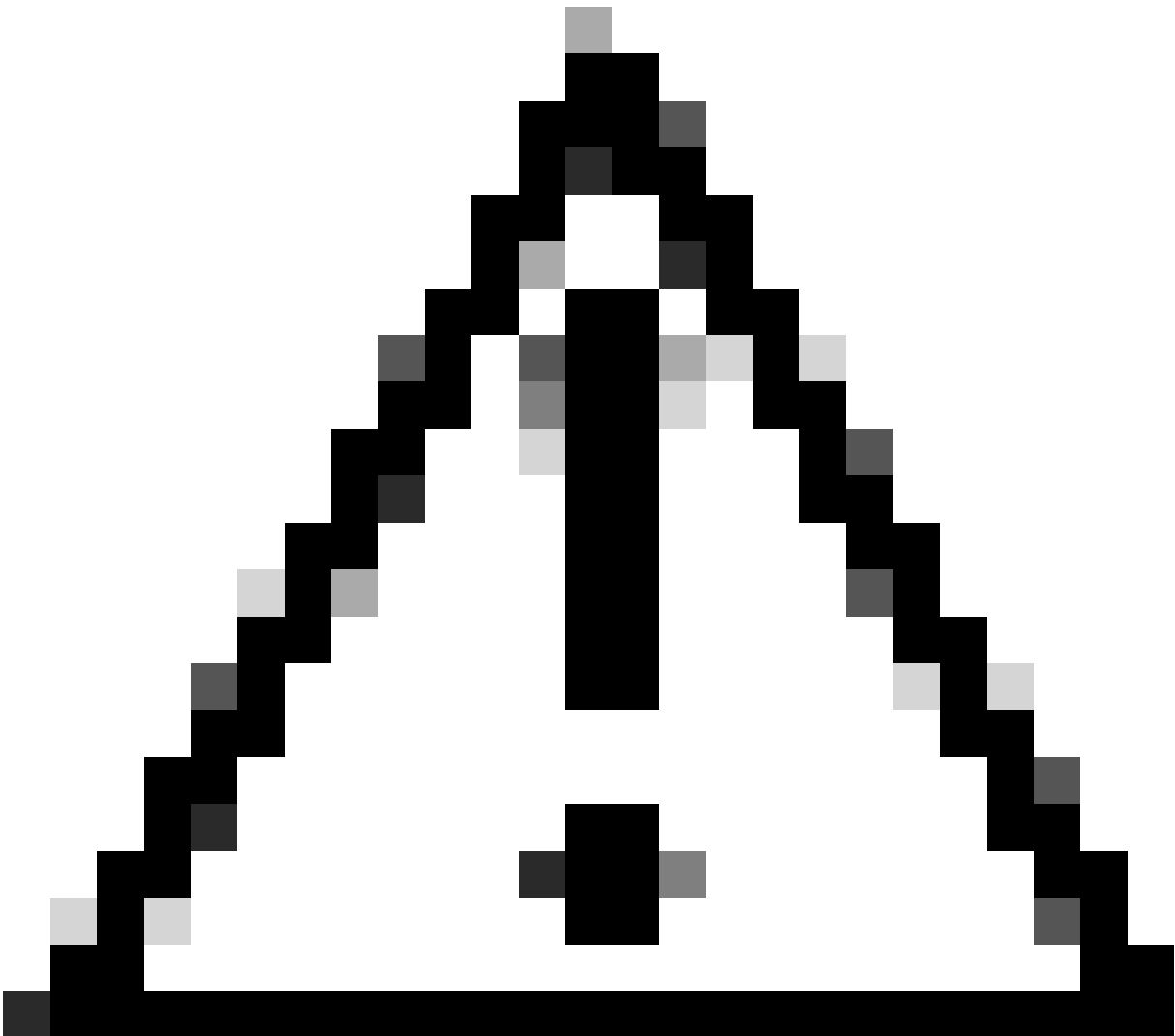
The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Configure

Configurations

These are the configuration steps to download Jabber profile picture from Windows LDAP server user.

1. Install "CodeTwo Active Directory Photos" software.
 2. Search the LDAP user in "CodeTwo Active Directory Photos".
 3. Upload the profile picture.
 4. Verify the profile picture in "CodeTwo Active Directory Photos".
 5. Verify the user profile picture association in the Active Directory.
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6. Ensure the LDAP server is added as Directory service in the UC Service Profile of the end User.



Caution: Please ensure the Jabber is logged in using the LDAP synced users and not local user in the CUCM.

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1. Install "CodeTwo Active Directory Photos" software.

