

End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager 9.X ADD-ON User Licenses and Feature Migration

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EOL11970

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Communications Manager 9.X ADD-ON User Licenses and Feature Migration . The last day to order the affected product(s) is January 30, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-life milestones and dates for the Cisco unified communications manager 9.X ADD-ON user licenses and feature migration

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 1, 2017
End-of-Sale Date License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 30, 2018
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 30, 2018

These licenses belong to the Cisco Unified Communications Manager and Session Management Edition Software Version 9.x. Please refer to [EOL10359](#) for additional information.

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-CUCM-9X-BAS-A	UC Manager-9.x Basic Single User License	LIC-CUCM-12X-BAS	UC Manager-12.x Basic Single User License	-
LIC-CUCM-9X-ENH-A	UC Manager-9.x Enhanced Single User License	LIC-CUCM-12X-ENH	UC Manager-12.x Enhanced Single User License	-
LIC-CUCM-9X-ENHP-A	UC Manager-9.x Enh Plus Single User License	LIC-CUCM-12X-ENHP	UC Manager-12.x Enh Plus Single User License	-
LIC-CUCM-9X-ESS-A	UC Manager-9.x Essential User License	LIC-CUCM-12X-ESS	UC Manager-12.x Essential User License	-
MIG-9X-BASTOENH	Mig from UCM 9.x Bas to Enh User Lic	MIG-12X-BASTOENH	Mig from UCM 12.x Bas to Enh User Lic	-
MIG-9X-BASTOENHP	Mig from UCM 9.x Bas to Enh Plus User Lic	MIG-12X-BASTOENHP	Mig from UCM 12.x Bas to Enh Plus User Lic	-
MIG-9X-ENHTOENHP	Mig from UCM 9.x Enh to Enh Plus User Lic	MIG-12X-ENHTOENHP	Mig from UCM 12.x Enh to Enh Plus User Lic	-
MIG-9X-ESSTOBAS	Mig from UCM 9.x Ess to Bas User Lic	MIG-12X-ESSTOBAS	Mig from UCM 12.x Ess to Bas User Lic	-
MIG-9X-ESSTOENH	Mig from UCM 9.x Ess to Enh User Lic	MIG-12X-ESSTOENH	Mig from UCM 12.x Ess to Enh User Lic	-
MIG-9X-ESSTOENHP	Mig from UCM 9.x Ess to Enh Plus User Lic	MIG-12X-ESSTOENHP	Mig from UCM 12.x Ess to Enh Plus User Lic	-

Product migration options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

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To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application: https://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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