End of service for Windows Connector versions 5 and 6, and Mac/Linux connector versions 1.10, and earlier

Contents

Description

After **October 31, 2024**, Cisco Secure Endpoint will migrate the policy signing mechanism from **SHA-1 to SHA-256**. This changes the algorithm the Secure Endpoint connectors use to verify the authenticity of the policy settings.

Customer Impact

The following versions of Secure Endpoint connectors will lose the ability to upgrade Policy and perform Console Management **after October 31, 2024**:

- Windows connector version **6.3.7 and older** (released before October 2019)
- Mac/Linux connector versions **1.10.2 and older** (released before July 2019)

Recommended Action

To maintain manageability within the Console and to ensure the Secure Endpoint Policy upgrade proceeds smoothly, please upgrade existing connectors to versions that are newer than those affected. We recommend updating to the latest available version of Secure Endpoints before October 31, 2024.

Useful Links

Cisco Secure Endpoint Release Notes

Secure Endpoint Software Support Policy

Secure Endpoint Windows Connector OS Compatibility

Secure Endpoint Mac Connector OS Compatibility

Secure Endpoint Linux Connector OS Compatibility