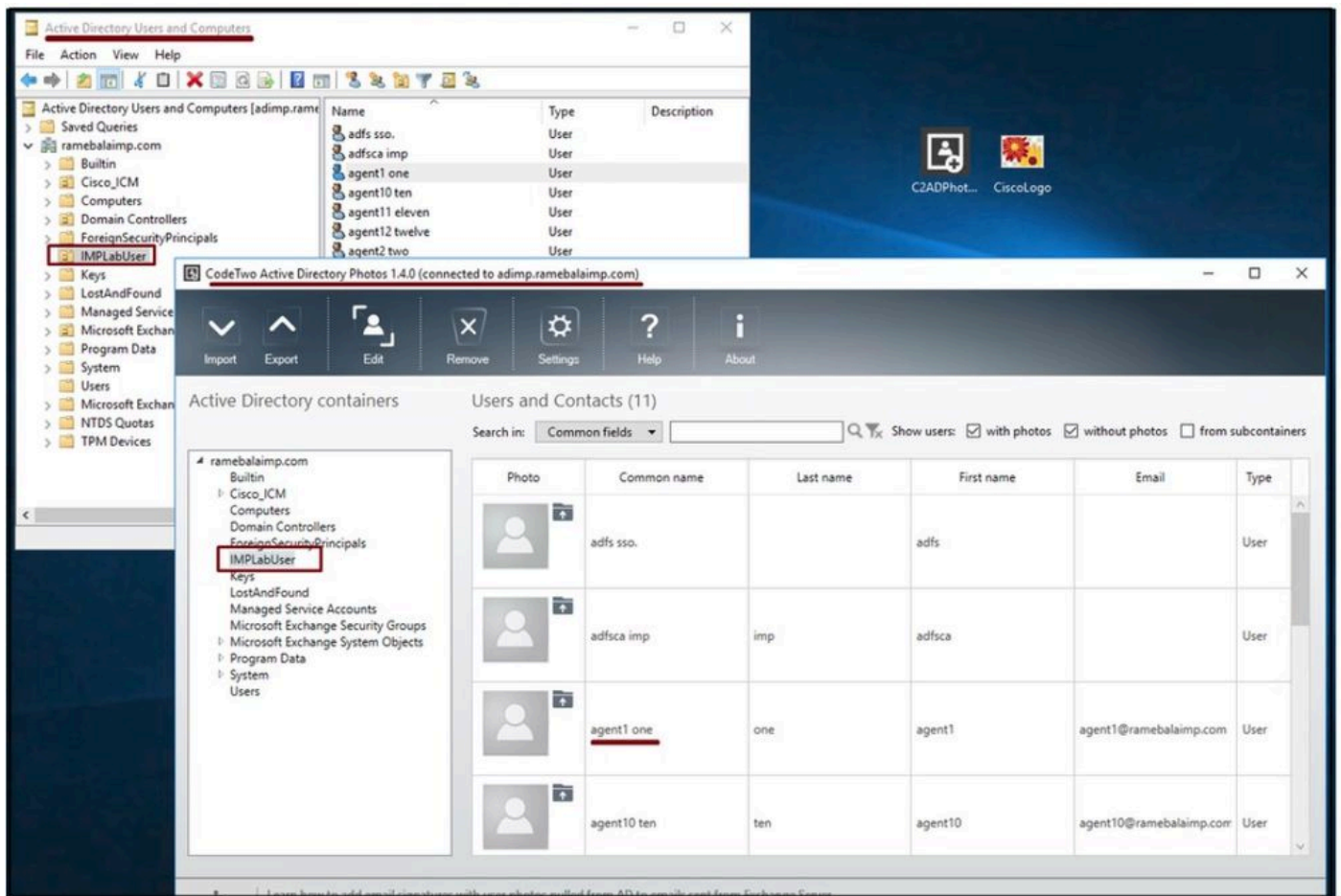
Download "CodeTwo Active Directory Photos" software using this link - [CodeTwo Active Directory Photos](#)

Install the software in the Windows LDAP server.

2. Search the LDAP user in "CodeTwo Active Directory Photos".

Open the software after the installation completes.

You must see all the users under specific OU (Organizational Unit) as shown in this screenshot.

