End-of-Sale and End-of-Life Announcement for the Cisco Unity Connection Versions 8.5 and 8.6

EOL9582

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unity Connection Versions 8.5 and 8.6. The last day to order the affected product(s) is August 11, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s).Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1.   End-of-Life Milestones and Dates for the Cisco Unity Connection Versions 8.5 and 8.6

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 10, 2014
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 11, 2014
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 9, 2014
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 11, 2015
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 11, 2015
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	November 6, 2016
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2017

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
UNITYCN8-7825	Unity Connection 8.x for 7825
UNITYCN8-7825-D	Unity Connection 8.x for 7825 - Domino
UNITYCN8-7835	Unity Connection 8.x for 7835
UNITYCN8-7835-D	Unity Connection 8.x for 7835 - Domino
UNITYCN8-7845	Unity Connection 8.x for 7845
UNITYCN8-7845-D	Unity Connection 8.x for 7845 - Domino
UNITYCN8-ADD-PS	Cisco Unity Connection 8.x Add-on for Public Sector
UNITYCN8-CPW	Cisco Unity Connection 8.x for CUWP
UNITYCN8-CPW-ADDON	Cisco Unity Connection 8.x Addon
UNITYCN8-CPW-PAK	Cisco Unity Connection 8.0 PAK and SW kit
UNITYCN8-CPW-USR	Cisco Unity Connection 8.0 Single User License
UNITYCN8-D-KIT	Unity Connection 8.x Domino Media and License
UNITYCN8-GOV-K9	Unity Connection 8.x Software
UNITYCN8-HA-7825	Unity Connection 8.x HA for 7825
UNITYCN8-HA-7825-D	Unity Connection 8.x HA for 7825 - Domino
UNITYCN8-HA-7835	Unity Connection 8.x HA for 7835
UNITYCN8-HA-7835-D	Unity Connection 8.x HA for 7835 - Domino
UNITYCN8-HA-7845	Unity Connection 8.x HA for 7845
UNITYCN8-HA-7845-D	Unity Connection 8.x HA for 7845 - Domino
UNITYCN8-HA-CPW	Cisco Unity Connection 8.0 High Availability
UNITYCN8-HA-PAK	Unity Connection 8.x HA PAK
UNITYCN8-HA-PORT	Unity Connection 8.x HA Ports
UNITYCN8-HA-PORT-D	Unity Connection 8.x HA Ports - Domino
UNITYCN8-HA-UPG	Upgrade HA to Unity Connection 8.x
UNITYCN8-HA-UPG-D	Upgrade HA to Unity Connection 8.x - Domino
UNITYCN8-HA-VMWARE	Unity Connection 8.x HA for VMware
UNITYCN8-HCS-ADDON	Cisco Unity Connection 8.x Add-On
UNITYCN8-HCS-PS	Cisco Unity Connection 8.x Add-on for Public Sector
UNITYCN8-HOTEL-ARC	One Unity Connection 8.x Hospitality Archive Mailbox
UNITYCN8-HOTEL-K9	Unity Connection 8.x Software
UNITYCN8-HOTEL-USR	One Unity Connection 8.x User - All user Features
UNITYCN8-K9	Unity Connection 8.x Software
UNITYCN8-MAXP-EA	Unity Connection 8.x Port License - Max ports for EA
UNITYCN8-MAXP-HCS	Unity Connection 8.x Port License - Max ports for HCS
UNITYCN8-NFR	Unity Connection 8.x Not for Resale
UNITYCN8-PAK	Unity Connection PAK
UNITYCN8-PORT	Unity Connection 8.x Ports
UNITYCN8-PORT-D	Unity Connection 8.x Ports - Domino
UNITYCN8-PT	Current Number of Ports in Existing Deployment
UNITYCN8-PT-LIC	Unity Connection 8.x Port License
UNITYCN8-RTU	Unity Connection 8.x Right to Use

