

Audio Intelligence in Webex Calling

Hear every call clearly on any device

Webex Calling gives users the opportunity to work from anywhere: at home, in the office, or on the road. But the flexibility of hybrid work also presents a new challenge – we now often work in environments like coffee shops, living rooms, and other shared spaces where background noise can make calls difficult to hear.

At Webex, we've invested over \$1.5 billion in Artificial Intelligence (AI) technology that makes it easier for people to communicate with each other. We showcase these investments with Audio Intelligence – a set of AI, software, and hardware technologies that powers clear communication across the entire Webex portfolio.

Audio Intelligence gives Webex Calling users confidence that their voice is always heard clearly, wherever they are working. We've also extended this technology to external callers – a groundbreaking solution that enables Webex Calling users to eliminate background noise from the external caller's side of the call.

\$1.5B

Invested in artificial intelligence

71B

Minutes of background noise removed

200M

People have used Audio Intelligence



Work from anywhere

Be confident that your voice is heard, whether you're working from the office, at home, or anywhere in between



On any device

Audio Intelligence delivers a consistent, high-quality Calling experience from the Webex App, Webex devices, and Cisco headsets



With anyone

Make every call sound better by removing background noise from the external caller's side of the call



Audio Intelligence capabilities available in Webex Calling

Noise removal

Distracting background noise is automatically removed from Webex Calls made through the Webex App on desktop or mobile, Webex Board, Room, and Desk devices, and Cisco phones.

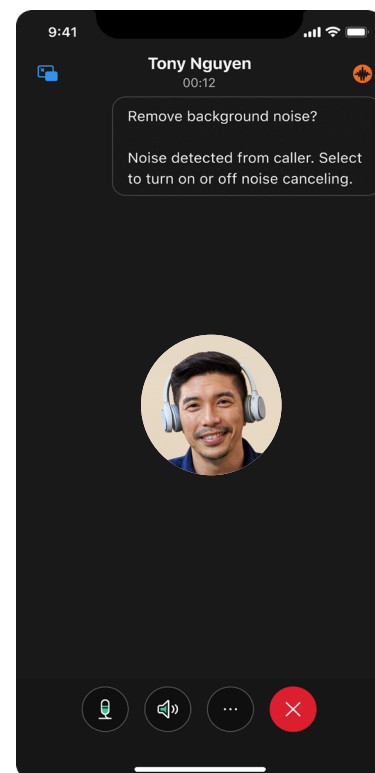
Optimize for my voice

Crowded environments, like coffee shops and open offices, are often filled with both background noise and background voices. Optimize for my voice focuses on the speaker closest to the microphone and suppresses distracting background conversations. Webex Calling users can use this feature in the Webex App, Webex Board, Room, and Desk Devices, and Cisco phones.

Noise removal for external callers

Many of our most important conversations are with external callers that aren't using Webex, like customers, partners, and suppliers. Webex Calling users can now remove background noise from the external caller's side of the call with a single click in the Webex App and supported Webex devices. This innovative feature is steps ahead of the competition.

Figure 1. Eliminate background noise from external callers with a single click in the Webex App



For more information on Webex Calling

Please visit www.webex.com/contact-sales.html or contact your account manager or partner.

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