



Webex Security and Privacy for Education

Cisco Webex has security and privacy built into its core practices. In fact, all of Cisco's products and services are built using Cisco's Secure Development Lifecycle ([CSDL](#)), and are verified to meet strict security and privacy standards by Cisco's [Security and Trust Organization](#). Cisco's standards ensure that its Webex products are adequate for remote learning for all students, including those in K-12.

Webex is committed to respecting the PRIVACY of users and their data – whether the user is part of a paid school account, or an individual no-cost account. Please see the [Cisco Webex Trusted Platform page](#) for more details. To be clear, **Webex does not**:

- Sell user data
- Serve users advertisements on the Webex platform
- Track or monitor individual user behavior, usage, or content for advertising purposes

For more information of how Webex handles user data, see the [Webex Meetings Privacy Data Sheet](#). **Webex provides secure default settings out of the box** that enable administrators, teachers and students to collaborate freely, such as:

- When instructors schedule a class with Webex, there are two simple options: allow external members to join the class, or not. Teachers can easily control who has permission to join the class.
- Webex has additional role-based functionality – for instance Webex admins can restrict students from sharing their screen unless the meeting host grants them permission.
- Webex enables strong passwords by default for any meeting to prevent unwanted access.
- All meeting recordings and transcriptions are encrypted and stored at rest with Cisco – not a third-party vendor.

Cisco empowers schools to implement Webex Meetings in accordance with COPPA, FERPA and their own privacy and security policies:

- Schools deploying Webex are responsible for providing notices to, and obtaining consents from, parents or guardians prior to collecting, using, and processing student personal information.
- Webex recommends that parents or guardians have the ability to request, access, correct, delete, or suppress personal information collected from their minor children.
- Any new feature or functionality that processes data in a materially different way will display "just-in-time" contextual notice or require opt-in.
- Cisco publishes privacy and security FAQs for [parents and guardians](#), and [school administrators](#).
- Schools are in the best position to decide how to implement Webex for their specific teaching needs. With Webex, individual schools or districts may decide how students access the platform and whether to integrate with learning management systems.