

End-of-Sale and End-of-Life Announcement for the Cisco 3900 Series Integrated Services Routers

EOL11157 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco 3900 Series Integrated Services Routers. The last day to order the affected product(s) is December 9, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco 3900 Series Integrated Services Routers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 9, 2016
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 9, 2017
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 9, 2018
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 9, 2020
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	September 8, 2020
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 9, 2018
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 9, 2018
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 9, 2022
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2022

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C1-CISCO3925/K9	Cisco ONE - ISR 3925	C1-CISCO4431/K9	Cisco ONE ISR 4431 (4GE, 3NIM, 8G FLASH, 4G DRAM, IPB)	-
C1-CISCO3925E/K9	Cisco ONE - ISR 3925E	C1-CISCO4431/K9	Cisco ONE ISR 4431 (4GE, 3NIM, 8G FLASH, 4G DRAM, IPB)	-
C1-CISCO3945/K9	Cisco ONE - ISR 3945	C1-CISCO4431/K9	Cisco ONE ISR 4431 (4GE, 3NIM, 8G FLASH, 4G DRAM, IPB)	-
C1-CISCO3945E/K9	Cisco ONE - ISR 3945E	C1-CISCO4431/K9	Cisco ONE ISR 4431 (4GE, 3NIM, 8G FLASH, 4G DRAM, IPB)	-
C3900-SPE100/K9	Cisco Services Performance Engine 100 for Cisco 3925 ISR	There is currently no replacement product available for this product.	-	-
C3900-SPE100/K9=	Cisco Services Performance Engine 100 for Cisco 3925 ISR	There is currently no replacement product available for this product.	-	-
C3900-SPE150/K9	Cisco Services Performance Engine 150 for Cisco 3945 ISR	There is currently no replacement product available for this product.	-	-
C3900-SPE150/K9=	Cisco Services Performance Engine 150 for Cisco 3945 ISR	There is currently no replacement product available for this product.	-	-
C3900-SPE200/K9	Cisco Services Performance Engine 200 for Cisco 3925E	There is currently no replacement product available for this product.	-	-
C3900-SPE200/K9=	Cisco Services Performance Engine 200 for Cisco 3925E	There is currently no replacement product available for this product.	-	-
C3900-SPE250/K9	Cisco Services Performance Engine 250 for Cisco 3945E ISR	There is currently no replacement product available for this product.	-	-
C3900-SPE250/K9=	Cisco Services Performance Engine 250 for Cisco 3945E ISR	There is currently no replacement product available for this product.	-	-
C3925-AX/K9	Cisco 3925 AX Bundle w/ App, SEC Lic	ISR4431-AX/K9	Cisco ISR 4431 AX Bundle with APP and SEC license	-
