

# How Do I Bypass Authentication for Specific User Agents?

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## Introduction

This document describes how to bypass authentication for specific user agents on the Cisco Web Security Appliance (WSA), all AsyncOS Versions 7.x and later.

## How do I bypass authentication for specific user agents?

You can bypass authentication for a particular application with its user agent. This is a two-step process.

1. Determine the user agent string used by the application.
  - a. For standard applications, you can find the user agent string on these websites:
    - <http://www.user-agents.org/>
    - <http://www.useragentstring.com/pages/useragentstring.php>
    - <http://www.infosyssec.com/infosyssec/security/useragentstrings.shtml>
  - b. You could also determine the user agent string from access logs on the appliance. Complete these steps:
    1. In the GUI, choose **System Administration > Log Subscription > Access logs**.
    2. Add **%u** in the Custom fields.
    3. Submit and commit the changes.
    4. Grep or tail the access logs based on the client IP address.
    5. The user agent string can be located at end of the access log line.  
Example: In a Chrome browser, you could see the user agent string as Mozilla/5.0 (Windows; U; Windows NT 5.1; en-US) AppleWebKit/525.13 (KHTML, like Gecko) Chrome/0.X.Y.Z Safari/525.13.)
2. Configure the WSA to bypass authentication for the user agent strings.
  - a. Choose **Web Security Manager > Identities**. Click **Add Identity**.
    - Name: User Agent AuthExempt Identity
    - Insert Above: Set to order 1
    - Define Members by Subnet: Blank (or You could also define an IP address range/subnet)
    - Define Members by Authentication: No Authentication Required
    - Advanced > User Agents: Click **None Selected**. Under Custom user Agents, specify the User Agent string.
  - b. Choose **Web Security Manager > Access Policies**. Click **Add Policy**.
    - Policy Name: Auth Exemption for User Agents
    - Insert Above Policy: Set to Order 1
    - Identity Policy: User Agent AuthExempt Identity
    - Advanced : None

This configuration exempts authentication for the specified user agents. The access policies still filter (based on URL categories) and scan (McAfee, Webroot) traffic as per the access policy setup.