

ASA FAQ: How do you open ASDM-IDM Launcher when the Macintosh OS X claims "Cisco ASDM-IDM" is damaged and cannot be opened?

TAC

Document ID: 116395

Contributed by David Houck, Cisco TAC Engineer.
Aug 21, 2013

Contents

Introduction

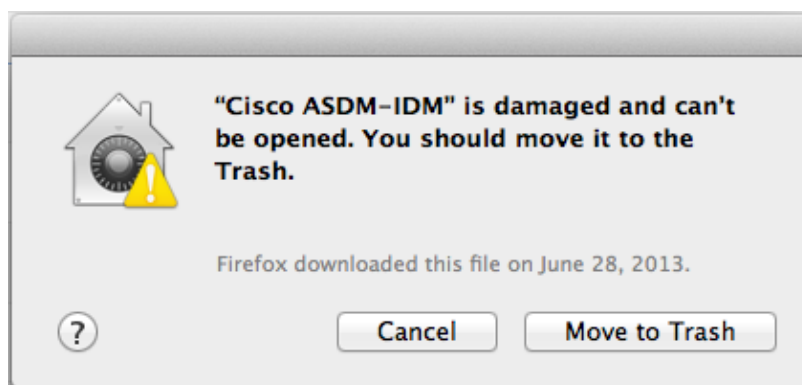
How do you open ASDM-IDM Launcher when the Macintosh OS X claims "Cisco ASDM-IDM" is damaged and cannot be opened?

Introduction

This document describes the answer to a specific question about how to manage the Cisco Adaptive Security Appliance (ASA) with Adaptive Security Device Manager (ASDM) version 7.1.3 and earlier on Macintosh OS X.

How do you open ASDM-IDM Launcher when the Macintosh OS X claims "Cisco ASDM-IDM" is damaged and cannot be opened?

When you open Adaptive Security Device Manager-IPS Device Manager Launcher (ASDM-IDM Launcher) this error appears:



This error also appears in the console. The console can be found in /Applications/Utilities/Console.

```
10:53:55 AM Dock: no information back from LS about running process
10:53:56 AM taskgated: failed to get signing info for pid=71318 (cannot make code: invalid signature [code or signature have been modified])
10:53:56 AM CoreServicesUIAgent: Error SecAssessmentCreate: The operation couldn't be completed. (OSStatus error -67861.)
```

How can this issue be resolved?

This is caused by a missing signature in the ASDM-IDM Launcher Application. In order to avoid this issue, navigate to *Settings>Security and Privacy>General*. Under "Allow applications downloaded from", click the *Anywhere* radio button.



It is also possible to open the Cisco ASDM-IDM package and launch the dm-launcher.jar directly from /Cisco ASDM-IDM/Contents/Resources/Java/dm-launcher.jar. Cisco bug ID CSCuh84199 was opened to resolve this issue.