Generate Tech-Support Information on an Sx350 Series Managed Switch Using the Web-based Utility

Objective

The Tech-Support Information provides a detailed log of the device status. This is valuable since it shows the output of many show commands, including debug command, in a single command.

This article aims to show you how to generate and copy the show-tech support information on an Sx350 Series Managed Switch using the web-based utility.
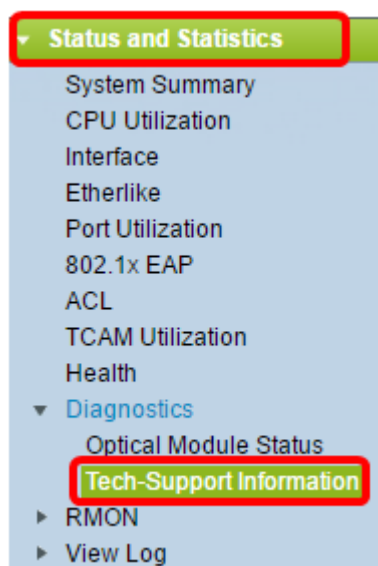
Applicable Devices

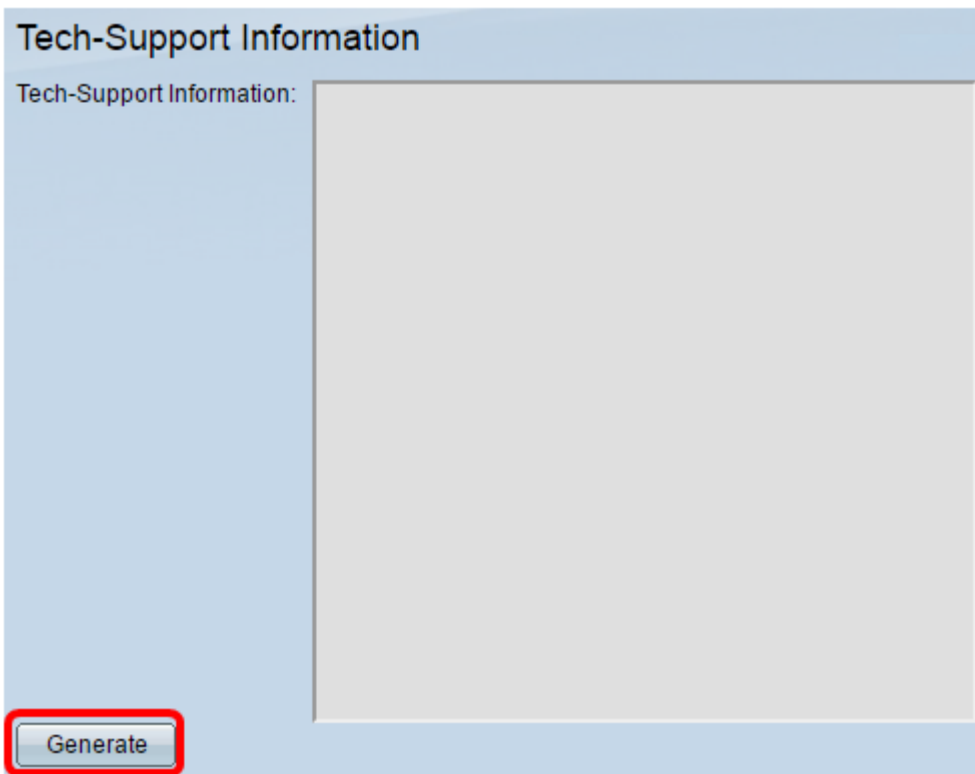- SG350 Series
- SF350 Series

Software Version

- 2.1.0.63

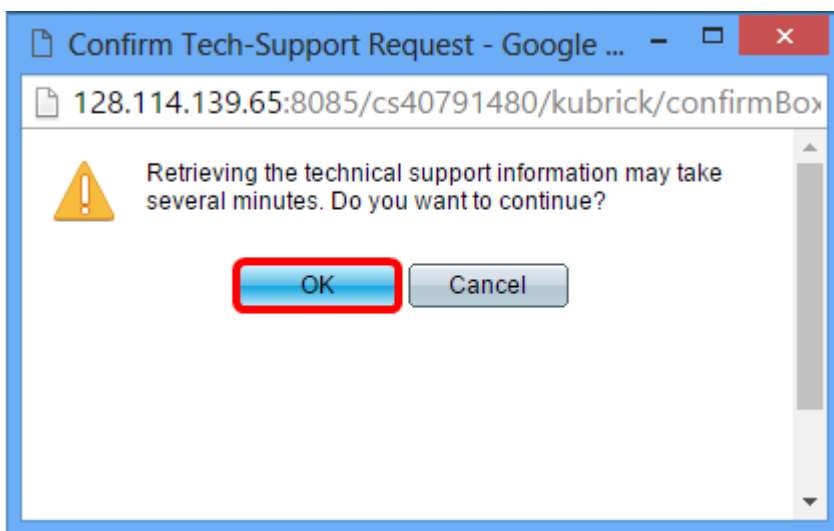## Generate Tech-Support Information

Step 1. Log in to the switch web-based utility and go to **Status and Statistics > Diagnostics > Tech-Support Information.**

Step 2. Click on the **Generate** button at the lower left portion of the Tech-Support Information page.

Step 3. Click **OK** on the Confirm Tech-Support Request popup window.

The screen will then display the whole tech-support information.

Step 4. (Optional) Click on the **Select tech-support data** link to copy the information for backup purposes.

You should now have successfully generated the tech-support information.