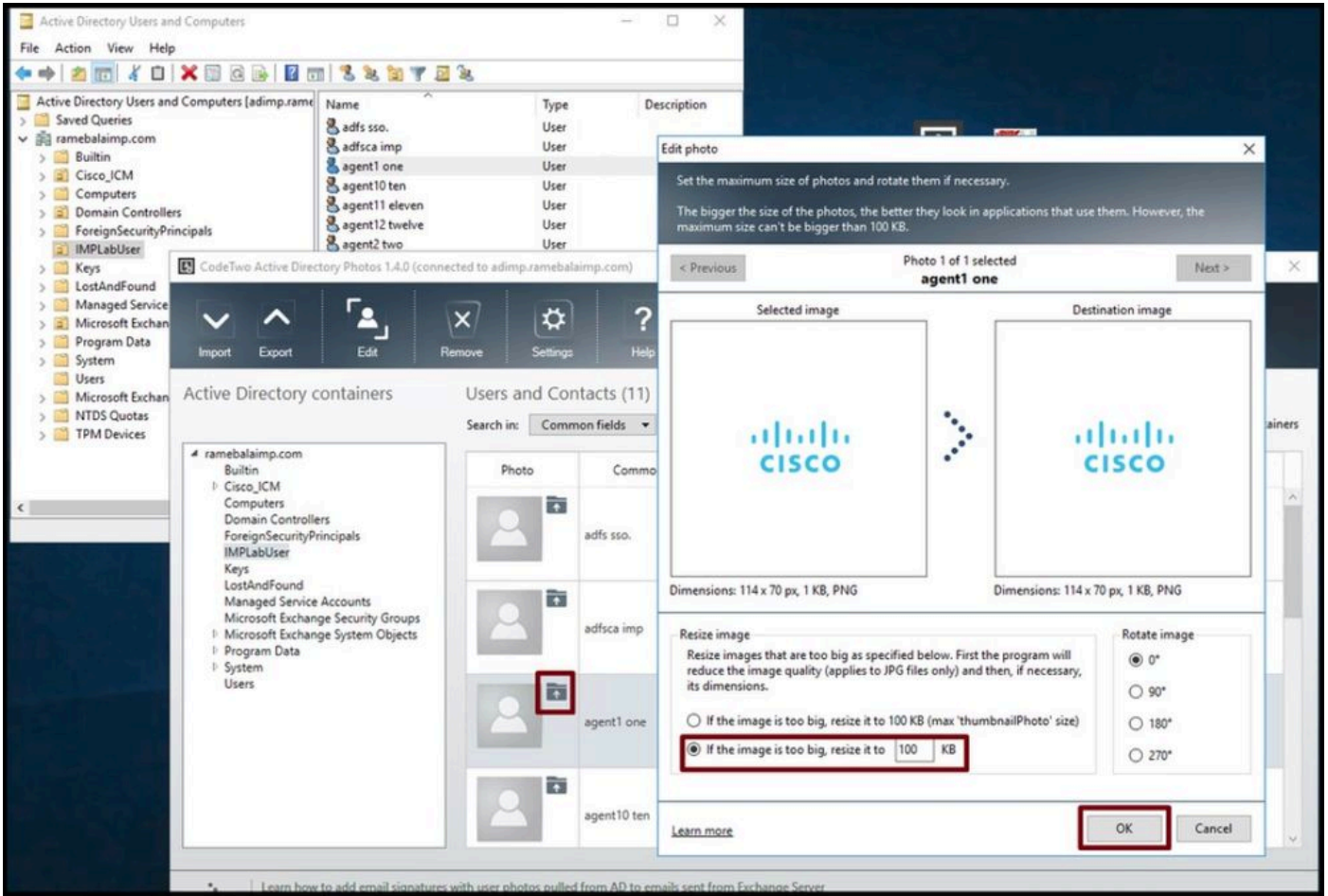


Users from the LDAP server show up in the 'CodeTwo Active Directory Photos' software interface.

3. Upload the profile picture.

Ensure the photo dimensions match the [requirements](#) before uploading the photo to the LDAP server.

Click on the **upload icon** for the user, browse the photo and then click the **OK** button to complete upload operation.



Upload an image to a user.

4. Verify the profile picture in "CodeTwo Active Directory Photos".

After uploading the photo, it shows up in front of the user as shown in this screenshot.

