



# End-of-Sale and End-of-Life Announcement for the Cisco Perpetual Licensing for Cisco Jabber - Select Skus

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## Overview

### EOL13815 - Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco Perpetual Licensing for Cisco Jabber - Select Skus. The last day to order the affected product(s) is October 14, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Customers are encouraged to migrate to Webex App under A-FLEX-3. The link to the ordering guide for FLEX subscription is below. Cisco Collaboration Flex Plan 3.0 Ordering Guide:

<https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html>.

This EOL Bulletin impacts only the specific SKUs as referenced. The Jabber product continues to be available under the A-FLEX and A-FLEX-3 model as an option.

## End-of-life milestones

**Table 1.** End-of-Life Milestones and Dates for the Cisco Perpetual Licensing for Cisco Jabber - Select Skus

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 15, 2021
<b>End-of-Sale Date : OS SW</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 14, 2021
<b>Last Ship Date : OS SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 12, 2022
<b>End of SW Maintenance Releases Date : OS SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 14, 2022
<b>End of New Service Attachment Date : OS SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 14, 2022
<b>End of Service Contract Renewal Date : OS SW</b>	The last date to extend or renew a service contract for the product.	January 9, 2026
<b>Last Date of Support : OS SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2026

## Product Part Numbers

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
JABBERIM-HCSLE-ADD	Jabber for Everyone Additional IM Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JABBERIM-HCSLE-RTU	Jabber for Everyone RTU	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JAB-ADR-CLNT-UCM	Jabber for Android UCM Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JAB-ADR-RTU	Jabber for Android Right to Use	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JAB-GUEST-RTU-K9	Jabber Guest Right to Use	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JAB-IPAD-RTU	Jabber for iPad Right to Use	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JAB-IPH-CLNT-UCM	Jabber for iPhone UCM Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JAB-IPH-RTU	Jabber for iPhone Right to Use	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JAB-SDK8-K9-MIG=	Mig from UC Clients to Cisco Jabber SDK browser plugin	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JAB-SDK8-NFR	Cisco Jabber SDK Browser Plugin 8.6 Not for Resale	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
JAB-SDK9.0-K9-MIG=	Mig from UC Clients to Cisco Jabber SDK and browser plugin	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JAB-SDK9.0-LIC	Cisco Jabber SDK 9.0 Browser plugin Client License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JAB-SDK9.0-NFR	Cisco Jabber SDK Browser Plugin 9.0 Not for Resale	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JAB8SDK-NFR-10USR=	Cisco Jabber SDK Browser Plugin 8.x Not for Resale 10 Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JAB9-SDK-RTU	JAB9 SDK for UCM Right to Use Certificate	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JAB9-SDK-UCM	Jabber 9.x for SDK UCM Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JAB9SDK-NFR-10USR=	Cisco Jabber SDK Browser Plugin 9.x Not for Resale 10 Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JABBER-DESKTOP	Jabber for Desktop for PC and Mac	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JABBER-DSK-K9-RTU	Jabber for Desktop Right to Use	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JABBER-DSK-K9=	Jabber for Desktop for PC and Mac	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JABBER-IPAD-UCM	Jabber for iPad UCM Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
JABBER-K9-NFR	Jabber Desktop for NFR	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JABBER-TABLET	Jabber for iPad and Android Tablet	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JABBER-TABLET-RTU	Jabber for Tablet Right to Use	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JABBER-TABLET=	Jabber for iPad and Android Tablet	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JABG-EXP-2SBL-K9=	Jabber Guest 2 Session Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-JAB-SDK9.0-LIC	Cisco Jabber SDK 9.0 Browser plugin Client License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-JAB-SDK9.0-K9	Cisco Jabber SDK 9.0 Browser plugin	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-JAB9-DSK-K9	Cisco Jabber 9.X for Desktop	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-JAB9-DSK-K9-UPG=	Upgrade from existing Cisco UC Clients to Jabber 9.x Desktop	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-JAB9-DSK-LIC	Cisco Jabber 9.X for Desktop	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-JAB-SDK9.0-K9	Cisco Jabber SDK 9.0 Browser plugin - Top Level	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
R-JAB8-MAC-K9	Cisco Jabber for Mac 8.x - Top Level	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-JAB9-DSK-K9	Cisco Jabber for Desktop 9.x - Top Level	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JABBER-IM-ADDON	Jabber for Everyone Additional IM Users	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JABBER-IM-RTU	Jabber for Everyone Right to Use	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JAB-SDK-K9-RTU	Jabber Software Development Kit RTU	See the Product Migration Options section below for detailed information on replacing this product.	-	-
JABBER-SDK	Jabber Software Development Kit	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-WEBEXTPJABBER	WEBEX TELEPRESENCE JABBER VIDEO - USD 29 per month	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-WEBEXTPJABBERPRE	WEBEX TELEPRESENCE JABBER VIDEO PREPAID - USD 300 per year	See the Product Migration Options section below for detailed information on replacing this product.	-	-
L-WEBEXTPJABBETPRE	WEBEX TELEPRESENCE JABBER VIDEO PREPAID - USD 299 per year	See the Product Migration Options section below for detailed information on replacing this product.	-	-

## Product Migration Options

Customers are encouraged to migrate to Webex App under A-FLEX-3. The link to the ordering guide for FLEX subscription is below. Cisco Collaboration Flex Plan 3.0 Ordering Guide:

<https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html>

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Service prices for Cisco products are subject to change after the product End of Sale date.

## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html)

For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html)

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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