End-of-Sale and End-of-Life Announcement for the Legacy Components of Cisco Digital Media Manager Products

EOL9245 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Legacy Components of Cisco Digital Media Manager Products. The last day to order the affected product(s) is December 9, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1.   End-of-Life Milestones and Dates for the Legacy Components of Cisco Digital Media Manager Products

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 10, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 9, 2013
Last Ship Date: HW, App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 9, 2014
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 9, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 9, 2014
End of New Service Attachment Date: HW, App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 9, 2014
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	March 6, 2016
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 6, 2018
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2016
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2018

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

For current customers who have deployed Cisco Digital Media Manager or AppSpace through Solutions Plus, it is recommended that they upgrade to Cisco Digital Media Manager 5.4 or use the new AppSpace Solutions Plus products for new orders (Professional or Enterprise versions). Please see migration product identification numbers below.

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
DMM-5.2-K9-CPW	Digital Media Mgr NFRV5.2 Perptl. SW Lic. - For CUWP Only	See the Product Migration Options section below for detailed information on replacing this product.		
DMM-DVM52-K9-QAD	DMM Show-n-Share Module V5.2 Perptl. SW Lic. for QUAD Bundle	See the Product Migration Options section below for detailed information on replacing this product.		
DMM-LEM53-K9	DMM Show and Share Live Event Module V5.3 Perptl. SW Lic.	DMM-LEM53-K9=	DMM Show and Share Live Event Module V5.3 Perptl. SW Lic.	-
DMM-NFR-K9	Digital Media Mgr NFR V5.3 Perptl. SW Lic.	See the Product Migration Options section below for detailed information on replacing this product.		
DMM-SVRC210-K9-EDU	DMS Digital Media Manager Server for EDU Bundle, HW	See the Product Migration Options section below for detailed information on replacing this product.		
DMM-SVRC210-K9-QAD	DMS Digital Media Manager Server for QUAD Bundle, HW	See the Product Migration Options section below for detailed information on replacing this product.		
DMP-FL-10	Device Management Feature License for up to 10 DMPs	DMP-FL-10=	Device Management Feature License for up to 10 DMPs, Spare	-
DMP-FL-1000	Device Management Feature License for up to 1000 DMPs	DMP-FL-1000=	Device Management Feature License for up to 1000 DMPs, Spare	-
DMP-FL-50	Device Management Feature License for up to 50 DMPs	DMP-FL-50=	Device Management Feature License for up to 50 DMPs, Spare	-
DMP-FL-500	Device Management Feature License for up to 500 DMPs	DMP-FL-500=	Device Management Feature License for up to 500 DMPs, Spare	-
DMS-4GB-DRAM	DMS 4GB DDR3-1333MHz RDIMM-LV, HW	See the Product Migration Options section below for detailed information on replacing this product.		
DMS-4GBSR-DRAM	DMS 4GB SR DDR3-1333MHz RDIMM-LV, HW	See the Product Migration Options section below for detailed information on replacing this product.		
DMS-650WPS	DMS 650W UCS Server Power Supply, HW	See the Product Migration Options section below for detailed information on replacing this product.		
DMS-650WPS-SB	DMS 650W UCS Server Power Supply SB, HW	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
DMS-650WPS=	Digital Media System 650W power supply, Spare	See the Product Migration Options section below for detailed information on replacing this product.		
DMS-CPU-E5620	DMS 2.40GHz Xeon E5620 80W CPU, HW	See the Product Migration Options section below for detailed information on replacing this product.		
DMS-DMPNOD-FL-10	DMS DMP NOD Feature License for Up To 10 DMPs	See Product Migration Options section for details.	L-DMS-ENT-CAL-1,L-DMS-PRO-CAL-1	
DMS-DMPNOD-FL-50	DMS DMP NOD Feature License for Up To 50 DMPs	See Product Migration Options section for details.	L-DMS-ENT-CAL-1,L-DMS-PRO-CAL-1	
