

# End-of-support of Linux 6 for the Cisco BroadWorks

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## Overview

### Cisco announces the end-of-support of Linux 6 for the Cisco BroadWorks Release Independent software starting with release 2023.05.

Since November 30, 2020 Linux 6 ended its maintenance support (maintenance support 2) period and as a consequence of this some of our 3<sup>rd</sup> party software providers have started advertising their end of support for that Linux OS version. This means that those 3<sup>rd</sup> party software (for example, java JDK) will no longer be updated with BroadWorks when installed on Linux 6. Here are the details for each BroadWorks supported version and OS version combinations:

- Release Independent versions running on Linux 6: Impacted 3<sup>rd</sup> party software will remain to be deployed with the last version supporting Linux 6 and will no longer be upgraded, resulting in not receiving bug fixes and security updates for these 3<sup>rd</sup> party software packages.
- Release Independent versions running on Linux 7 and 8: On a regular basis and as needed, 3<sup>rd</sup> party software will be updated to include the latest bug fixes and security updates.
- Release 22.0, 23.0, and 24.0 running on Linux 6: Impacted 3<sup>rd</sup> party software will no longer be patched, and you will not receive bug fixes and security updates for these 3<sup>rd</sup> party software packages.
- Release 22.0, 23.0, and 24.0 running on Linux 7: On a regular basis and as needed, 3<sup>rd</sup> party software will be updated to include the latest bug fixes and security updates.
- Release 24.0 running on Linux 8: On a regular basis and as needed, 3<sup>rd</sup> party software will be updated to include the latest bug fixes and security updates.

**BroadWorks Release Independent version will continue to be supported on Linux 6 until April 30, 2023.**

**After this date, BroadWorks Release Independent version will no longer install on Linux 6.** This means that BroadWorks RI version 2023.05 will not install on Linux 6 and if your system is still running on Linux 6 you will not be able to get BroadWorks fixes and features until you migrate your system to Linux 7 or 8.

Software maintenance requires an active service contract.

## Operating system migration options

Please consult the Cisco BroadWorks Software Management Guide

([https://www.cisco.com/c/dam/en/us/td/docs/voice\\_ip\\_comm/broadworks/landU/BW-SoftwareManagementGuide.pdf?dtid=osscdc000283](https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/broadworks/landU/BW-SoftwareManagementGuide.pdf?dtid=osscdc000283)) for information on how to proceed with moving from

Linux 6 to Linux 7 or 8.

Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

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## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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