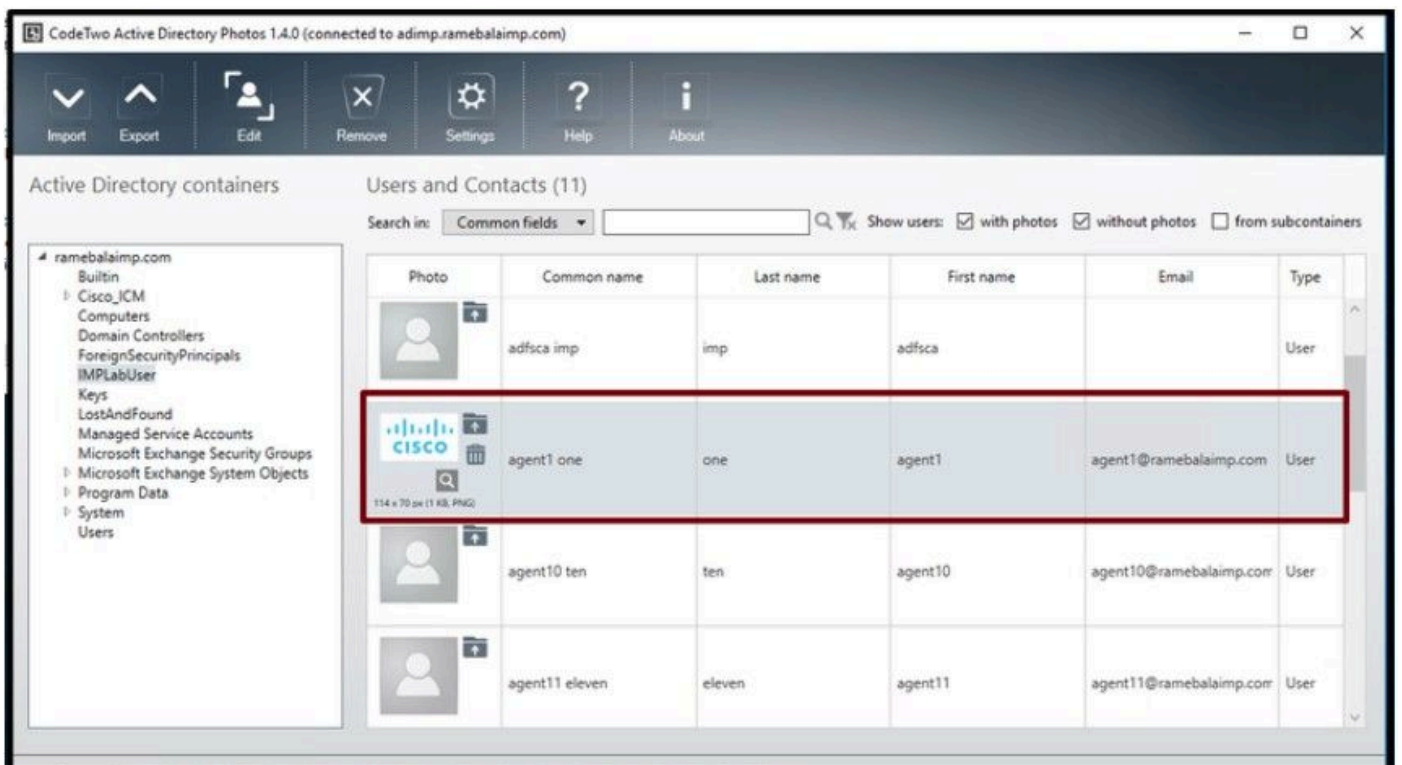
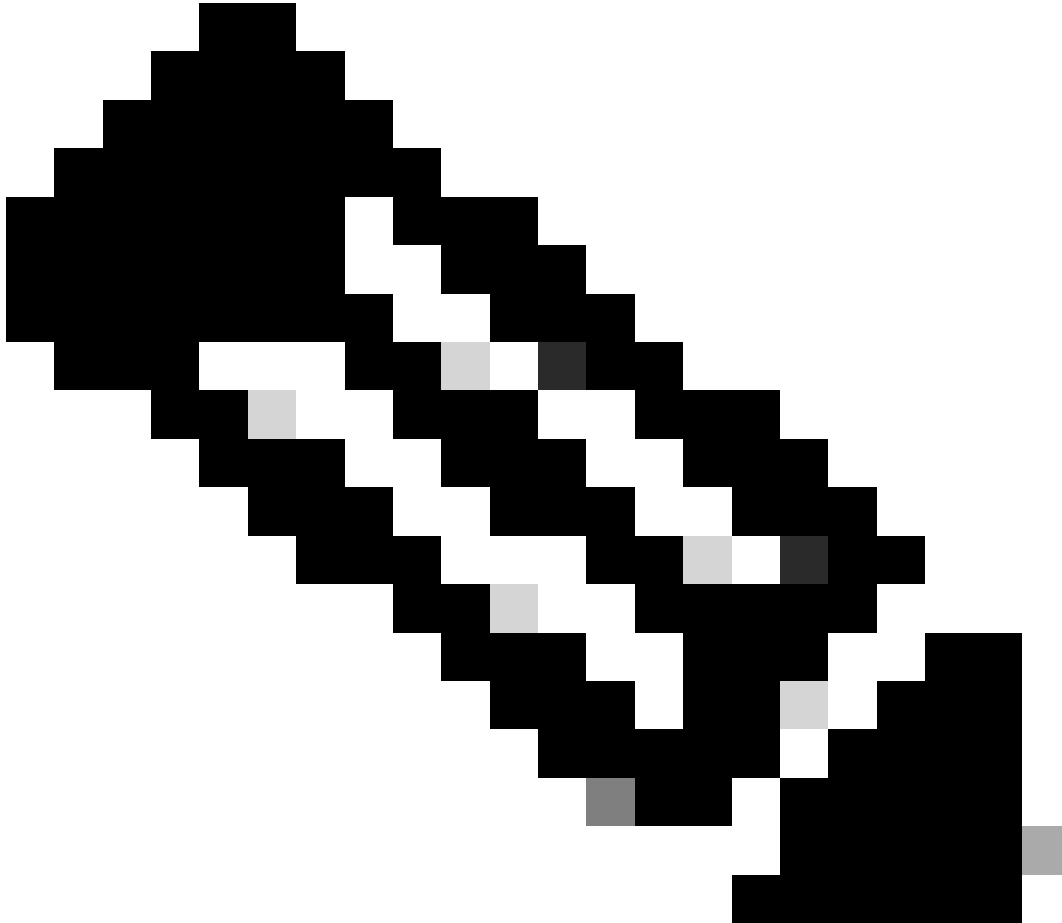


