

End-of-Sale and End-of-Life Announcement for the Cisco WAE 7.4 Software release

Contents

Overview	3
End-of-life milestones	3
Product part numbers	4
Product migration options	4
For more information	4

Overview

EOL15104

Cisco announces the end-of-sale and end-of-life dates for the Cisco WAE 7.4 Software release. The last day to order the affected product(s) is January 6, 2024. The last day to renew or add to an existing subscription is January 6, 2024. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco WAE 7.4 Software release

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 8, 2023
End-of-Sale Date *	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 6, 2024
Last Ship Date: Subscription	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 6, 2024
End of SW Maintenance Releases Date: Subscription	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 5, 2025
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	January 6, 2024
Last Date of Support**: Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	January 31, 2025

HW = Hardware OS SW = Operating System Software App. SW = Application Software

*The requested subscription start date needs to be on or before the End of Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

**The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
WAE-7.4-K9	WAE 7.4 Software	WAE-7.5-K9	WAE 7.5 Software	-
WAE-7.4-K9	WAE 7.4 Software	WAE-7.6-K9	WAE 7.6 Software	-
WAE-7.4-TS-K9	WAE 7.4 Software	WAE-7.5-TS-K9	WAE 7.5 Software	-
WAE-7.4-TS-K9	WAE 7.4 Software	WAE-7.6-K9	WAE 7.6 Software	-

Product migration options

Service prices for Cisco products are subject to change after the product End of Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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San Jose, CA

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