End-of-Sale Product Part Number	Product Description
UNITYCN8-SC-GUEST	Speech Connect for Cisco Unity Connection 8.x Guest User
UNITYCN8-SV10MO	SpeechView for Unity Connection 8.x 10 Month license (add-on
UNITYCN8-SV11MO	SpeechView for Unity Connection 8.x 11 Month license (add-on
UNITYCN8-SV1MO	SpeechView for Unity Connection 8.x 1 Month license (add-on)
UNITYCN8-SV25USR	SpeechView CUC 8.x One Yr bundle? 25 usr CUC, 25 usr SV
UNITYCN8-SV2MO	SpeechView for Unity Connection 8.x 2 Month license (add-on)
UNITYCN8-SV3MO	SpeechView for Unity Connection 8.x 3 Month license (add-on)
UNITYCN8-SV4MO	SpeechView for Unity Connection 8.x 4 Month license (add-on)
UNITYCN8-SV5MO	SpeechView for Unity Connection 8.x 5 Month license (add-on
UNITYCN8-SV6MO	SpeechView for Unity Connection 8.x 6 Month license (add-on)
UNITYCN8-SV7MO	SpeechView for Unity Connection 8.x 7 Month license (add-on)
UNITYCN8-SV8MO	SpeechView for Unity Connection 8.x 8 Month license (add-on)
UNITYCN8-SV9MO	SpeechView for Unity Connection 8.x 9 Month license (add-on)
UNITYCN8-SVANNUAL	SpeechView for Unity Connection 8.x Annual 12 month license
UNITYCN8-SVNFR	SpeechView for Unity Connection 8.x NFR Addon
UNITYCN8-SVNFR-USR	SpeechView for Unity Connection 8.x NFR Addon Usr (10 users)
UNITYCN8-USR	One Unity Connection 8.x User - All user Features
UNITYCN8-USR-ADDON	Unity Connection 8.x Additional Mailbox for CUWL Only
UNITYCN8-USR-D	One Unity Connection 8.x User - All user Features - Domino
UNITYCN8-USR-EA	Unity Connection 8.x User License for EA
UNITYCN8-USR-HCS	Unity Connection 8.x User License for HCS
UNITYCN8-UWL	Unity Connection 8.x for CUWL Only
UNITYCN8-UWL-D	Unity Connection 8.x Domino for CUWL Only
UNITYCN8-UWLA	Unity Connection 8.0 for CUWL Addon only
UNITYCN8-UWLA-D	Unity Connection 8.0 for CUWL Addon only - Domino
UNITYCN8-UWLA-PAK	Unity Connection 8.x Add-on Claim Cert w/PAK
UNITYCN8-VMWARE	Unity Connection 8.x for VMware
UNITYCN8-VMWARE-1	Unity Connection 8.x for VMware Platform Overlay 1
UNITYCN8-VMWARE-2	Unity Connection 8.x for VMware Platform Overlay 2
UNITYCN8-VMWARE-D	Unity Connection 8.x for VMware - Domino
UNITYCN8-VMWARE-XU	Unity Connection for VMware Export Unrestricted
UNITYCN8-VUP-K9	Migration from Unity 4.x or Unity Cxn 1.x to Unity Cxn 8.x
UNITYCN8-VUP-USR	Mig Unity 4.x or later/Unity Cxn 1.x to Unity Cxn 8.x Users
UNITYCN8-VUP-USR-D	Mig Unity 4.x or later/Unity Cxn 1.x to CUC 8.x Usr - Domino
UNITYCN8-VUP-XU-K9	Mig from Unity 4.x or UCxn 1.x to UCxn 8.x - Exp Unres
UNITYCN8-XU-K9	Unity Connection 8.x Software - Export Unrestricted

Product Migration Options

There is no replacement available for the Cisco Unity Connection Versions 8.5 and 8.6 at this time.

Customers are encouraged to migrate to Cisco Unity Connection Version 9.0. Information about this product can be found at: http://www.cisco.com/en/US/prod/collateral/voicesw/ps6789/ps5745/ps6509/data_sheet_c78-713325.html.

This notice does not apply to Cisco Unity Connection 8.x products for the government.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco Unity Connection Versions 8.5 and 8.6 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unity Connection Version 9.0, visit http://www.cisco.com/en/US/prod/collateral/voicesw/ps6789/ps5745/ps6509/data_sheet_c78-713325.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

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