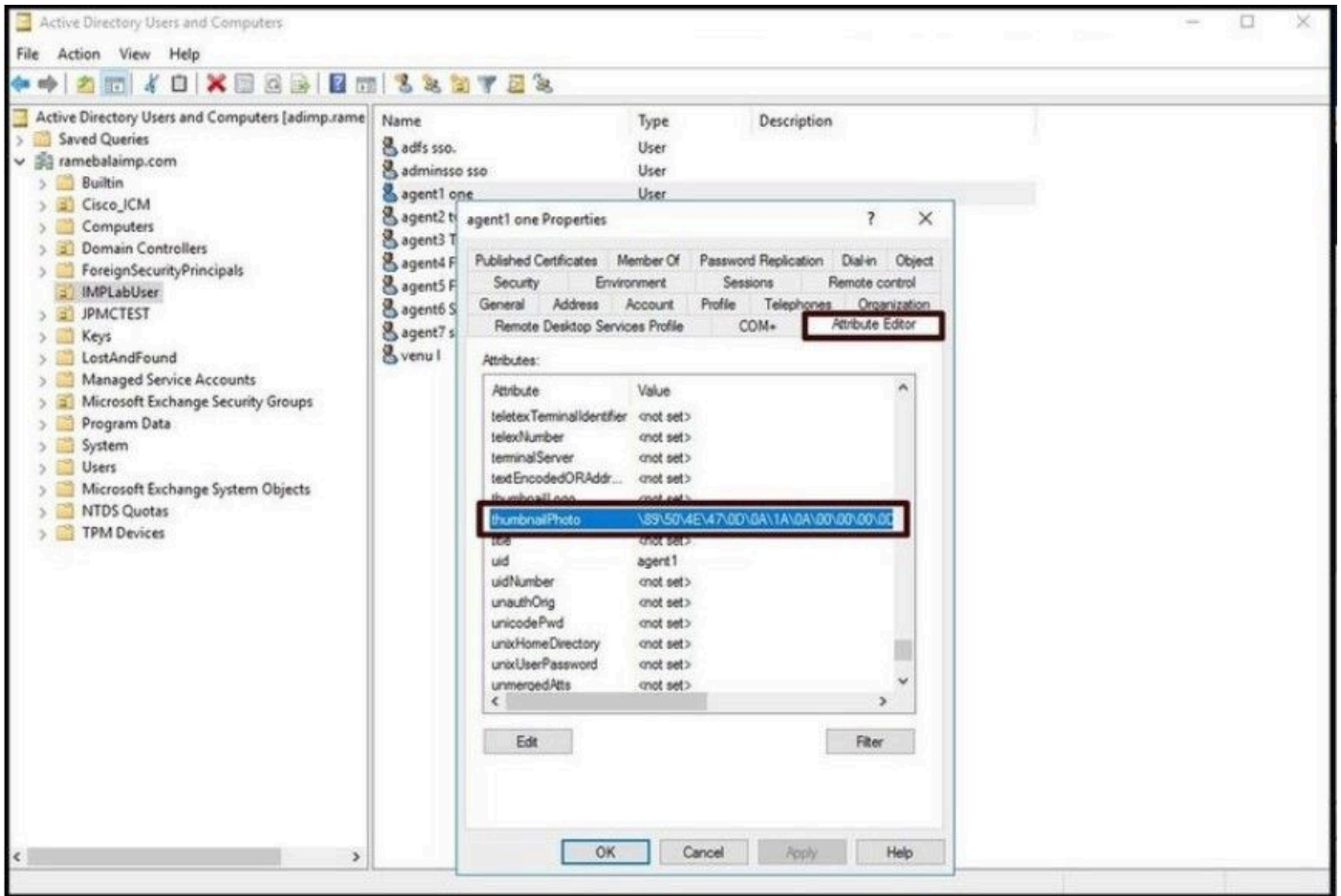
Image updated for the user.

