

End-of-Sale and End-of-Life Announcement for the Cisco 830, 820, and 800TRAD Series Router Memory Upgrade Options

EOL6481—Amended

Cisco® announces the end-of-sale and end-of life dates for the Cisco 830, 820, and 800TRAD Series Router Memory Upgrade Options. The last day to order the affected product(s) is June 30, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco 830, 820, and 800TRAD Series Router Memory Upgrade Options

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 20, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 30, 2008
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 30, 2008
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	July 10, 2009
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 30, 2009
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	September 30, 2012
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2013

HW = Hardware, OS SW = Operating System Software, App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
MEM800-12D=	Cisco 800 12-MB DRAM 1 inch DIMM
MEM800-4D=	Cisco 800 series 4MB DRAM DIMM
MEM800-4F=	Cisco 800 series 4MB Flash MINI-CARD
MEM800-4U12D	Cisco 801-804 4MB to 12MB DRAM factory upgrade
MEM800-4U12F	Cisco 801-804 4MB to 12MB Flash factory upgrade
MEM800-4U8D	Cisco 801-804 4MB to 8MB DRAM factory upgrade
MEM800-4U8F	Cisco 801-804 4MB to 8MB Flash factory upgrade
MEM800-4U8F=	Cisco 801-804 4MB to 8MB Flash factory upgrade

End-of-Sale Product Part Number	Product Description
MEM800-8U12D	Cisco 800 8-MB to 12-MB DRAM factory upgrade
MEM800-8U12D=	Cisco 800 8-MB to 12-MB DRAM factory upgrade
MEM800-8U12F	Cisco 800 8MB to 12MB Flash factory Upgrade
MEM805-4U12F	Cisco 805 4-MB to 12-MB Flash factory upgrade
MEM805-4U8F	Cisco 805 4-MB to 8-MB Flash factory upgrade
MEM805-8U12D	Cisco 805 8-MB to 12-MB DRAM factory upgrade
MEM805-8U12D=	Cisco 805 8-MB to 12-MB DRAM factory upgrade
MEM805-8U16D	Cisco 805 8-MB to 16-MB DRAM factory upgrade
MEM805-8U16D=	Cisco 805 8-MB to 16-MB DRAM factory upgrade
MEM81X-4U12F	4MB to 12MB Flash Upgrade
MEM81X-4U8F	4MB to 8MB Flash Upgrade
MEM81X-8U12F	8MB to 12MB Flash Upgrade
MEM81X-8U12F-T=	8 MB to 12 MB flash mem upgrade
MEM81X-8U16D	8MB to 16MB DRAMUpgrade
MEM820-12U16F	820 Series 12MB to 16MB factory flash upgrade option
MEM820-12U20=	Cisco 820 Series, 12MByte to 20MByte upgrade
MEM820-12U20MFC	Cisco 820 Series, 12MByte to 20MByte upgrade
MEM820-12U20MFC=	Cisco 820 Series, 12MByte to 20MByte upgrade
MEM820-16U20D	Cisco 820/806 DRAM upgrade 16Mbyte-20Mbyte
MEM820-16U20D=	Cisco 820/806 DRAM upgrade 16Mbyte-20Mbyte
MEM820-16U24D	Cisco 820/806 DRAM upgrade 16Mbyte-24Mbyte
MEM820-16U24D=	Cisco 820/806 DRAM upgrade 16Mbyte-24Mbyte
MEM820-16U32D	Cisco 820/806 DRAM upgrade 16Mbyte-32Mbyte
MEM820-16U32D=	Cisco 820/806 DRAM upgrade 16Mbyte-32Mbyte
MEM820-16U48D	Special 16MB to 48MB memroy upgrade for 827-4V
MEM820-16U48D=	Special 16MB to 48MB memroy upgrade for 827-4V
MEM820-20U32D=	Cisco 820 DRAM upgrade
MEM820-24U32	Cisco 820 DRAM 24Mbyte upgrade to 32 Mbytes
MEM820-24U32=	Cisco 820 DRAM 24Mbyte upgrade to 32 Mbytes
MEM820-24U32D	Cisco 820 DRAM 24Mbyte upgrade to 32 Mbytes
MEM820-24U32D=	Cisco 820 DRAM 24Mbyte upgrade to 32 Mbytes
MEM820-32D	Special 32MB memory for 827-4V
MEM820-32D=	32MB DRAM for 806/820 Series
MEM820-8D	8 Mbyte DRAM for Cisco 806, 820 series
MEM820-8D=	8 Mbyte DRAM for Cisco 806, 820 series
MEM820-8U12F	Cisco 820 Series 8MB to 12MB flash upgrade
MEM820-8U12F=	Cisco 820 Series 8MB to 12MB flash upgrade
MEM820-8U16D	Cisco 820 8MB to 16MB DRAM Upgrade
MEM820-8U16D=	Cisco 820 8MB to 16MB DRAM Upgrade
MEM820-8U16F	Cisco 820 8MB to 16MB Flash factory Upgrade
MEM820-8U16MFC	Cisco 820 series 8-16 Mb Flash factory upgrade
MEM830-12U16F	Cisco 830 series 12MB to 16MB flash upgrade
MEM830-12U16F=	Cisco 830 series 12MB to 16MB flash upgrade
MEM830-12U24F	Cisco 830 Series 12MB to 24MB flash upgrade
MEM830-12U24F=	Cisco 830 Series 12MB to 24MB flash upgrade

End-of-Sale Product Part Number	Product Description
MEM830-16U24F	Cisco 830 series 16MB to 24MB flash upgrade
MEM830-16U24F=	Cisco 830 series 16MB to 24MB flash upgrade
MEM830-32U48D-T=	Special 16MB DRAM module for 830 routers
MEM830-4D	Cisco 830 Series 4MB SDRAM factory upgrade
MEM830-4D=	Cisco 830 Series 4MB SDRAM spare
MEM830-4F	Cisco 830 Series 4MB Flash factory upgrade
MEM830-4F=	Cisco 830 Series 4MB Flash spare
MEM830-64U80D	Cisco 830 Series 64MB SDRAM
MEM830-8D	Cisco 830 Series 8MB SDRAM factory upgrade
MEM830-8D=	Cisco 830 Series 8MB SDRAM spare
MEM830-8F	Cisco 830 Series 8MB Flash factory upgrade
MEM830-8F=	Cisco 830 Series 8MB Flash spare
MEM830-8U12F	Cisco 830 series 8MB to 12MB flash upgrade
MEM830-8U12F=	Cisco 830 series 8MB to 12MB flash upgrade

Product Migration Options

There is no replacement available for the Cisco 830, 820, and 800TRAD Series Router Memory Upgrade Options at this time.

The listed Cisco 830,820,and 800TRAD Series Router Memory options are no longer for sale. Memory upgrade spares have been consolidated into the following product identification numbers. For the 80x/81x platform: MEM800-8D= and MEM800-8F=. For the 82x platform: MEM820-16D=. For the 83x platform: MEM830-16D= and MEM830-16F=. Customers are encouraged to migrate to the current shipping platforms, which include the Cisco 880 and 870 Series Integrated Services Routers. Information about these products can be found at <http://www.cisco.com/go/800>.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco 830, 820, and 800TRAD Series Router Memory Upgrade Options through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco 880 and 870 Series Integrated Services Routers, visit http://www.cisco.com/en/US/prod/collateral/routers/ps380/data_sheet_c78_459542.html, or contact your local account representative.

To request information about the Cisco 880 and 870 Series Integrated Services Routers, send an e-mail to 800-pm@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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