

End-of-Sale and End-of-Life Announcement for the Cisco Telepresence Management Suite (TMS) and Exchange Integration (XE) Subscriptions

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Telepresence Management Suite (TMS) and Exchange Integration (XE) Subscriptions. The last day to order the affected product(s) is January 31, 2024. The last day to renew or add to an existing subscription is January 31, 2026. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

TMS and TMSXE will no longer be included in Subscription offers. Existing customers can continue utilizing until the end of contract but are recommended to explore the migration options to ensure a seamless transition. The migration options for Device Scheduling and Management are:

1. Migrate to Webex meetings with Webex Control Hub registration and Hybrid Calendar Services for scheduling and One-Button-to-Push. Hybrid Calendar Services can read Outlook invites for OBTP if SIP URI is included with web app scheduler or by user adding SIP URI manually.
2. Solution Plus partner VQ Communications (<https://www.vqcomms.com/>), order VQ Conference Manager [A-CMS-VQ-BUNDLE].
3. Solutions Plus partner Synergy Sky (<https://www.synergysky.com/>).
4. Cisco Unified Communications Manager for device configuration and Unified Directory service for phonebooks.

If any questions about the most suitable solution for your needs, please contact your Cisco Account Team (TSA or PSS).

End-of-life milestones

Table 1. End-of-Life Milestones and Dates for the Cisco Telepresence Management Suite (TMS) and Exchange Integration (XE) Subscriptions

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 1, 2023
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 31, 2024
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	January 31, 2026

Milestone	Definition	Date
Last Date of Support**: Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	January 31, 2027

HW = Hardware OS SW = Operating System Software

App. SW = Application Software

*The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

**The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product part numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-CMS-API	CMS TMS Appint for Exchange/O365 or Cal. Connector	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-TMS-25	Cisco TMS 25 Device Subscription License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-CMS-TMS-100	CMS TMS Add 100 Endpoints	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-CMS-TMS-25	CMS TMS Add 25 Endpoints	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-CMS-TMS-BASE	CMS TMS Base Starter Pack License	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-FLEX-TMS-250USR	TMS 250 System License (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-PRM-LIC-TMS-250	TMS 250 System License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-PRM-LIC-TMS-API	TMS Integration API with Microsoft Exchange	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-PRM-LIC-TMS-PAK	TMS License PAK	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-TMS-API	TMS Integration API with Microsoft Exchange (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-TMS-SN	TMS Serial Number (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-PRM-LIC-TMS-BASE	TMS Base Software License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-TMS-PAK	TMS Product Authorization Key (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-PRMW-LIC-TMS-PAK	TMS License PAK	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

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For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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