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CISCO

End-of-Sale and End-of-Life Announcement for the Cisco C3850 Fiber SKUs

Contents

Overview

Cisco announces the end-of-sale and end-of-life dates for the Cisco C3850 Fiber SKUs. The last day to order the affected product(s) is April 30, 2022. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1.   End-of-life milestones and dates for the Cisco C3850 Fiber SKUs

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 30, 2021
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 30, 2022
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 30, 2022
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 30, 2023
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	April 30, 2027
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 30, 2023
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 30, 2023
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 29, 2026

Milestone	Definition	Date
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2027

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Product part numbers

Table 2.   Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C1-WS3850-12S/K9	Cisco One Catalyst 3850 12 Port Fiber Switch	See Product Migration Options section for details.	C9300-24S	–
C1-WS3850-12XS-S	Cisco ONE Catalyst 3850 12 Port 10G Fiber Switch IP Base	See Product Migration Options section for details.	C9300X-12Y	–
C1-WS3850-24S/K9	Cisco One Catalyst 3850 24 Port Fiber Switch	See Product Migration Options section for details.	C9300-24S	–
C1-WSC3850-24XS-S	Cisco ONE Catalyst 3850 24 Port 10G Fiber Switch IP Base	See Product Migration Options section for details.	C9300X-24Y	–
C1-WSC3850-48XS-FS	Cisco ONE Catalyst 3850 48 Port 10G Fiber Switch IP Base	See Product Migration Options section for details.	C9500-48Y4C	–
C1-WSC3850-48XS-S	Cisco ONE Catalyst 3850 48 Port 10G Fiber Switch IP Base	See Product Migration Options section for details.	C9500-48Y4C	–
C3850-12S-E++	Catalyst 3850 12 Port GE SFP IP Services TAA	See Product Migration Options section for details.	C9300-24S	–
C3850-12S-S++	Catalyst 3850 12 Port GE SFP IP Base TAA	See Product Migration Options section for details.	C9300-24S	–
C3850-12XS-E++	Catalyst 3850 12 Port 10G Fiber Switch IP Services TAA	See Product Migration Options section for details.	C9300X-12Y	–
C3850-12XS-S++	Catalyst 3850 12 Port 10G Fiber Switch IP Base TAA	See Product Migration Options section for details.	C9300X-12Y	–
C3850-16XS-S++	Cisco Catalyst 3850 16 Port 10G Fiber Switch IP Base TAA	See Product Migration Options section for details.	C9300X-12Y	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C3850-24S-E++	Catalyst 3850 24 Port GE SFP IP Services TAA	See Product Migration Options section for details.	C9300-24S	–
C3850-24S-S++	Catalyst 3850 24 Port GE SFP IP Base TAA	See Product Migration Options section for details.	C9300-24S	–
C3850-24XS-E++	Catalyst 3850 24 Port 10G Fiber Switch IP Services TAA	C9300X-24Y	Catalyst 9300X 24x25G Fiber Ports, Base Switch	–
C3850-24XS-S++	Catalyst 3850 24 Port 10G Fiber Switch IP Base TAA	See Product Migration Options section for details.	C9300-24S	–
C3850-32XS-E++	Cisco Catalyst 3850 32 Port 10G Fiber Switch IP Services TAA	C9300X-24Y	Catalyst 9300X 24x25G Fiber Ports, Base Switch	–
C3850-32XS-S++	Cisco Catalyst 3850 32 Port 10G Fiber Switch IP Base TAA	See Product Migration Options section for details.	C9300X-24Y	–
C3850-48XS-E++	Catalyst 3850 48 Port 10G Fiber Switch IP Services TAA	See Product Migration Options section for details.	C9500-48Y4C	–
C3850-48XS-F-E++	Catalyst 3850 48 Port 10G Fiber Switch IP Services TAA	See Product Migration Options section for details.	C9500-48Y4C	–
C3850-48XS-F-S++	Catalyst 3850 48 Port 10G Fiber Switch IP Base TAA	C9500-48Y4C	Catalyst 9500 Base PID	–
C3850-48XS-S++	Catalyst 3850 48 Port 10G Fiber Switch IP Base TAA	C9500-48Y4C	Catalyst 9500 Base PID	–
C3850-4PT-KIT=	Cisco Catalyst 3850 4 Point rack mount kit	There is currently no replacement product available for this product.	–	–
C3850-ACC-KIT=	Cisco Catalyst 3850 Accessory kit with 19 inch rack mount	There is currently no replacement product available for this product.	–	–
C3850-FAN-T1	Cisco Catalyst 3850 Base Type 1 Fan Module	There is currently no replacement product available for this product.	–	–