C3925-AXV/K9	Cisco 3925 AXV Bundle, PVDM3-64, APP, SEC, UC Lic, CUBE-25	ISR4431-AXV/K9	Cisco ISR 4431 AXV Bundle, PVDM4-64 w/APP, SEC, UC lic, CUBE-25	-
C3925-CME-SRST/K9	3925 Voice Bundle w/PVDM3-64, FL-CME-SRST-25, UC Lic, FL-CUBE25	ISR4431-V/K9	Cisco ISR 4431 UC Bundle, PVDM4-64, UC License, CUBE-25	-
C3925-VSEC-CUBE/K9	C3925 UC SEC CUBE Bundle, PVDM3-64, UC SEC Lic, FL-CUBEE-25	ISR4431-VSEC/K9	Cisco ISR 4431 Bundle with UC & Sec Lic, PVDM4-64, CUBE-25	-
C3925-VSEC/K9	Cisco 3925 Voice Sec. Bundle, PVDM3-64, UC&SEC Lic, FL-CUBE25	ISR4431-VSEC/K9	Cisco ISR 4431 Bundle with UC & Sec Lic, PVDM4-64, CUBE-25	-
C3925E-AX/K9	Cisco 3925E AX Bundle w/ App, SEC Lic	ISR4451-X-AX/K9	Cisco ISR 4451 AX Bundle with APP and SEC license	-
C3925E-AX/K9	Cisco 3925E AX Bundle w/ App, SEC Lic	ISR4431-AX/K9	Cisco ISR 4431 AX Bundle with APP and SEC license	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C3925E-CME-SRST/K9	3925E UC Bundle w/ PVDM3-64, FL-CME-SRST-25, UC Lic, FL-CUBE25	ISR4431-V/K9	Cisco ISR 4431 UC Bundle, PVDM4-64, UC License, CUBE-25	-
C3925E-CME-SRST/K9	3925E UC Bundle w/ PVDM3-64, FL-CME-SRST-25, UC Lic, FL-CUBE25	ISR4451-X-V/K9	Cisco ISR 4451 UC Bundle, PVDM4-64, UC Lic, CUBE25	-
C3925E-VSEC-CUBEK9	C3925E UC SEC CUBE Bundle, PVDM3-64, UC SEC Lic, FL-CUBEE-25	ISR4431-VSEC/K9	Cisco ISR 4431 Bundle with UC & Sec Lic, PVDM4-64, CUBE-25	-
C3925E-VSEC-CUBEK9	C3925E UC SEC CUBE Bundle, PVDM3-64, UC SEC Lic, FL-CUBEE-25	ISR4451-X-VSEC/K9	Cisco ISR 4451 VSEC Bundle, PVDM4-64 w/ UC, SEC Lic, CUBE-25	-
C3925E-VSEC/K9	Cisco 3925E UC Sec. Bundle, PVDM3-64, UC&SEC Lic, FL-CUBE25	ISR4431-VSEC/K9	Cisco ISR 4431 Bundle with UC & Sec Lic, PVDM4-64, CUBE-25	-
C3925E-VSEC/K9	Cisco 3925E UC Sec. Bundle, PVDM3-64, UC&SEC Lic, FL-CUBE25	ISR4451-X-VSEC/K9	Cisco ISR 4451 VSEC Bundle, PVDM4-64 w/ UC, SEC Lic, CUBE-25	-
C3945-AX/K9	Cisco 3945 AX Bundle w/ App, SEC Lic	ISR4451-X-AX/K9	Cisco ISR 4451 AX Bundle with APP and SEC license	-
C3945-AX/K9	Cisco 3945 AX Bundle w/ App, SEC Lic	ISR4431-AX/K9	Cisco ISR 4431 AX Bundle with APP and SEC license	-
C3945-AXV/K9	Cisco 3945 AXV Bundle, PVDM3-64, APP, SEC, UC Lic, CUBE-25	ISR4431-AXV/K9	Cisco ISR 4431 AXV Bundle, PVDM4-64 w/APP, SEC, UC lic, CUBE-25	-
C3945-AXV/K9	Cisco 3945 AXV Bundle, PVDM3-64, APP, SEC, UC Lic, CUBE-25	ISR4451-X-AXV/K9	Cisco ISR 4451 AXV Bundle, PVDM4-64 w/APP, SEC, UC lic, CUBE-25	-
C3945-CME-SRST/K9	3945 Voice Bundle w/PVDM3-64, FL-CME-SRST-25, UC Lic, FL-CUBE25	ISR4451-X-V/K9	Cisco ISR 4451 UC Bundle, PVDM4-64, UC Lic, CUBE25	-
C3945-CME-SRST/K9	3945 Voice Bundle w/PVDM3-64, FL-CME-SRST-25, UC Lic, FL-CUBE25	ISR4431-V/K9	Cisco ISR 4431 UC Bundle, PVDM4-64, UC License, CUBE-25	-
