

End-of-Sale and End-of-Life Announcement for the Cisco 350 Series Managed Switches

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Overview

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Cisco announces the end-of-sale Cisco 350 Series Managed Switches. The last day to order the affected product(s) is January 29, 2023. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco 350 Series Managed Switches

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 30, 2022
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 29, 2023
End of Phone Support: HW	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	January 29, 2024
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 29, 2023
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 29, 2024
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete**. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	January 31, 2028

HW = Hardware OS SW = Operating System Software App. SW = Application Software

While Cisco is committed to the End-of-sale milestone, based on the inventory and supply status, Cisco may need to turn off the orderability for SKUs before the End-of-sale date. Cisco may also keep the orderability on after the End-of-sale date. Customers are encouraged to migrate to the replacement products as soon as possible for better availability and support.

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SF350-24-K9-AU	Cisco SF350-24 24-port 10/100 Managed Switch	CBS350-24T-4G-AU	CBS350 Managed 24-port GE, 4x1G SFP	-
SF350-24-K9-CN	Cisco SF350-24 24-port 10/100 Managed Switch	CBS350-24T-4G-CN	CBS350 Managed 24-port GE, 4x1G SFP	-
SF350-24-K9-EU	Cisco SF350-24 24-port 10/100 Managed Switch	CBS350-24T-4G-EU	CBS350 Managed 24-port GE, 4x1G SFP	-
SF350-24-K9-NA	Cisco SF350-24 24-port 10/100 Managed Switch	CBS350-24T-4G-NA	CBS350 Managed 24-port GE, 4x1G SFP	-
SF350-24-K9-UK	Cisco SF350-24 24-port 10/100 Managed Switch	CBS350-24T-4G-UK	CBS350 Managed 24-port GE, 4x1G SFP	-
SF350-24MP-K9-EU	Cisco SF350-24MP 24-port 10/100 Max PoE Managed Switch	CBS350-24FP-4G-EU	CBS350 Managed 24-port GE, Full PoE, 4x1G SFP	-
SF350-24MP-K9-NA	Cisco SF350-24MP 24-port 10/100 Max PoE Managed Switch	CBS350-24FP-4G-NA	CBS350 Managed 24-port GE, Full PoE, 4x1G SFP	-
SF350-24MP-K9-UK	Cisco SF350-24MP 24-port 10/100 Max PoE Managed Switch	CBS350-24FP-4G-UK	CBS350 Managed 24-port GE, Full PoE, 4x1G SFP	-
SF350-24P-K9-AU	Cisco SF350-24P 24-port 10/100 POE Managed Switch	CBS350-24P-4G-AU	CBS350 Managed 24-port GE, PoE, 4x1G SFP	-
SF350-24P-K9-CN	Cisco SF350-24P 24-port 10/100 POE Managed Switch	CBS350-24P-4G-CN	CBS350 Managed 24-port GE, PoE, 4x1G SFP	-
SF350-24P-K9-EU	Cisco SF350-24P 24-port 10/100 POE Managed Switch	CBS350-24P-4G-EU	CBS350 Managed 24-port GE, PoE, 4x1G SFP	-
SF350-24P-K9-NA	Cisco SF350-24P 24-port 10/100 POE Managed Switch	CBS350-24P-4G-NA	CBS350 Managed 24-port GE, PoE, 4x1G SFP	-
SF350-24P-K9-UK	Cisco SF350-24P 24-port 10/100 POE Managed Switch	CBS350-24P-4G-UK	CBS350 Managed 24-port GE, PoE, 4x1G SFP	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SF350-48P-K9-AU	Cisco SF350-48P 48-port 10/100 POE Managed Switch	CBS350-48P-4G-AU	CBS350 Managed 48-port GE, PoE, 4x1G SFP	-
SF350-48P-K9-EU	Cisco SF350-48P 48-port 10/100 POE Managed Switch	CBS350-48P-4G-EU	CBS350 Managed 48-port GE, PoE, 4x1G SFP	-
SF350-48P-K9-NA	Cisco SF350-48P 48-port 10/100 POE Managed Switch	CBS350-48P-4G-NA	CBS350 Managed 48-port GE, PoE, 4x1G SFP	-
SF350-48P-K9-UK	Cisco SF350-48P 48-port 10/100 POE Managed Switch	CBS350-48P-4G-UK	CBS350 Managed 48-port GE, PoE, 4x1G SFP	-
SF352-08P-K9-AU	Cisco SF352-08P 8-port 10/100 POE Managed Switch	CBS350-8P-E-2G-AU	CBS350 Managed 8-port GE, PoE, Ext PS, 2x1G Combo	-
SF352-08P-K9-EU	Cisco SF352-08P 8-port 10/100 POE Managed Switch	CBS350-8P-E-2G-EU	CBS350 Managed 8-port GE, PoE, Ext PS, 2x1G Combo	-
SF352-08P-K9-NA	Cisco SF352-08P 8-port 10/100 POE Managed Switch	CBS350-8P-E-2G-NA	CBS350 Managed 8-port GE, PoE, Ext PS, 2x1G Combo	-
SF352-08P-K9-UK	Cisco SF352-08P 8-port 10/100 POE Managed Switch	CBS350-8P-E-2G-UK	CBS350 Managed 8-port GE, PoE, Ext PS, 2x1G Combo	-
SF352-08P-K9-KR	Cisco SF352-08P 8-port 10/100 POE Managed Switch	CBS350-8P-E-2G-EU	CBS350 Managed 8-port GE, PoE, Ext PS, 2x1G Combo	-

Product migration options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

**For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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