5. Verify the user profile picture association in the Active Directory.

In the "Active Directory Users and Computers" window click on the "View" tab and check the "Advanced Features" option



Note: After this step, you see a **tick** mark before "**Advanced Features**" under **View** Tab.

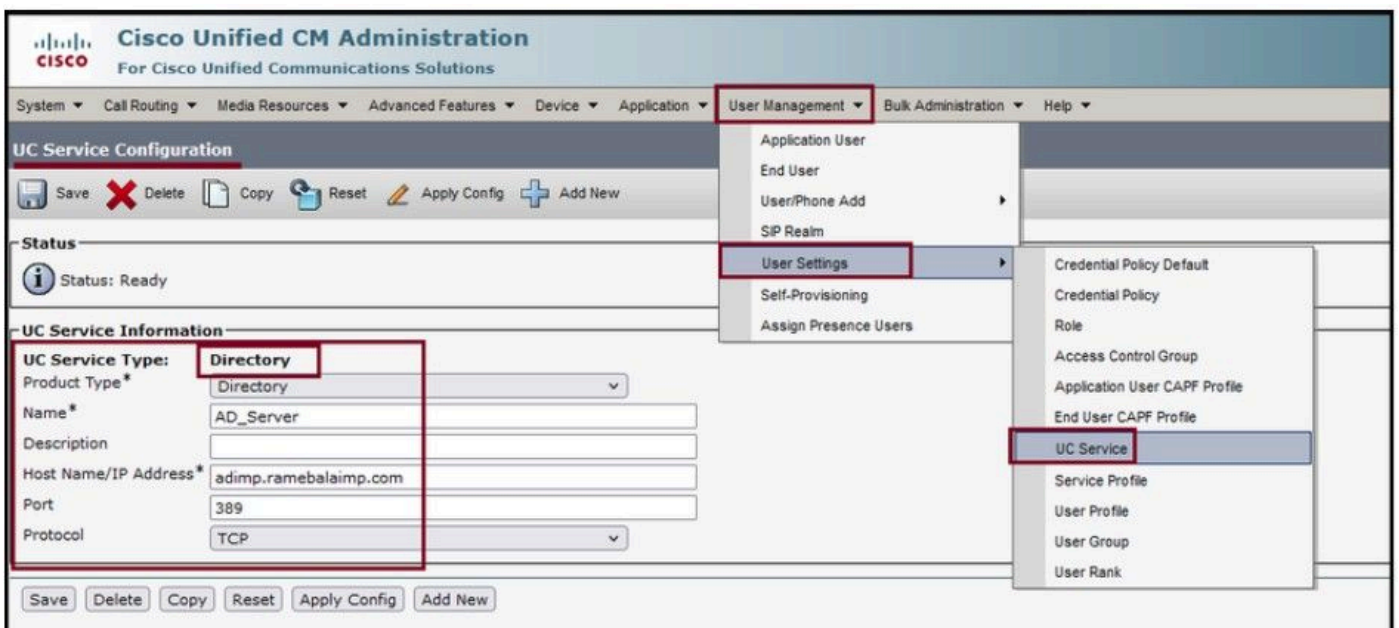


Confirm thumbnailPhoto field is updated with a value.

6. Ensure the LDAP server is added as Directory service in the UC Service Profile of the End User.

Log in to the CUCM Administration web interface and then Navigate to **User Management > User Settings > UC Service**.

