

End-of-Sale and End-of-Life Announcement for the Cisco Perpetual Licensing for UC Integration for Microsoft Lync

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Perpetual Licensing for UC Integration for Microsoft Lync. The last day to order the affected product(s) is April 23, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Customers are encouraged to migrate to Webex application under A-FLEX-3. The link to the ordering guide for FLEX subscription is below.

Cisco Collaboration Flex Plan 3.0 Ordering Guide: <https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html>.

Alternatively, the Jabber product is available under perpetual or under A-FLEX-3.

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Perpetual Licensing for UC Integration for Microsoft Lync

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 23, 2021
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 23, 2021
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 23, 2021
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 23, 2021
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	April 23, 2021
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2024

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Product part numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CUCILYNC10-K9	Cisco UC Integration for Microsoft Lync	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CUCILYNC10-K9-NFR	Cisco UC Integ for Microsoft Lync - Not for Resale	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CUCILYNC10-MIG-K9=	Mig from Cisco UPC/IPC/UVA to CUCILYNC 10 for PUT Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CUCILYNC10-UPG-K9=	Upgrade from UCIMOC 7.1 or 8.0 or 9.0 to CUCILYNC 10	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-CUCILYNC10-K9	Cisco UC Integration for Microsoft Lync	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCILYNC10-LIC	Cisco Unified Communications Integration for Lync License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CUCILYNC-CLNT-HCS	CUCILYNC Client License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CUCILYNC-CUCM-RTU	CUCILYNC CUCM Right to Use Certificate	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UCILYNC-CLNT-UCM	CUCI-Lync for UCM Bundles	See the Product Migration Options section below for detailed information on replacing this product.	-	-
UCILYNC-HCS-K9-RTU	CUCILYNC RTU for HCS	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Customers should migrate to Webex application and/or Jabber under A-FLEX-3. The link to the ordering guide for FLEX subscription is below.

Cisco Collaboration Flex Plan 3.0 Ordering Guide: <https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html>

Service prices for Cisco products are subject to change after the product End of Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

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