



The bridge to possible

Product Bulletin
Cisco public

End-of-Sale and End-of-Life Announcement for the Cisco Network Assurance Engine Software Release 5.0(X).

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Network Assurance Engine Software Release 5.0(X). The last day to order the affected product(s) is JANUARY 24, 2021. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life milestones and dates for the Cisco Network Assurance Engine Software Release 5.0(X)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 24, 2020
End-of-Sale Date: App SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 24, 2021
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 24, 2021
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 24, 2022
Last Date of Support: App SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 24, 2024

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product migration options

Customers are encouraged to migrate to NAE 5.0(1).

Installation and Upgrade guides can be found here: [NAE Install and Upgrade](#).

Network Assurance Engine software End-of-Sale and End-of-Life Guideline is located at: <https://www.cisco.com/c/en/us/products/collateral/data-center-analytics/network-assurance-engine/bulletin-c25-742366.html>

Network Assurance Engine is governed by the Cisco End User License Agreement and the Cisco Supplemental End User License Agreement (“SEULA”).

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>

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