

End-of-Sale and End-of-Life Announcement for the Cisco Business Edition embedded virtualization licenses, version 6x



Contents

Overview	3
End-of-life milestones	4
Product part numbers	4
Product migration options	6
For more information	6

Overview

EOL13450 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Business Edition embedded virtualization licenses, version 6x. The last day to order the affected product(s) is November 29, 2020. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

This EOL bulletin is for entire commercial offers, entire feature-levels and all versions of the offers / feature-levels. These commercial offers were only sold in conjunction with Business Edition 6000 (BE6000) / Business Edition (BE7000) / Cisco Meeting Server 1000 (CMS 1000) appliances of select older hardware generations. New purchases of BE6000 / BE7000 / CMS 1000 appliances of M6 hardware generation do not ship with or have options for these embedded virtualization commercial offers.

These offers were first shipped as 6.x licenses (to support versions 6.0, 6.5 or 6.7) with option to upgrade to 7.x license (to support version 7.0). 7.x license / version 7.0 is the last release available/supported for these offers. 8.x license / version 8.0 is not available/supported for these offers. Any future major versions beyond 8.0 will not be available/supported for these offers. Customers with active SWSS will only have access to 6.x to 7.x version upgrades. After the offers' Last Day of Support, version upgrades to 7.x will no longer be available.

Technical support on these offers is from Cisco TAC, not from VMware. Cisco TAC support for all versions of these offers (including 7.0) will end on the offers' Last Day of Support (regardless of VMware's published End of General Support date for version 7.0 on the VMware Product Lifecycle Matrix at vmware.com). Until the Last Day of Support, customers with active SWSS may call Cisco TAC for technical support, but note VMware support engagement to Cisco ramps down after VMware's published date for End of General Support for the release in question.

Bug/security fixes for ESXi releases come from VMware, and are not available beyond VMware's published End of General Support date for the release in question.

Customers requiring either technical support or access to new major versions after these offers' Last Day of Support must procure a replacement commercial offer with support and upgrade coverage (such as VMW-VSP-STD-1A= with ISV1 service, or a customer-provided option).

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Business Edition embedded virtualization licenses, version 6x

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 31, 2020
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 29, 2020
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 27, 2021
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 29, 2021
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 29, 2021
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	November 29, 2023
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2023

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
R-VMW-FND5-K9-UPG=	Cisco UC Virt. Foundation 4.1 Upgrade to 5.x via SWSS-eSD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-VS5-HYP-K9-UPG=	Cisco UC Virt Hypervisor 4.1 Upgrade to 5.x via UCSS/SWSS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-VS6-410V-K9-UPG=	Cisco TP Virt. Software Upgrade to 6.0 via SWSS	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
R-VS6-FND-K9-UPG=	Cisco UC Virt. Foundation Upgrade to 6.0 via SWSS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-VS6-HPLS-K9-MIG	BE6K-only Migrate Cisco UC Virt. Hyp 4.x/5.x to Hyp Plus 6.0	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-VS6-HPLS-K9-UPG=	Cisco UC Virt. Hypervisor Plus Upgrade to 6.x via SWSS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-VS6-HYP-K9-UPG=	Cisco UC Virt. Hypervisor Upgrade to 6.0 via SWSS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
VIRT-LIC-410V	Factory-load Embedded Virtualization SW License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
VMW-VS6-410V-K9	Embedded License, Cisco TelePresence Virt. SW 6.x (2-socket)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
VMW-VS6-CVSTD-K9	Embedded License, Cisco Collab Virt. Standard 6.x (2-socket)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
VMW-VS6-FND-K9	Embedded License, Cisco UC Virt. Foundation 6.x (2-socket)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
VMW-VS6-HYP-K9	^Embedded License, Cisco UC Virt. Hypervisor 6.x (2-socket)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
VMW-VS6-HYPPLS-K9	Embedded License, Cisco UC Virt. Hypervisor Plus 6.x (2-cpu)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

Customers with active service coverage for software major upgrades may upgrade to version 7x to maintain support. For other details on virtualization licenses and support, please see the Cisco Business Edition 6000 documentation at www.cisco.com/go/be6000, the Cisco Business Edition 7000 documentation at www.cisco.com/go/be7000 or the Cisco Meeting Server 1000 documentation at <https://www.cisco.com/c/en/us/products/conferencing/meeting-server/index.html>. Partners may also see the ordering guides for Business Edition and Cisco Meeting Server at www.cisco.com/go/collaborationordering.

Service prices for Cisco products are subject to change after the product End of Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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