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**CISCO**

# Cisco Services for CloudCenter

## Accelerate adoption of hybrid IT as a Service (ITaaS)

Today, IT teams must increase speed and agility across the data center and optimize workloads for users. To do this, they're increasingly adopting a hybrid IT strategy that includes a flexible mix of IT services across data center, private cloud, and public cloud. This enables the IT managers to gain visibility and improve governance across applications, clouds, and their user base.

For customers who need to quickly and easily model, deploy, and manage applications, Cisco CloudCenter™ provides an application-centric hybrid cloud management system that securely provisions infrastructure resources. This enables automated, self-service application deployment and gives IT managers the enterprise-class visibility and governance control of applications they need.

Cisco® Services help you design, implement, and manage Cisco CloudCenter successfully and efficiently so you see the benefits more quickly. We'll work with you to identify the optimal use cases and implement the solution smoothly. Need to scale? Your organization will receive valuable training and an operations run book so you can scale Cisco CloudCenter to support your hybrid IT plans.
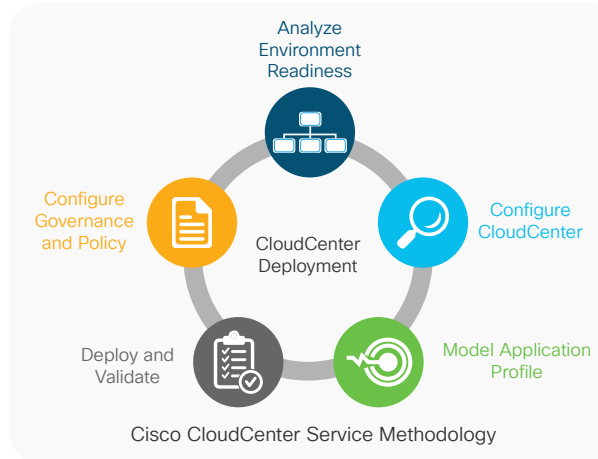
## Benefits

- Accelerate your business outcomes by identifying the hybrid cloud management use cases your organization needs.

- Successfully deploy workloads by verifying cloud region, system, and design requirements for target applications.

- Reduce complexity by modeling application profiles, including topology, infrastructure, and cloud services dependencies.

- Prepare operations to manage and scale Cisco CloudCenter efficiently with governance control of infrastructure and applications.

# Services methodology

Feeling pressure to deliver on time? Our services can rapidly deliver simpler projects as well as make sure of the success of complex deployments of Cisco CloudCenter because we follow a proven methodology:

1. **Model:** Quickly build a cloud-independent application profile and associate it with the entire application stack.
2. **Deploy:** Deploy the application profile and related infrastructure resources to any data center or cloud.
3. **Manage:** Manage a range of application lifecycle actions to set policies for financial control, scaling, cross-environment bursting, and multitenancy.



Cisco CloudCenter Service Methodology

# Gain transformation confidence with Cisco CloudCenter Services

- **Cisco CloudCenter Quick Start Implementation Service** is ideal for getting your organization started with hybrid cloud ITaaS. Our experts help with solution design, software installation, and configuration of hybrid ITaaS use cases, as well as provide testing support, knowledge transfer, and implementation project management. This service supports up to two cloud/region deployments based on:
  - VMWare vCenter Private Cloud
  - Amazon Web Services Public Cloud
  - Microsoft Azure Resource Manager Public Cloud

- **Cisco CloudCenter Medium Implementation Service** provides all of the capabilities in the Quick Start Service plus an additional cloud/region deployment and a governance use case. This includes solution design, software installation, and hybrid ITaaS use-case configuration, as well as testing support and knowledge transfer.

- **Cisco CloudCenter Advise and Implement Service** provides customizable deliverables to meet your specific requirements if the other offerings do not suit your needs. This service can include:
  - Solution design
  - Test plan development and execution
  - Installation and configuration
  - Support for multiple clouds/regions as required
  - Advanced installations, including VM customization, logo branding, custom worker images, CICD project board, multitenancy setup, and high-availability setups
  - Applications and service modeling
  - SSO integrations
  - ServiceNOW integrations
  - Cisco CloudCenter consulting
  - Knowledge transfer

## Next steps

To learn more about how Cisco Services can help you successfully design, implement, and manage Cisco CloudCenter, visit https://www.cisco.com/go/dcservices or contact your Cisco sales representative or Cisco authorized partner.

## Prepare for the future with Cisco Business Critical Services

Cisco Business Critical Services are a comprehensive portfolio of subscription services that simplify complexity, continually optimize IT, reduce OpEx, and accelerate transformation. Our next generation of optimization services, they include actionable analytics, automation, compliance, and unrivaled technology expertise that empower customers to predict opportunities, preempt risks, and navigate technology transitions. Business Critical Services prepare you for the future by providing a unique framework of capabilities categorized across three themes—Foundation, Acceleration, and Transformation—helping you enable a secure, efficient, and agile IT environment to extract the most value from your Cisco solutions.

## Why Cisco?

Our consultants are well-versed in turning technology into a business asset. When you work with us to implement your Cisco CloudCenter solution, you get more than an extra pair of hands. You gain a strategic resource that understands the value of your IT network and its capabilities. Let us help you realize a powerful return on your IT investments. We're passionate about helping you define a game-winning cloud strategy, securely, confidently, and at scale. And we share our knowledge. Whatever comes down the road, you'll be ready.