

End-of-Sale and End-of-Life Announcement for the Cisco A-SPK-EMP-COUNT Offer

Contents

Overview	3
End-of-life milestones	3
Product part numbers	4
Product migration options	11
For more information	12

Overview

EOL14491

Cisco announces the end-of-sale and end-of-life dates for the Cisco A-SPK-EMP-COUNT Offer. The last day to order the affected product(s) is April 1, 2022. The last day to renew or add to an existing subscription is April 1, 2022. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Customers are encouraged to migrate to a Webex Suite EA subscription under Cisco Collaboration Flex Plan 3.0 (A-FLEX-3) The Webex Suite Ordering Guide is available at the link below:

<https://www.cisco.com/c/en/us/products/collateral/customer-collaboration/webex-suite-og.html>.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco A-SPK-EMP-COUNT Offer

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 1, 2021
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 1, 2022
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	April 1, 2022
Last Date of Support**: Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	March 31, 2025

*The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

**The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-EMP-COUNT	Collaboration Flex Plan Enterprise Agreement	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-C1-SD-PV	Cloud Calling and Business Messaging - Uplift	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-C2-SD-PV	Cloud Calling & Basic Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-C3-MC200-PV	Cloud Calling & Advanced Meetings - Uplift	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-CCASP-DPINT	Cloud Connected Audio Dual Partner SP integration	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EC-TEC	Toll Enterprise Agreement	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EC-TEC+	Toll Enterprise Agreement Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EC-TEC+I	Toll Enterprise Agreement Plus International	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-EMP-C1-PRM12	On-Premise Calling v12 & Business Messaging	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-C3-PRM12	On-Premise Calling v12 & Advanced Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-CDMT1-C3	Cloud Advanced Meeting	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-CDMT1-M3	Business Messaging & Cloud Advanced Meetings)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-CDMT2-C3	Cloud Advanced Meeting	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-CDMT2-M3	Business Messaging & Cloud Advanced Meetings)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-CDMT3-C3	Cloud Advanced Meeting	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-CDMT3-M3	Business Messaging & Cloud Advanced Meetings)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-CLDMT-C3	Cloud Advanced Meeting	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-EMP-CLDMT-M3	Business Messaging & Cloud Advanced Meetings)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-CMR-25-X	Included Collaboration Meeting Rooms (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-EC-1K-X	Event Center Capacity 1000 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-HSTCALL1	Hosted Calling	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-HSTCALL2	Hosted Calling	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-HSTCALL3	Hosted Calling	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-M1	Business Messaging (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-M1-X	Included Business Messaging (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-M2-X	Included Basic Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-EMP-MC-X	Included Cisco WebEx Meeting Center (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-MSG	Basic Messaging (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-MSG1	Business Messaging (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-MSG2	Basic Messaging (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-MSG3	Basic Messaging (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-MSG-BMG1	Basic Messaging and Basic Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-MSG-BMG2	Basic Messaging and Basic Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-MSG-BMG3	Basic Messaging and Basic Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-MSG-BMTG	Basic Messaging and Basic Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-EMP-PMMT1-C3	On Premise Advanced Meeting	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-PMMT1-M3	Business Messaging & Premise Advanced Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-PMMT2-C3	On Premise Advanced Meeting	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-PMMT2-M3	Business Messaging & Premise Advanced Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-PMMT3-C3	On Premise Advanced Meeting	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-PMMT3-M3	Business Messaging & Premise Advanced Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-PRMCALL	Premise Calling	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-PRMCALL1	Premise Calling	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-PRMCALL2	Premise Calling	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-EMP-PRMCALL3	Premise Calling	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-PRMMT-C3	On Premise Advanced Meeting	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-PRMMT-M3	Business Messaging & Premise Advanced Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-SPMT1-C2	Cisco Webex team meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-SPMT2-C2	Cisco Webex team meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-SPMT3-C2	Cisco Webex team meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-T1-M1	Business Messaging (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-T1-M2	Business Messaging & Basic Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-T2-M1	Business Messaging (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-EMP-T2-M2	Business Messaging & Basic Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-T3-M1	Business Messaging (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-T3-M2	Business Messaging & Basic Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-TC-200-X	Training Center 1000 (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-M2-PV	Business Messaging & Basic Meetings (1) - Uplift	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-M3-MCTCEC-PV	Business Messaging & Cloud Advanced Meetings)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-C1-PRM	On-Premise Calling & Business Messaging (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-C2-PRM	On-Premise Calling & Basic Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-C2-X	Included Cloud Calling (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-EMP-C3-PRM	On-Premise Calling & Advanced Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-ECR-1K-X	Included Cisco WebEx Event Center (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-C2-PRM12	On-Premise Calling v12 & Basic Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-M3	Business Messaging & Advanced Meetings (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-TCR200-X	Included Cisco WebEx Training Center (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Customers are encouraged to migrate to a Webex Suite EA subscription under Cisco Collaboration Flex Plan 3.0 (A-FLEX-3) The Webex Suite Ordering Guide is available at the link below:

<https://www.cisco.com/c/en/us/products/collateral/customer-collaboration/webex-suite-og.html>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.

Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at <https://www.cisco.com/go/offices>.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: <https://www.cisco.com/go/trademarks>. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)