DMS-DMPNOD-FL-500	DMS DMP NOD Feature License for Up To 500 DMPs	See Product Migration Options section for details.	L-DMS-ENT-CAL-1,L-DMS-PRO-CAL-1	
DMS-DVDDRIVE-C210	DMS DVD-RW Drive C210 HW	See the Product Migration Options section below for detailed information on replacing this product.		
DMS-HDD-2TB	DMS HDD 2TB SAS 7.2K RPM 3.5, HW	See the Product Migration Options section below for detailed information on replacing this product.		
DMS-HDD-2TB=	Digital Media System 2TB SAS 7.2K RPM 3.5 HDD, Spare	See the Product Migration Options section below for detailed information on replacing this product.		
DMS-HDD-300GB	DMS HDD 300GB SAS 10K RPM, HW	See the Product Migration Options section below for detailed information on replacing this product.		
DMS-HDD-300GB=	Digital Media System 300GB SAS 10K RPM, HW Spare	See the Product Migration Options section below for detailed information on replacing this product.		
DMS-NOD-AS-K9	DMS Nexus on Demand App Space Base SW	See Product Migration Options section for details.	L-DMS-AS-PRO,L-DMS-AS-ENT	
DMS-NOD-FL-10	DMS Nexus on Demand Feature License for Up To 10 DMPs	See Product Migration Options section for details.	L-DMS-ENT-CAL-1,L-DMS-PRO-CAL-1	
DMS-NOD-FL-50	DMS Nexus on Demand Feature License for Up To 50 DMPs	See Product Migration Options section for details.	L-DMS-ENT-CAL-1,L-DMS-PRO-CAL-1	
DMS-NOD-FL-500	DMS Nexus on Demand Feature License for Up To 500 DMPs	See Product Migration Options section for details.	L-DMS-ENT-CAL-1,L-DMS-PRO-CAL-1	
DMS-PCIE-RAID	DMS LSI 1064E (4-port SAS 3.0G RAID), HW	See the Product Migration Options section below for detailed information on replacing this product.		
DMS-QUADGIGE	DMS BCM5709 Quad (10/100/1GbE), HW	See the Product Migration Options section below for detailed information on replacing this product.		
DMS-RAID-BATTERY	DMS Battery Back-up for 6G Card, HW	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
DMS-RAIDCTRLR	DMS LSI 6G MegaRAID PCIe Controller Card, HW	See the Product Migration Options section below for detailed information on replacing this product.		
DSM-FL-50	DMP Feature License for Up To 50 DMPs	See the Product Migration Options section below for detailed information on replacing this product.		
DV-5.2-K9-CPW	Cisco Show-n-Share NFRV5.2 Perptl SW Lic. - For CUWP Only	See the Product Migration Options section below for detailed information on replacing this product.		
L-DMS-NOD-FL-10	DMS Nexus on Demand Feat. Lic. for Up To 10 DMPs	See Product Migration Options section for details.	L-DMS-ENT-CAL-1,L-DMS-PRO-CAL-1	
L-DMS-NOD-FL-50	DMS Nexus on Demand Feat. Lic. for Up To 50 DMPs	See Product Migration Options section for details.	L-DMS-ENT-CAL-1,L-DMS-PRO-CAL-1	
L-DMS-NOD-FL-500	DMS Nexus on Demand Feat. Lic. for Up To 500 DMPs	See Product Migration Options section for details.	L-DMS-ENT-CAL-1,L-DMS-PRO-CAL-1	
MCS-7835H3-DMM-QAD	DMM HW Server with 6GB RAM and 4 300GB HD for QUAD Bundle	See the Product Migration Options section below for detailed information on replacing this product.		
SVR-DMM52K9-EDU	DMM Server for EDU Bundle	See the Product Migration Options section below for detailed information on replacing this product.		
SVR-DMM52K9-QAD	Digital Media Manager SW for QUAD Bundle	See the Product Migration Options section below for detailed information on replacing this product.		
VPM4.0-U3.5.1-K9	DMM V4.0 Video Portal Module 4.0 Upgrade from V3.5.1	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

For current customers who have deployed Cisco Digital Media Manager or AppSpace through Solutions Plus, it is recommended that they upgrade to Cisco Digital Media Manager 5.4 or use the new AppSpace Solutions Plus products for new orders (Professional or Enterprise versions). Please see migration product identification numbers in Table 2.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Legacy Components of Cisco Digital Media Manager Products through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Digital Media Manager 5.4 and AppSpace, visit http://www.cisco.com/en/US/products/ps6681/index.html, or contact your local account representative.

To request information about the Cisco Digital Media Manager 5.4 and AppSpace, send an e-mail to cs-dms@external.cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

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