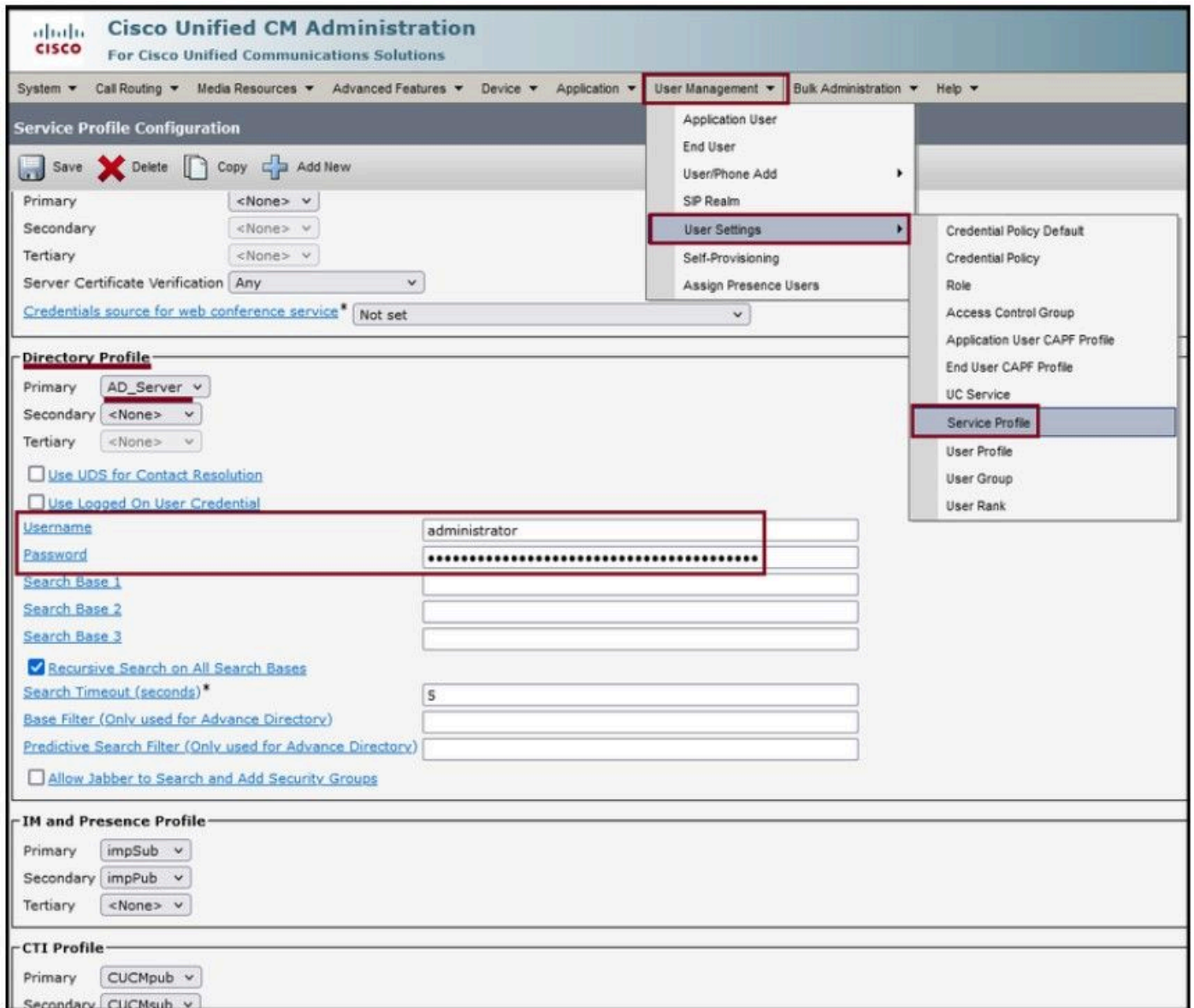
Add a **directory** service with the LDAP server information.



Add a Directory service.

Navigate to **User Management > User Settings > Service Profile**.

Open the **Service profile** which is assigned to the **End User** and then assign the created **directory profile** to the **Service Profile**.



Assign the created directory profile to the Service Profile.

Ensure the same **UC Service Profile** (with the **Directory Profile**) is associated to the **End User**.

The screenshot displays the Cisco Unified CM Administration web interface. At the top, the navigation menu includes 'System', 'Call Routing', 'Media Resources', 'Advanced Features', 'Device', 'Application', 'User Management', 'Bulk Administration', and 'Help'. The 'User Management' menu is expanded, showing options like 'Application User', 'End User', 'User/Phone Add', 'SIP Realm', 'User Settings', 'Self-Provisioning', and 'Assign Presence Users'. The 'End User' option is selected.

The main content area is titled 'End User Configuration' and contains a form for configuring a user. The 'User Information' section includes the following fields:

- User Status: Active Enabled LDAP Synchronized User
- User ID*: agent1
- Self-Service User ID: 6123
- PIN: [Redacted]
- Confirm PIN: [Redacted]
- Last name*: one
- Middle name: [Empty]
- First name: agent1
- Display name: agent1 one
- Title: JobTitle
- Directory URI: [Empty]
- Telephone Number: [Empty]
- Home Number: [Empty]
- Mobile Number: [Empty]
- Pager Number: [Empty]
- Mail ID: agent1@ramebalaimp.com
- Manager User ID: [Empty]
- Department: [Empty]
- User Locale: < None >
- Associated PC/Site Code: [Empty]
- Digest Credentials: [Redacted]
- Confirm Digest Credentials: [Redacted]
- User Profile: Use System Default("Standard (Factory Default) U" | View Details
- User Rank*: 1-Default User Rank

The 'Convert User Account' section has a checkbox for 'Convert LDAP Synchronized User to Local User' which is unchecked.

