

# End-of-Life Announcement for the Cisco Security Manager (CSM) Software Version 4.18, 4.19, 4.20 & 4.21

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# Contents

Overview	3
End-of-life milestones	3
Product migration options	3
For more information	4

## Overview

Cisco announces the end-of-life dates for the Cisco Security Manager (CSM) Version 4.18, 4.19, 4.20 & 4.21 software.

## End-of-life milestones

**Table 1.** End of life Milestones and Dates

Milestone	Definition	Date
<b>End of Life Notice</b>	Announcement of end-of-life of the product posted on Cisco.com.	July 15th 2022
<b>Software Maintenance</b>	From this date, Cisco will only publish fixes for security vulnerabilities and severity 1 issues pertaining to the release as determined by the Cisco CSM team.	January 15th 2023
<b>End of Software Maintenance</b>	The last date on which Cisco Engineering may release the final software maintenance releases or bug fixes, if any. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software including Severity 1 and security vulnerabilities.	January 15th 2024
<b>End of Support</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product will become unavailable, and the product becomes obsolete.	January 15th 2025

## Product migration options

Install and upgrade guides can be found here: <https://www.cisco.com/c/en/us/support/security/security-manager/products-installation-guides-list.html>

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

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## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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