C3850-FAN-T1=	Cisco Catalyst 3850 and WLC 5760 Type 1 Fan Module	There is currently no replacement product available for this	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
		product.		
C3850-NM-2-10G	Cisco Catalyst 3850 2 x 10GE Network Module	C9300-NM-8X	Catalyst 9300 8 x 10GE Network Module	–
C3850-NM-2-10G=	Cisco Catalyst 3850 2 x 10GE Network Module	C9300-NM-8X=	Catalyst 9300 8 x 10GE Network Module, spare	–
C3850-NM-2-40G	Cisco Catalyst 3850 2 x 40GE Network Module	C9300X-NM-2C	Catalyst 9300 2 x 40G/100G Network Module QSFP+/QSFP28	–
C3850-NM-2-40G=	Cisco Catalyst 3850 2 x 40GE Network Module	C9300X-NM-2C=	Catalyst 9300 2 x 40G/100G Network Module QSFP+/QSFP28	–
C3850-NM-4-10G	Cisco Catalyst 3850 4 x 10GE Network Module	C9300X-NM-8Y	Catalyst 9300 8 x 10G/25G Network Module SFP+/SFP28	–
C3850-NM-4-10G=	Cisco Catalyst 3850 4 x 10GE Network Module	C9300X-NM-8Y=	Catalyst 9300 8 x 10G/25G Network Module SFP+/SFP28	–
C3850-NM-4-1G	Cisco Catalyst 3850 4 x 1GE Network Module	C9300-NM-4G	Catalyst 9300 4 x 1GE Network Module	–
C3850-NM-4-1G=	Cisco Catalyst 3850 4 x 1GE Network Module	C9300-NM-4G=	Catalyst 9300 4 x 1GE Network Module, spare	–
C3850-NM-8-10G	Cisco Catalyst 3850 8 x 10GE Network Module	C9300X-NM-8Y	Catalyst 9300 8 x 10G/25G Network Module SFP+/SFP28	–
C3850-NM-8-10G=	Cisco Catalyst 3850 8 x 10GE Network Module	C9300X-NM-8Y=	Catalyst 9300 8 x 10G/25G Network Module SFP+/SFP28	–
C3850-NM-BLANK	Cisco Catalyst 3850 Network Module Blank	There is currently no replacement product available for this product.	–	–
C3850-NM-BLANK=	Cisco Catalyst 3850 Network Module Blank	There is currently no replacement product available for this product.	–	–
C3850-RACK-KIT=	Cisco Catalyst 3850 19, 23, 24 inch and ETSI rack mount kit	There is currently no replacement product available for this product.	–	–
FAN-T3-F	Catalyst 3850 Type 3 back to front cooling	There is currently no replacement product	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	Fan	available for this product.		
FAN-T3-F=	Catalyst 3850 Type 3 back to front cooling Fan spare	There is currently no replacement product available for this product.	–	–
FAN-T3-R	Catalyst 3850 Type 3 front to back cooling Fan	There is currently no replacement product available for this product.	–	–
FAN-T3-R=	Catalyst 3850 Type 3 front to back cooling Fan spare	There is currently no replacement product available for this product.		–
NAL-3850-12S-E	NAL PID for 3850 switch	See Product Migration Options section for details.	NAL-C9300-24S	–
NAL-3850-12S-S	NAL PID for 3850 switch	See Product Migration Options section for details.	NAL-C9300-24S	–
NAL-3850-12XS-E	NAL PID for 3850 switch	There is currently no replacement product available for this product.	–	–
NAL-3850-12XS-S	NAL PID for 3850 switch	There is currently no replacement product available for this product.	–	–
NAL-3850-16XS-E	NAL PID for 3850 switch	There is currently no replacement product available for this product.	–	–
NAL-3850-16XS-S	NAL PID for 3850 switch	There is currently no replacement product available for this product.	–	–
NAL-3850-24S-E	NAL PID for 3850 switch	See Product Migration Options section for details.	NAL-C9300-24S	–
NAL-3850-24S-S	NAL PID for 3850 switch	See Product Migration Options section for details.	NAL-C9300-24S	–
NAL-3850-24XS-E	NAL PID for 3850 switch	There is currently no replacement product available for this product.	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NAL-3850-24XS-S	NAL PID for 3850 switch	There is currently no replacement product available for this product.	–	–
NAL-3850-32XS-E	NAL PID for 3850 switch	There is currently no replacement product available for this product.	–	–
NAL-3850-32XS-S	NAL PID for 3850 switch	There is currently no replacement product available for this product.	–	–
NAL-3850-48XS-E	NAL PID for 3850 switch	There is currently no replacement product available for this product.	–	–
NAL-3850-48XS-F-E	NAL PID for 3850 switch	There is currently no replacement product available for this product.	–	–
NAL-3850-48XS-F-S	NAL PID for 3850 switch	There is currently no replacement product available for this product.	–	–
NAL-3850-48XS-S	NAL PID for 3850 switch	There is currently no replacement product available for this product.	–	–