The 'Service Settings' section includes:

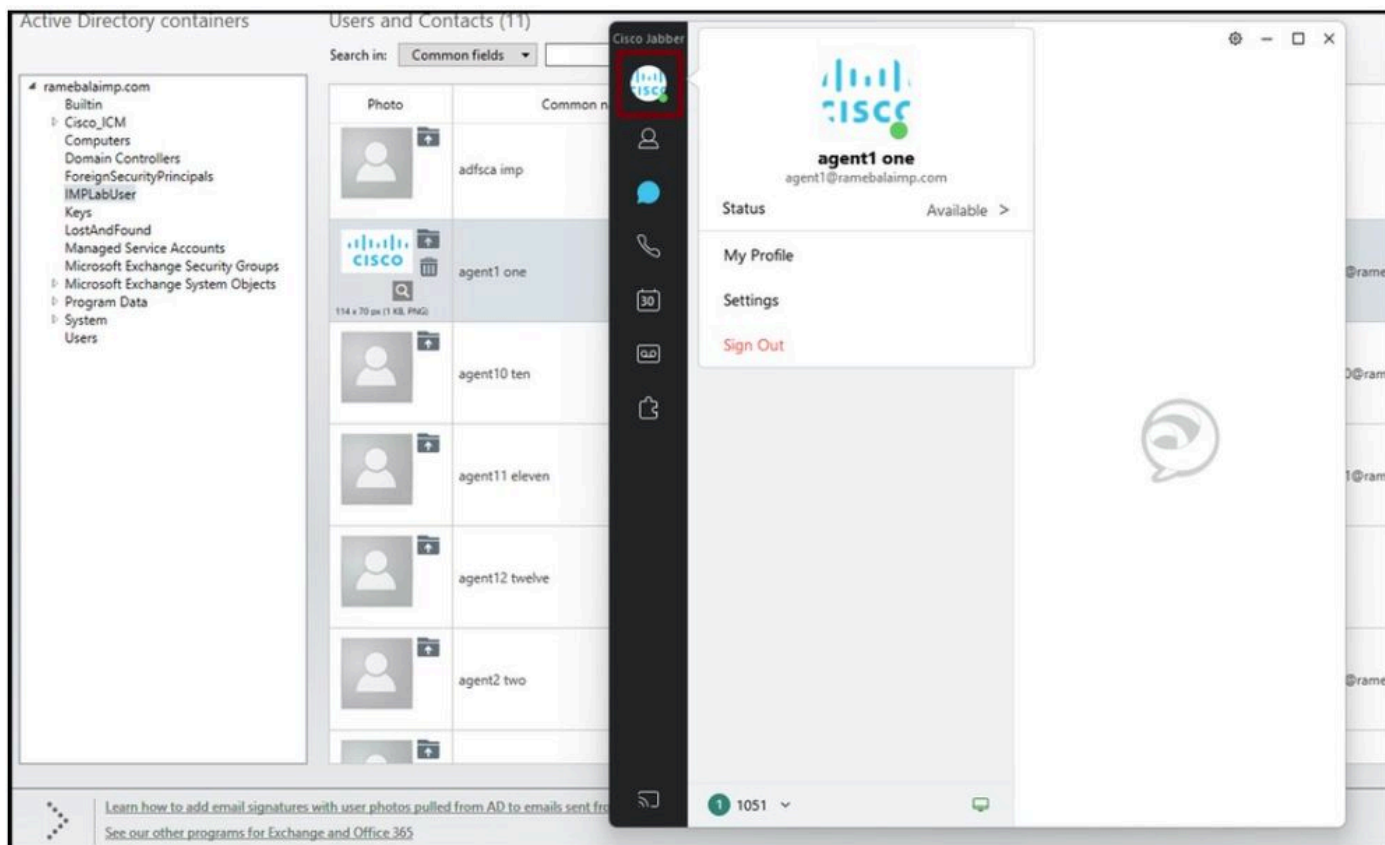
- Home Cluster
- Enable User for Unified CM IM and Presence (Configure IM and Presence in the associated UC Service Profile)
- Include meeting information in presence(Requires Exchange Presence Gateway to be configured on CUCM IM and Presence server)
- Presence Viewer for User: [Empty]
- UC Service Profile: JabberServiceProfile | View Details

Ensure the UC Service Profile is assigned to the End User.

Reset the Jabber and log in.

Verify

After successful log in, you see the uploaded profile photo in your jabber.



Profile photo shows up in the Jabber.

Troubleshoot

There is currently no specific troubleshooting information available for this configuration.

I hope this article is helpful !