

End-of-Sale and End-of-Life Announcement for the Cisco VG310/320

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Overview

EOL15303

Cisco announces the end-of-sale and end-of-life dates for the Cisco VG310/320. The last day to order the affected product(s) is October 10, 2024. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for Cisco VG310/320

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	July 10, 2024
End-of-Sale Date: HW,App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 10, 2024
Last Ship Date: HW,App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 8, 2025
End of SW Maintenance Releases Date: HW,App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 10, 2025
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	October 10, 2027
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 10, 2025
End of New Service Attachment Date: HW,App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 10, 2025
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	October 10, 2026
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 5, 2029

Milestone	Definition	Date
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2026
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2029

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product Part Numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SL-VG3X0-DAT-K9	Cisco VG3X0 Data License	There is currently no replacement product available for this product.	-	-
SL-VG3X0-DAT-K9=	Cisco VG3X0 Data License (spare)	There is currently no replacement product available for this product.	-	-
SL-VG3X0-IPB-K9	Cisco VG3X0 IP Base License	There is currently no replacement product available for this product.	-	-
SL-VG3X0-SEC-K9	Cisco VG3X0 Security License	There is currently no replacement product available for this product.	-	-
SL-VG3X0-SEC-K9=	Cisco VG3X0 Security License (spare)	There is currently no replacement product available for this product.	-	-
SL-VG3X0-UC-K9	Cisco VG3X0 Unified Communications License	There is currently no replacement product available for this product.	-	-
PVDM3-128	128-channel high-density voice DSP module	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
PVDM3-128=	128-channel high-density voice DSP module SPARE	There is currently no replacement product available for this product.	-	-
PVDM3-128U256	PVDM3 128-channel to 256-channel factory upgrade	There is currently no replacement product available for this product.	-	-
PVDM3-256	256-channel high-density voice DSP module	There is currently no replacement product available for this product.	-	-
PVDM3-256=	256-channel high-density voice DSP module SPARE	There is currently no replacement product available for this product.	-	-
PVDM3-64	64-channel high-density voice DSP module	There is currently no replacement product available for this product.	-	-
PVDM3-64=	64-channel high-density voice DSP module SPARE	There is currently no replacement product available for this product.	-	-
PVDM3-64U128	PVDM3 64-channel to 128-channel factory upgrade	There is currently no replacement product available for this product.	-	-
PVDM3-64U256	PVDM3 64-channel to 256-channel factory upgrade	There is currently no replacement product available for this product.	-	-
VG310	Modular 24 FXS Port VoIP Gateway with PVDM3-64	See Product Migration Options section for details.	VG410	-
VG310++	Modular 24 FXS Port VoIP Gateway with PVDM3-64-TAA(CX)	See Product Migration Options section for details.	VG410	-
VG320	Modular 48 FXS Port VoIP Gateway with PVDM3-128	See Product Migration Options section for details.	VG410	-
VG320++	Modular 48 FXS Port VoIP Gateway with PVDM3-128-TAA(CX)	See Product Migration Options section for details.	VG410	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
VIC2-4FXO	Four-port Voice Interface Card - FXO (Universal)	There is currently no replacement product available for this product.	-	-
VIC2-4FXO=	Four-port Voice Interface Card - FXO (Universal)	There is currently no replacement product available for this product.	-	-
VVIC3-1MFT-T1/E1	1-Port 3rd Gen Multiflex Trunk Voice/WAN Int. Card - T1/E1	There is currently no replacement product available for this product.	-	-
VVIC3-1MFT-T1/E1=	1-Port 3rd Gen Multiflex Trunk Voice/WAN Int. Card - T1/E1	There is currently no replacement product available for this product.	-	-
VVIC3-2MFT-T1/E1	2-Port 3rd Gen Multiflex Trunk Voice/WAN Int. Card - T1/E1	There is currently no replacement product available for this product.	-	-
VVIC3-2MFT-T1/E1=	2-Port 3rd Gen Multiflex Trunk Voice/WAN Int. Card - T1/E1	There is currently no replacement product available for this product.	-	-

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco VG310/320 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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