PWR-C1-1100WAC	1100W AC Config 1 Power Supply	PWR-C1-1100WAC-P	1100W AC 80+ platinum Config 1 Power Supply	–
PWR-C1-1100WAC/2	1100W AC Config 1 Secondary Power Supply	PWR-C1-1100WAC-P/2	1100W AC 80+ platinum Config 1 Secondary Power Supply	–
PWR-C1-1100WAC=	1100W AC Config 1 Power Supply	PWR-C1-1100WAC-P=	1100W AC 80+ platinum Config 1 Power Supply Spare	–
PWR-C1-350WAC	350W AC Config 1 Power Supply	PWR-C1-350WAC-P	350W AC 80+ platinum Config 1 Power Supply	–
PWR-C1-350WAC/2	350W AC Config 1 SecondaryPower Supply	PWR-C1-350WAC-P/2	350W AC 80+ platinum Config 1 Secondary Power Supply	–
PWR-C1-350WAC=	350W AC Config 1 Power Supply	PWR-C1-350WAC-P=	350W AC 80+ platinum Config 1 Power Supply Spare	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
PWR-C1-440WDC	440W DC Config 1 Power Supply	There is currently no replacement product available for this product.	–	–
PWR-C1-440WDC/2	440W DC Config 1 secondary Power Supply	There is currently no replacement product available for this product.	–	–
PWR-C1-440WDC=	440W DC Config 1 Power Supply	There is currently no replacement product available for this product.	–	–
PWR-C1-715WAC	715W AC Config 1 Power Supply	PWR-C1-715WAC-P	715W AC 80+ platinum Config 1 Power Supply	–
PWR-C1-715WAC/2	715W AC Config 1 Secondary Power Supply	PWR-C1-715WAC-P/2	715W AC 80+ platinum Config 1 SecondaryPower Supply	–
PWR-C1-715WAC=	715W AC Config 1 Power Supply	PWR-C1-715WAC-P=	715W AC 80+ platinum Config 1 Power Supply Spare	–
PWR-C3-750WAC-F	750W AC Config 3 Power Supply back to front cooling	There is currently no replacement product available for this product.	–	–
PWR-C3-750WAC-F/2	750W AC Config 3 redundant Power Supply back to front cool	There is currently no replacement product available for this product.	–	–
PWR-C3-750WAC-F=	750W AC Config 3 Power Supply back to front cooling spare	There is currently no replacement product available for this product.	–	–
PWR-C3-750WAC-R	750W AC Config 3 Power Supply front to back cooling	There is currently no replacement product available for this product.	–	–
PWR-C3-750WAC-R/2	750W AC Config 3 Redundant Power Supply front to back cool	There is currently no replacement product available for this product.	–	–
PWR-C3-750WAC-R=	750W AC Config 3 Power Supply front to back cooling spare	There is currently no replacement product available for this product.	–	–
PWR-C3-750WDC-F	750W DC Config 3	There is currently no	–	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	Power Supply back to front cooling	replacement product available for this product.		
PWR-C3-750WDC-F/2	750W DC Config 3 Redundant Power Supply back to front cool	There is currently no replacement product available for this product.	–	–
PWR-C3-750WDC-F=	750W DC Config 3 Power Supply back to front cooling spare	There is currently no replacement product available for this product.	–	–
PWR-C3-750WDC-R	750W DC Config 3 Power Supply front to back cooling	There is currently no replacement product available for this product.	–	–
PWR-C3-750WDC-R/2	750W DC Config 3 Redundant Power Supply front to back cool	There is currently no replacement product available for this product.	–	–
PWR-C3-750WDC-R=	750W DC Config 3 Power Supply front to back cooling spare	There is currently no replacement product available for this product.	–	–
WS-C3750X-24-FXBDL	Catalyst 3750X 24 GE SFP IPB 100BaseFX Bundle	There is currently no replacement product available for this product.	–	–
WS-C3850-12S-E	Cisco Catalyst 3850 12 Port GE SFP IP Services	See Product Migration Options section for details.	C9300-24S	–
WS-C3850-12S-S	Cisco Catalyst 3850 12 Port GE SFP IP Base	See Product Migration Options section for details.	C9300-24S	–
WS-C3850-12XS-E	Cisco Catalyst 3850 12 Port 10G Fiber Switch IP Services	See Product Migration Options section for details.	C9300X-12Y	–
WS-C3850-12XS-S	Cisco Catalyst 3850 12 Port 10G Fiber Switch IP Base	See Product Migration Options section for details.	C9300X-12Y	–
WS-C3850-16XS-E	Cisco Catalyst 3850 16 Port 10G Fiber Switch IP Services	See Product Migration Options section for details.	C9300X-12Y	–
WS-C3850-16XS-S	Cisco Catalyst 3850 16 Port 10G Fiber Switch IP Base	See Product Migration Options section for details.	C9300X-12Y	–
WS-C3850-24S-E	Cisco Catalyst 3850 24	See Product Migration	C9300-24S	–