C3945-VSEC-CUBE/K9	C3945 UC SEC CUBE Bundle, PVDM3-64, UC SEC Lic, FL-CUBEE-25	ISR4431-VSEC/K9	Cisco ISR 4431 Bundle with UC & Sec Lic, PVDM4-64, CUBE-25	-
C3945-VSEC-CUBE/K9	C3945 UC SEC CUBE Bundle, PVDM3-64, UC SEC Lic, FL-CUBEE-25	ISR4451-X-VSEC/K9	Cisco ISR 4451 VSEC Bundle, PVDM4-64 w/ UC, SEC Lic, CUBE-25	-
C3945-VSEC/K9	Cisco 3945 Voice Sec. Bundle, PVDM3-64, UC&SEC Lic, FL-CUBE25	ISR4451-X-VSEC/K9	Cisco ISR 4451 VSEC Bundle, PVDM4-64 w/ UC, SEC Lic, CUBE-25	-
C3945-VSEC/K9	Cisco 3945 Voice Sec. Bundle, PVDM3-64, UC&SEC Lic, FL-CUBE25	ISR4431-VSEC/K9	Cisco ISR 4431 Bundle with UC & Sec Lic, PVDM4-64, CUBE-25	-
C3945E-AX/K9	Cisco 3945E AX Bundle w/ App, SEC Lic	ISR4431-AX/K9	Cisco ISR 4431 AX Bundle with APP and SEC license	-
C3945E-AX/K9	Cisco 3945E AX Bundle w/ App, SEC Lic	ISR4451-X-AX/K9	Cisco ISR 4451 AX Bundle with APP and SEC license	-
C3945E-CME-SRST/K9	3945E UC Bundle w/ PVDM3-64, FL-CME-SRST-25, UC Lic, FL-CUBE25	ISR4431-V/K9	Cisco ISR 4431 UC Bundle, PVDM4-64, UC License, CUBE-25	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C3945E-CME-SRST/K9	3945E UC Bundle w/ PVDM3-64, FL-CME-SRST-25, UC Lic, FL-CUBE25	ISR4451-X-V/K9	Cisco ISR 4451 UC Bundle, PVDM4-64, UC Lic, CUBE25	-
C3945E-VSEC-CUBEK9	C3945E UC SEC CUBE Bundle, PVDM3-64, UC SEC Lic, FL-CUBEE-25	ISR4431-VSEC/K9	Cisco ISR 4431 Bundle with UC & Sec Lic, PVDM4-64, CUBE-25	-
C3945E-VSEC-CUBEK9	C3945E UC SEC CUBE Bundle, PVDM3-64, UC SEC Lic, FL-CUBEE-25	ISR4451-X-VSEC/K9	Cisco ISR 4451 VSEC Bundle, PVDM4-64 w/ UC, SEC Lic, CUBE-25	-
C3945E-VSEC/K9	Cisco 3945E Voice Sec Bundle, PVDM3-64, UC&SEC Lic, FL-CUBE25	ISR4431-VSEC/K9	Cisco ISR 4431 Bundle with UC & Sec Lic, PVDM4-64, CUBE-25	-
C3945E-VSEC/K9	Cisco 3945E Voice Sec Bundle, PVDM3-64, UC&SEC Lic, FL-CUBE25	ISR4451-X-VSEC/K9	Cisco ISR 4451 VSEC Bundle, PVDM4-64 w/ UC, SEC Lic, CUBE-25	-
CISCO3925-CHASSIS	Cisco 3925 Chassis (slot for SPE, 2 SM slots, dual PS slots)	ISR4431/K9	Cisco ISR 4431 (4GE, 3NIM, 8G FLASH, 4G DRAM, IPB)	-
CISCO3925-HSEC+/K9	VPN ISM module HSEC bundles for 3925 ISR platform.	ISR4431/K9	Cisco ISR 4431 (4GE, 3NIM, 8G FLASH, 4G DRAM, IPB)	-
CISCO3925-HSEC/K9	HSEC bundle (no ISM VPN module) for 3925 ISR platform	ISR4431/K9	Cisco ISR 4431 (4GE, 3NIM, 8G FLASH, 4G DRAM, IPB)	-
CISCO3925-SEC/K9	Cisco 3925 Security Bundle w/SEC license PAK	ISR4431-SEC/K9	Cisco ISR 4431 Sec bundle w/SEC license	-
CISCO3925-V/K9	Cisco 3925 Voice Bundle, PVDM3-64, UC License PAK, FL-CUBE25	ISR4431-V/K9	Cisco ISR 4431 UC Bundle, PVDM4-64, UC License, CUBE-25	-
CISCO3925/K9	Cisco 3925 w/SPE100(3GE, 4EHWIC, 4DSP, 2SM, 256MBCF, 1GBDRAM, IPB)	ISR4431/K9	Cisco ISR 4431 (4GE, 3NIM, 8G FLASH, 4G DRAM, IPB)	-
CISCO3925E-SEC/K9	Cisco 3925E Security Bundle w/SEC license PAK	ISR4451-X-SEC/K9	Cisco ISR 4451 Sec Bundle, w/SEC license	-
