

Process to Remove Connections Between a FireSIGHT Management Center and FireAMP Cloud Console



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Introduction

A FireSIGHT Management Center allows you to receive records of scans, malware detections, and quarantines from the Cisco cloud after it is successfully registered with the cloud. The records are stored in the FireSIGHT Management Center database as malware events. This document provides instructions on how to successfully remove connections between a FireSIGHT Management Center and a Cisco Cloud.

Caution: In order to avoid any registration or connectivity issue in future, you must follow the steps provided in this document prior to a reimage or a replacement of a FireSIGHT Management Center.

Prerequisites

Components Used

The information in this document is based on these products:

- FireSIGHT Management Center (also known as Defense Center)
- FireAMP Cloud console

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Process to Remove Connections

In order to remove connections between the FireSIGHT Management Center and FireAMP Cloud console, follow the instructions below:

1. Delete a Cloud Connection from FireSIGHT Management Center

Step 1: Log into the web user interface of the FireSIGHT Management Center with administrative privileges. Navigate to **FireAMP > FireAMP Management**.



Step 2: Once the page loads, click the delete icon that is available under the **Actions** column.



Step 3: The **Confirm** dialog box will pop up. Click **Yes** to delete the connection to the FireAMP Console or click **No** to cancel the deletion.



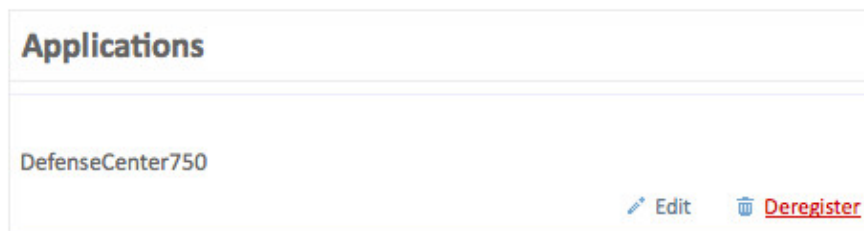
2. Deregister a FireSIGHT Management Center from the FireAMP Cloud Console

Note: Use this process in case the FireSIGHT Management Center is replaced, but the connection was not deleted from the Management Center.

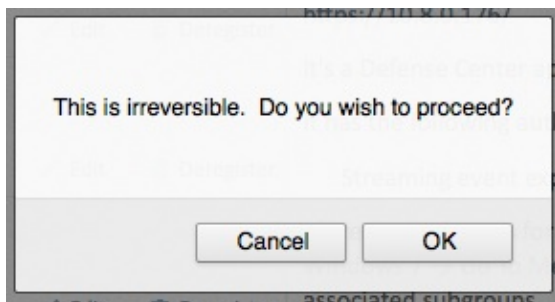
Step 1: Log into the FireAMP Console with your username and password. Navigate to **Accounts > Applications**. On the **Applications** page, you will see all of the applications that are authorized to communicate with the FireAMP Cloud Console.



Step 2: Click **Deregister** for the FireSIGHT Management Center you wish to remove. For example, the following screenshot shows a Defense Center 750 as an application.



Step 3: Click **OK** to proceed or click **Cancel** to stop the deregister process.



Tip: After completing the process, if you experience an issue, please read this document to troubleshoot this.