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	Port GE SFP IP Services	Options section for details.		
WS-C3850-24S-S	Cisco Catalyst 3850 24 Port GE SFP IP Base	See Product Migration Options section for details.	C9300-24S	–
WS-C3850-24XS-E	Cisco Catalyst 3850 24 Port 10G Fiber Switch IP Services	See Product Migration Options section for details.	C9300X-24Y	–
WS-C3850-24XS-S	Cisco Catalyst 3850 24 Port 10G Fiber Switch IP Base	See Product Migration Options section for details.	C9300X-24Y	–
WS-C3850-32XS-E	Cisco Catalyst 3850 32 Port 10G Fiber Switch IP Services	See Product Migration Options section for details.	C9300X-24Y	–
WS-C3850-32XS-S	Cisco Catalyst 3850 32 Port 10G Fiber Switch IP Base	See Product Migration Options section for details.	C9300X-24Y	–
WS-C3850-48XS-E	Cisco Catalyst 3850 48 Port 10G Fiber Switch IP Services	See Product Migration Options section for details.	C9500-48Y4C	–
WS-C3850-48XS-F-E	Cisco Catalyst 3850 48 Port 10G Fiber Switch IP Services	See Product Migration Options section for details.	C9500-48Y4C	–
WS-C3850-48XS-F-S	Cisco Catalyst 3850 48 Port 10G Fiber Switch IP Base	See Product Migration Options section for details.	C9500-48Y4C	–
WS-C3850-48XS-S	Cisco Catalyst 3850 48 Port 10G Fiber Switch IP Base	See Product Migration Options section for details.	C9500-48Y4C	–

Product migration options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:
https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco C3850 Fiber SKUs through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: https://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/c/en/us/products/eos-eol-policy.html.

For more information about the Cisco Product Warranties, go to:
https://www.cisco.com/c/en/us/products/warranty-listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: https://cway.cisco.com/mynotifications.

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