CISCO3925E-SEC/K9	Cisco 3925E Security Bundle w/SEC license PAK	ISR4431-SEC/K9	Cisco ISR 4431 Sec bundle w/SEC license	-
CISCO3925E-V/K9	Cisco 3925E Voice Bundle, PVDM3-64, UC License PAK, FL-CUBE25	ISR4451-X-V/K9	Cisco ISR 4451 UC Bundle, PVDM4-64, UC Lic, CUBE25	-
CISCO3925E-V/K9	Cisco 3925E Voice Bundle, PVDM3-64, UC License PAK, FL-CUBE25	ISR4431-V/K9	Cisco ISR 4431 UC Bundle, PVDM4-64, UC License, CUBE-25	-
CISCO3925E/K9	Cisco 3925E w/SPE200, 4GE, 3EHWIC, 3DSP, 2SM, 256MBCF, 1GBDRAM, IPB	ISR4431/K9	Cisco ISR 4431 (4GE, 3NIM, 8G FLASH, 4G DRAM, IPB)	-
CISCO3925E/K9	Cisco 3925E w/SPE200, 4GE, 3EHWIC, 3DSP, 2SM, 256MBCF, 1GBDRAM, IPB	ISR4451-X/K9	Cisco ISR 4451 (4GE, 3NIM, 2SM, 8G FLASH, 4G DRAM)	-
CISCO3945-CHASSIS	Cisco 3945 Chassis (slot for SPE, 4 SM slots, dual PS slots)	ISR4451-X/K9	Cisco ISR 4451 (4GE, 3NIM, 2SM, 8G FLASH, 4G DRAM)	-
CISCO3945-CHASSIS	Cisco 3945 Chassis (slot for SPE, 4 SM slots, dual PS slots)	ISR4431/K9	Cisco ISR 4431 (4GE, 3NIM, 8G FLASH, 4G DRAM, IPB)	-
CISCO3945-HSEC+/K9	VPN ISM module HSEC bundles for 3945 ISR platform	ISR4451-X/K9	Cisco ISR 4451 (4GE, 3NIM, 2SM, 8G FLASH, 4G DRAM)	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CISCO3945-HSEC+/K9	VPN ISM module HSEC bundles for 3945 ISR platform	ISR4431/K9	Cisco ISR 4431 (4GE, 3NIM, 8G FLASH, 4G DRAM, IPB)	-
CISCO3945-HSEC/K9	HSEC bundle (no ISM VPN module) for 3945 ISR platform	ISR4431/K9	Cisco ISR 4431 (4GE, 3NIM, 8G FLASH, 4G DRAM, IPB)	-
CISCO3945-HSEC/K9	HSEC bundle (no ISM VPN module) for 3945 ISR platform	ISR4451-X/K9	Cisco ISR 4451 (4GE, 3NIM, 2SM, 8G FLASH, 4G DRAM)	-
CISCO3945-SEC/K9	Cisco 3945 Security Bundle w/SEC license PAK	ISR4431-SEC/K9	Cisco ISR 4431 Sec bundle w/SEC license	-
CISCO3945-SEC/K9	Cisco 3945 Security Bundle w/SEC license PAK	ISR4451-X-SEC/K9	Cisco ISR 4451 Sec Bundle, w/SEC license	-
CISCO3945-V/K9	Cisco 3945 Voice Bundle, PVDM3-64, UC License PAK, FL-CUBE25	ISR4431-V/K9	Cisco ISR 4431 UC Bundle, PVDM4-64, UC License, CUBE-25	-
CISCO3945-V/K9	Cisco 3945 Voice Bundle, PVDM3-64, UC License PAK, FL-CUBE25	ISR4451-X-V/K9	Cisco ISR 4451 UC Bundle, PVDM4-64, UC Lic, CUBE25	-
CISCO3945/K9	Cisco 3945 w/SPE150(3GE, 4EHWIC, 4DSP, 4SM, 256MBCF, 1GBDRAM, IPB)	ISR4451-X/K9	Cisco ISR 4451 (4GE, 3NIM, 2SM, 8G FLASH, 4G DRAM)	-
CISCO3945/K9	Cisco 3945 w/SPE150(3GE, 4EHWIC, 4DSP, 4SM, 256MBCF, 1GBDRAM, IPB)	ISR4431/K9	Cisco ISR 4431 (4GE, 3NIM, 8G FLASH, 4G DRAM, IPB)	-
CISCO3945E-SEC/K9	Cisco 3945E Security Bundle w/SEC license PAK	ISR4431-SEC/K9	Cisco ISR 4431 Sec bundle w/SEC license	-
CISCO3945E-SEC/K9	Cisco 3945E Security Bundle w/SEC license PAK	ISR4451-X-SEC/K9	Cisco ISR 4451 Sec Bundle, w/SEC license	-
CISCO3945E-V/K9	Cisco 3945E Voice Bundle, PVDM3-64, UC License PAK, FL-CUBE25	ISR4431-V/K9	Cisco ISR 4431 UC Bundle, PVDM4-64, UC License, CUBE-25	-
CISCO3945E-V/K9	Cisco 3945E Voice Bundle, PVDM3-64, UC License PAK, FL-CUBE25	ISR4451-X-V/K9	Cisco ISR 4451 UC Bundle, PVDM4-64, UC Lic, CUBE25	-
CISCO3945E/K9	Cisco 3945 w/SPE250, 4GE, 3EHWIC, 3DSP, 4SM, 256MBCF, 1GBDRAM, IPB	ISR4431/K9	Cisco ISR 4431 (4GE, 3NIM, 8G FLASH, 4G DRAM, IPB)	-
CISCO3945E/K9	Cisco 3945 w/SPE250, 4GE, 3EHWIC, 3DSP, 4SM, 256MBCF, 1GBDRAM, IPB	ISR4451-X/K9	Cisco ISR 4451 (4GE, 3NIM, 2SM, 8G FLASH, 4G DRAM)	-
MEM-3900-1GB=	1GB DRAM (1 DIMM) for Cisco 3925/3945 ISR, Spare	There is currently no replacement product available for this product.	-	-
MEM-3900-2GB=	2GB DRAM (1 DIMM) for Cisco 3925/3945 ISR, Spare	There is currently no replacement product available for this product.	-	-
MEM-3900-512MB=	512MB DRAM (1 DIMM) for Cisco 3925/3945 ISR, Spare	There is currently no replacement product available for this product.	-	-
MEM-CF-1GB	1GB Compact Flash for Cisco 1900, 2900, 3900 ISR	There is currently no replacement product available for this product.	-	-
MEM-CF-1GB=	1GB Compact Flash for Cisco 1900, 2900, 3900 ISR	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MEM-CF-256MB=	256MB Compact Flash for Cisco 1900, 2900, 3900 ISR		-	-
MEM-CF-256U1GB	256MB to 1GB Compact Flash Upgrade for Cisco 1900, 2900, 3900		-	-
MEM-CF-256U512MB	256MB to 512MB CF Upgrade for Cisco 1900, 2900, 3900 ISR		-	-
MEM-CF-2GB	2GB Compact Flash for Cisco 1900, 2900, 3900 ISR		-	-
MEM-CF-2GB=	2GB Compact Flash for Cisco 1900, 2900, 3900 ISR		-	-
MEM-CF-4GB	4GB Compact Flash for Cisco 1900, 2900, 3900 ISR		-	-
MEM-CF-4GB=	4GB Compact Flash for Cisco 1900, 2900, 3900 ISR		-	-
MEM-CF-512MB	512MB Compact Flash for Cisco 1900, 2900, 3900 ISR		-	-
MEM-CF-512MB=	512MB Compact Flash for Cisco 1900, 2900, 3900 ISR		-	-
PWR-3900-POE	Cisco 3925/3945 AC Power Supply with Power Over Ethernet		-	-
PWR-3900-POE/2	Cisco 3925/3945 AC Power Supply with POE (Secondary PS)		-	-
PWR-3900-POE=	Cisco 3925/3945 AC Power Supply with Power Over Ethernet		-	-

Product Migration Options

Customers are encouraged to migrate to the Cisco 4000 Series Integrated Services Routers. Information about this product can be found at: <https://www.cisco.com/c/en/us/products/routers/4000-series-integrated-services-routers-isr/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco 3900 Series Integrated Services Routers through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the Cisco 4000 Series Integrated Services Routers, visit:

<https://www.cisco.com/c/en/us/products/routers/4000-series-integrated-services-routers-isr/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

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